

ROCB A/P Annual Work Plan (2019-2020)

1. Support the implementation of WCO conventions, instruments and tools

| Specific Actions of ROCB A/P <i>(Relevance to A/P RSP 2018-2020)</i> | Annual Work Plan for 2019-2020 | RSP Key Performance Indicator |
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| a) Upon request, assist Member's effort in implementing risk management tools including guidelines and Standardized Risk Assessment <i>(RSP 1.1.1 - 1st milestone)</i> | <ul style="list-style-type: none"> ➤ Conduct national workshops on risk management for Malaysia, Maldives, Mongolia, Philippines, Sri Lanka, and Vietnam (See also 1-(b), (c) and (x)) ➤ Organize sub-regional workshops on risk management for South Asia (See also 1-(b) and (x)) | Number of implementing Members |
| b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN) <i>(RSP 1.1.1 - 3rd milestone)</i> | <ul style="list-style-type: none"> ➤ Conduct national workshops on risk management for Malaysia, Maldives, Mongolia, Philippines, Sri Lanka, and Vietnam (See also 1-(a), (c) and (x)) ➤ Organize sub-regional workshops on risk management for South Asia (See also 1-(a) and (x)) ➤ Conduct national workshops on Passenger Control for Samoa, and Vanuatu (See also 1-(t) and (x)) | Number of Members |
| c) Upon request, assist Member's effort in developing and using national valuation database or the like as a risk | <ul style="list-style-type: none"> ➤ Conduct a national workshop on Revenue Package Diagnostic on HS | Number of Members |

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| <p>management tool <i>(RSP 1.1.1 - 4th milestone)</i></p> | <p>and Valuation for Timor-Leste (See also 1-(h) and (n))</p> <ul style="list-style-type: none"> ➤ Conduct national workshops on risk management for Malaysia, Maldives, Mongolia, Philippines, Sri Lanka, and Vietnam (See also 1- (a) and (x)) ➤ Conduct a national workshop on Valuation for Cambodia (See also 1-(n) and (i)) | |
| <p>d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program <i>(RSP 1.1.2 – 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct national workshops on SAFE for Afghanistan and Iran (See also 1-(s), (x) and (y)) ➤ Organize a regional workshop on AEO (See also 1-(s), (x) and (y)) | <p>Number of assistance provided</p> |
| <p>e) Upon request, assist Member's efforts in implementing trade recovery activities <i>(RSP 1.1.2 - 4th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Upon request, provide the assistance in implementing trade recovery activities (as at 30.6.2019, no requests were received from Members) | <p>Number of assistance provided</p> |
| <p>f) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC) <i>(RSP 1.1.3 - 1st milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on the implementation of the RKC for Afghanistan ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(g), (q), (r), (y) and (bb)) | <p>Number of contracting Members</p> |
| <p>g) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA) <i>(RSP 1.1.3 - 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a regional workshop on TFA implementation and performance measurement (See also 1-(y)) ➤ Conduct a national workshop on Strategic Management and TFA for Timor-Leste ➤ Conduct a national workshop on Mercator Programs Scoping and implementation planning for Philippines ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(f), (q), (r), (y) and (bb)) ➤ Conduct a national workshop on advance ruling on ROO for Sri Lanka (See also 1-(k)) ➤ Conduct a national workshop on advance ruling on classification and | <p>Number of implementing Members</p> |

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| | <p>Valuation for Thailand (See also 1-(i))</p> <ul style="list-style-type: none"> ➤ Organize a sub- regional workshop on transit for ASEAN (See also 1-(s) and (y)) ➤ Conduct a sub-regional workshop on PCA for the Pacific (See also 1-(o)) ➤ Conduct a national workshop on TRS for Samoa (See also 1-(j)) ➤ Conduct a national workshop on CBM for Nepal ((See also 1-(q)) | |
| <p>h) Upon request, assist Member's effort for:</p> <p>(1) smooth implementation of HS 2017 (for CPs)</p> <p>(2) adoption of the HS (for non-CPs)</p> <p><i>(RSP 1.1.3 - 3rd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on Revenue Package Diagnostic on HS and Valuation and for Timor-Leste (See also 1-(c) and (n)) ➤ Conduct a national workshop on advance ruling on classification for Thailand (See also 1-(g)) ➤ Conduct a national workshop on Valuation for Cambodia (See also 1-(c) and (n)) | <p>(1) Number of implementing Members</p> <p>(2) Number of contracting Members</p> |
| <p>i) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation</p> <p><i>(RSP 1.1.3 – 4th milestone)</i></p> | | <p>Number of implementing Members</p> |
| <p>j) Upon request, assist Member's effort in undertaking Time Release Study (TRS) in accordance with the WCO TRS Guidelines</p> <p><i>(RSP 1.1.3 - 5th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on TRS for Samoa (See also 1-(g)) | <p>Number of Members</p> |
| <p>k) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO)</p> <p><i>(RSP 1.1.3 - 6th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on ROO for Myanmar ➤ Conduct a national workshop on advance ruling on ROO for Sri Lanka (See also 1-(g)) | <p>Number of Members</p> |
| <p>l) Upon request, assist Member's effort in implementing WCO Data Model</p> <p><i>(RSP 1.1.3 – 7th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a regional workshop on IT/Data Model/Digital Customs ➤ Organize a national workshop on IT/Data Model/Digital Customs for Bhutan | <p>Number of implementing Members</p> |

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| <p>m) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief <i>(RSP 1.1.3 – 8th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Upon request, provide assistance for the implementation of the WCO Resolution on Natural Disaster Relief | <p>Number of implementing Members</p> |
| <p>n) Upon request, assist Member's effort in implementing the WTO Valuation Agreement <i>(RSP 1.1.3 – 9th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on Valuation and for Cambodia (See also 1-(c) and (i)) ➤ Conduct a national workshop on Revenue Package Diagnostic on HS and Valuation or Timor-Leste (See also 1-(c) and (h)) | <p>Number of contracting Members</p> |
| <p>o) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) scheme <i>(RSP 1.1.3 – 10th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a sub-regional workshop on PCA for the Pacific (See also 1-(g)) | <p>Number of Members</p> |
| <p>p) Upon request, assist Members' effort in implementing Cross-Border E-Commerce Framework of Standards (FoS) <i>(RSP 1.1.3 – 11th milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a national workshop on cross-border e-commerce Framework of Standards for Nepal | <p>Number of implementing Members</p> |
| <p>q) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM) <i>(RSP 1.2.1 - 2nd milestones)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on CBM for Nepal (See also 1-(g)) ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(f), (g), (r), (y) and (bb)) | <p>Number of operating CBM</p> |
| <p>r) Upon request, assist Members' effort in implementing Single Window <i>(RSP 1.2.1 - 2nd milestones)</i></p> | <ul style="list-style-type: none"> ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(f), (g), (y) and (bb)) | <p>Number of operating SW</p> |
| <p>s) Upon request, assist Member's effort in enhancing Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects</p> | <ul style="list-style-type: none"> ➤ Organize a sub-regional workshop on transit for ASEAN (See also 1-(g) and (y)) ➤ Conduct national workshops on AEO for Afghanistan and Iran (See also 1-(d), (x) and (y)) ➤ Organize a regional workshop on AEO (See also 1-(d), (x) and (y)) | <p>Number of participation</p> |

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| <i>(RSP 1.2.2 - 1st to 3rd milestones)</i> | | |
| t) Upon request, assist Member's effort in utilizing Advance Passenger Information (API) / Passenger Name Record (PNR) for the risk assessment of travelers <i>(RSP 2.1.1 - 4th milestone)</i> | ➤ Conduct national workshops on Passenger Control for Samoa, and Vanuatu (See also 1-(b) and (x)) | Number of Members accepted WCO Recommendation |
| u) Work with Vice Chair and Members to promote activities to raise awareness of IPR issues <i>(RSP 2.2.1 - 2nd milestone)</i> | ➤ Conduct a national workshop on IPR for Iran (See also 1-(z)) ➤ Organize a sub-regional workshop on IPR for the Pacific (See also 1-(z)) ➤ Upon request, provide assistance on IPR issues (See also 1-(z)) | Number of discussions in meetings in A/P region |
| v) Work with Vice Chair and Members to promote the application of sustainable anti-drug initiatives (e.g. WCO Compliance and Enforcement Package (CEP)) <i>(RSP 2.2.1 - 3rd milestone)</i> | ➤ Organize a regional workshop on K9 (See also 1-(x)) ➤ Organize a regional workshop on Digital Forensics (See also 1-(x)) | Number of discussion in meetings in A/P region |
| w) Work with RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife) <i>(RSP 2.2.1 - 4th milestone)</i> | ➤ Organize a regional workshop on environment topics | Number of activities conducted in A/P region |
| x) Upon request, assist Member's effort in enhancing border security in order to tackle with terrorists threats <i>(RSP 2.2.1 – 5th milestone)</i> | ➤ Organize a regional workshop on K9 (See also 1-(v)) ➤ Organize a regional workshop on Digital Forensics (See also 1-(v)) ➤ Conduct national workshops on risk management for Malaysia, Maldives, Mongolia, Philippines, Sri Lanka, and Vietnam (See also 1-(a)) ➤ Organize sub-regional workshops on risk management for South Asia (See also 1-(a)) ➤ Conduct national workshops on SAFE for Afghanistan and Iran (See also 1-(d), (s) and (y)) ➤ Organize a regional workshop on AEO (See also 1-(d),(s) and (y)) ➤ Conduct national workshops on Passenger Control for Samoa, and | Number of activities conducted in A/P region |

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| | Vanuatu (See also 1-(b), (t) and (bb)) | |
| <p>y) Undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA)</p> <p><i>(RSP 3.2.2 - 1st milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(f), (g), (q), (r) and (bb)) ➤ Organize a sub-regional workshop on transit for ASEAN (See also 1-(g) and (s)) ➤ Conduct national workshops on SAFE for Afghanistan and Iran (See also 1-(d) (s) and (x)) ➤ Organize a regional workshop on AEO (See also 1-(d), (s) and (x)) ➤ Upon request, provide assistance for the implementation of WTO TFA | Number of CB activities undertaken |
| <p>z) Work with RILO A/P and Members to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime)</p> <p><i>(RSP 3.2.2 - 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct a national workshop on IPR for Iran (See also 1-(u)) ➤ Organize a sub-regional workshop on IPR for the Pacific (See also 1-(u)) ➤ Upon request, provide assistance on IPR issues (See also 1-(u)) | Number of CB activities undertaken |
| <p>aa) Upon request, undertake leadership and management training programs</p> <p><i>(RSP 3.2.3 - 1st milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct national workshops on Human Resource Development for Afghanistan, Pakistan, PNG and Vietnam (See also 3-(a)) ➤ Conduct national workshops on Leadership Development Management (LMD) for Indonesia and Maldives ➤ Conduct a national workshop on Strategic Planning (Organization Development) for Lao ➤ Organize a regional accreditation workshop on Human Resource Development (See also 3-(b)) | Number of activities |
| <p>bb) Upon request, assist Member's effort in devising and implementing integrity action plan</p> <p><i>(RSP 3.2.3 - 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a sub-regional workshop on Small Island Economies (SIE) for the Pacific (See also 1-(f), (g), (q), (r), and (y)) ➤ Upon request, provide assistance on integrity action plan (as at 30.6.2019, no requests were received from Members) | Number of implementing Members |

2. Further develop partnerships with development partners

| Specific Actions of ROCB A/P <i>(Relevance to A/P RSP 2018-2020)</i> | Annual Work Plan for 2019-2020 | RSP Key Performance Indicator |
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| a) Enhance cooperation, coordination and mutual understanding between development partners and ROCB A/P <i>(RSP 1.2.3)</i> | ➤ As appropriate, work with Vice Chair, continue strategic dialogues and cooperation with development partners through participation in the meetings and seminars organized by them | Number of exchange of information |
| b) Promote joint activities with international and regional development partners <i>(RSP 3.1.1 – 3rd milestone)</i> | <ul style="list-style-type: none"> ➤ As appropriate, work with Vice Chair, continue to work with WB, ADB, UNEP and other interested development partners to conduct joint projects for reform and modernization of Member administrations and send experts for the joint projects ➤ Participate in sub-regional meetings organized by development partners to monitor and assist Members' efforts in reform and modernization | Number of activities |

3. Improve needs analysis, planning, delivery and management of regional capacity building activities

| Specific Actions of ROCB A/P <i>(Relevance to A/P RSP 2018-2020)</i> | Annual Work Plan for 2019-2020 | RSP Key Performance Indicator |
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| a) Encourage and provide Members with platform to exchange knowledge and training materials amongst national training centers <i>(RSP 3.1.1 – 2nd milestone)</i> | ➤ Conduct national workshops on Human Resource Development for Afghanistan, Pakistan, PNG and Vietnam (See also 1-(aa)) | Number of opportunities provided |

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| <p>b) Pool, utilize, support and increase accredited experts in the region based on the framework <i>(RSP 3.1.2 - 1st milestone)</i></p> | <ul style="list-style-type: none"> ➤ Organize a regional accreditation workshop on Human Resource Development (See also 1-(aa)) ➤ Discuss and cooperate with Regional Training Centers to keep update the knowledge and skills of these accredited experts and candidates | <p>Number of experts utilized</p> |
| <p>c) Upon request, assist Members to promote the WCO e-learning programs in cooperation with Regional Training Centers (RTCs) and accredited experts <i>(RSP 3.1.2 - 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Take every possible opportunity to promote the WCO e-learning programs and CLiKC! platform in cooperation with the RTCs and accredited experts to support Members' continuous self-efforts for training of their personnel | <p>Number of implementing Members</p> |
| <p>d) Work with developed Members to ensure their contribution to the regional capacity building activities <i>(RSP 3.1.2 - 3rd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Identify areas of existing expertise and their possible inputs from the developed Members and seek further contribution from them for the regional capacity building activities at an early stage of planning | <p>Number of contributions</p> |
| <p>e) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs assessment via a survey and ongoing consultation <i>(RSP 3.2.1 - 1st milestone)</i></p> | <ul style="list-style-type: none"> ➤ Work with the Regional Training Coordinator to further review capacity building needs survey aiming at properly collecting Members' most current needs and reform/modernization priorities ➤ Work with the WCO Secretariat, Member and development partners to plan, deliver and review capacity building activities paying due attention to the Members' needs and priorities. | <p>Number of surveys conducted</p> |
| <p>f) Develop and conduct capacity building activities paying due attention to the needs and priorities identified <i>(RSP 3.2.1 - 2nd milestone)</i></p> | <ul style="list-style-type: none"> ➤ Conduct Regional Workshop Follow-Up Action Surveys and share findings with the WCO Secretariat, RTCs and Members as appropriate | <p>Number of CB activities</p> |
| <p>g) Work with the WCO Secretariat and Members to evaluate the regional capacity building program <i>(RSP 3.2.1 - 3rd milestone)</i></p> | | <p>Results of participants' evaluation</p> |

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| <p>h) Work with regional training coordinator to feed results back into planning for regional capacity building activities <i>(RSP 3.2.1 - 4th milestone)</i></p> | | <p>Number of post action undertaken</p> |
| <p>i) Evaluate the impact of capacity building activities through follow-up surveys <i>(RSP 3.2.1 – 5th milestone)</i></p> | | <p>Result of the evaluation</p> |
| <p>j) Further strengthen cooperation among Regional Training Centers (RTCs) and ROCB A/P paying due attention to establishing /supporting regional experts for more sustainable capacity building delivery in the region <i>(ROCB A/P specific (not mentioned in the RSP))</i></p> | <p>➤ In cooperation with the Regional Vice Chair, convene a Meeting of Heads of RTC to further strengthen their network and devise regional strategy for the pooling and better use of the regional experts in capacity building activities</p> | <p>Number of activities</p> |

4. Enhance communication and information sharing among members

| <p>Specific Actions of ROCB A/P <i>(Relevance to A/P RSP 2018-2020)</i></p> | <p>Annual Work Plan for 2019-2020</p> | <p>RSP Key Performance Indicator</p> |
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| <p>a) Work with Members, Vice Chair and RILO A/P to share experiences on capacity building activities with Members on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters) <i>(RSP 3.1.1 - 1st milestone)</i></p> | <p>➤ Issue ROCB A/P e-newsletters every 3 months and include more information on Members’ experiences in reform and modernization</p> <p>➤ Maintain ROCB website and upload pertinent information in a timely manner to inform Members and stakeholders of the ROCB A/P’s activities.</p> | <p>Number of sharing experiences</p> |

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| <p>b) Work with Members, Vice Chair and Regional Training Centers (RTCs) to share good practices and forward-thinking work with other Members via regional communication tools</p> <p><i>(ROCB A/P specific (not mentioned in the RSP))</i></p> | <p>➤ Assist Members, Vice Chair and the RTCs to share good practices by issuing a series of regional good practice reports on selected topics</p> | <p>Number of items shared</p> |
| <p>c) Work with Vice Chair, RILO A/P and interested Members to hold “visiting expert” exchanges, speaking events, webinars or TED talks featuring keynote speakers and experts (from inside or outside region) to highlight pertinent strategic issues</p> <p><i>(RSP 3.3.1)</i></p> | <p>➤ As appropriate, work with Vice Chair, RILO A/P and interested Members to hold “visiting expert” exchanges, speaking events, webinars or TED talks</p> | <p>Number of talks and uptake across the region</p> |