

Strategic Action Plan 2018- 2020

For

WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P)

1. Vision

Being a focal point of capacity building to achieve “the World’s Best Regional Customs effectively enhancing security and prosperity together”

2. Mission

To assist building the capacity of Member Customs Administrations to continuously strive for securing and facilitating trade

3. Strategic Action Plan

In accordance with the Terms of Reference of the ROCB A/P, as revised at the 19th Regional Heads of Customs Administration Conference in May 2018, the ROCB A/P has set the following Strategic Action Plan. In order to ensure the close linkage and alignment with the A/P Regional Strategic Plan (RSP) for 2018-2020, most of the specific actions under this Strategic Action Plan refer to or quotes the relevant milestone actions of the RSP, which are categorized into the following four pillars of the ROCB activities:

- (1) Support the implementation of WCO conventions, instruments and tools
- (2) Further enhance collaboration with development partners
- (3) Improve needs analysis, planning, delivery and management of regional capacity building activities
- (4) Enhance communication and information sharing among members

In line with the A/P RSP 2018-2020, this ROCB A/P Strategic Action Plan also applies for 2-year term from July 2018 to June 2020.

ROCB A/P Strategic Action Plan (2018-2020)

1. Support the implementation of WCO conventions, instruments and tools

Specific Actions of ROCB A/P	Relevant part of RSP 2018-2020	KPI	Target	Timeframe in the RSP
a) Upon request, assist Member's effort in implementing risk management tools including guidelines and Standardized Risk Assessment	1.1.1 - 1st milestone	Number of implementing Members	At least 22/33 Members	On-going
b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN)	1.1.1 - 3rd milestone	Number of Members	At least 14/33 Members	June 2020
c) Upon request, assist Member's effort in developing and using national valuation database or the like as a risk management tool	1.1.1 - 4th milestone	Number of Members	33/33 Members	June 2020
d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program	1.1.2 – 2nd milestone	Number of assistance provided	At least once per year	On-going
e) Upon request, assist Member's efforts in implementing trade recovery activities	1.1.2 - 4th milestone	Number of assistance provided	At least once per year	On-going
f) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC)	1.1.3 - 1st milestone	Number of contracting Members	At least 24/33 Members	June 2020
g) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA)	1.1.3 - 2nd milestone	Number of implementing Members	At least 19/33 Members	June 2020

h) Upon request, assist Member's effort for: (1) smooth implementation of HS 2017 (for CPs) (2) adoption of the HS (for non-CPs)	1.1.3 - 3rd milestone	(1)Number of implementing Members (2)Number of contracting Members	(1) At least 28 Members (1) At least 4 new contracting parties	On-going
i) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation	1.1.3 – 4th milestone	Number of implementing Members	At least 33/33 Members	On-going
j) Upon request, assist Member's effort in undertaking Time Release Study (TRS) in accordance with the WCO TRS Guidelines	1.1.3 - 5th milestone	Number of Members	33/33 Members	June 2020
k) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO)	1.1.3 - 6th milestone	Number of Members	33/33 Members	June 2020
l) Upon request, assist Member's effort in implementing WCO Data Model	1.1.3 – 7 th milestone	Number of implementing Members	33/33 Members	On-going
m) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief	1.1.3 – 8 th milestone	Number of implementing Members	At least 20/33 Members	On-going
n) Upon request, assist Member's effort in implementing the WTO Valuation Agreement	1.1.3 – 9 th milestone	Number of contracting Members	33/33 Members	On-going
o) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) scheme	1.1.3 – 10 th milestone	Number of Members	33/33 Members	On-going
p) Upon request, assist Members' effort in implementing Cross-Border E-Commerce Framework of Standards (FoS)	1.1.3 – 11 th milestone	Number of implementing Members	20/33 Members	June 2020

q) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM)	1.2.1 - 2nd milestones	Number of operating CBM	33/33 Members	June 2020
r) Upon request, assist Members' effort in implementing Single Window	1.2.1 - 2nd milestones	Number of operating SW	33/33 Members	June 2020
s) Upon request, assist Member's effort in enhancing Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects	1.2.2 - 1st to 3rd milestones	Number of participation	33/33 Members	June 2020
t) Upon request, assist Member's effort in utilizing Advance Passenger Information (API) / Passenger Name Record (PNR) for the risk assessment of travelers	2.1.1 - 4th milestone	Number of Members accepted WCO Recommendation	At least 17/33 Members	June 2020
u) Work with Vice Chair and Members to promote activities to raise awareness of IPR issues	2.2.1 - 2nd milestone	Number of discussions in meetings in A/P region	At least once per year	June 2020
v) Work with Vice Chair and Members to promote the application of sustainable anti-drug initiatives (e.g. WCO Compliance and Enforcement Package (CEP))	2.2.1 - 3rd milestone	Number of discussion in meetings in A/P region	At least once per year	June 2020
w) Work with RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife)	2.2.1 - 4th milestone	Number of activities conducted in A/P region	At least once per year	June 2020
x) Upon request, assist Member's effort in enhancing border security in order to tackle with terrorists threats	2.2.1 – 5th milestone	Number of activities conducted in A/P region	At least once per year	June 2020
y) Undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA)	3.2.2 - 1st milestone	Number of CB activities undertaken	At least 3 times per year	June 2020

z) Work with RILO A/P and Members to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime)	3.2.2 - 2nd milestone	Number of CB activities undertaken	At least 3 times per year	June 2020
aa) Upon request, undertake leadership and management training programs	3.2.3 - 1st milestone	Number of activities	At least once per year	June 2020
bb) Upon request, assist Member's effort in devising and implementing integrity action plan	3.2.3 - 2nd milestone	Number of implementing Members	33/33 Members	On-going

2. Further develop partnerships with development partners

Specific Actions of ROCB A/P	Relevant part of RSP 2016-2018	KPI	Target	Timeframe in the RSP
a) Enhance cooperation, coordination and mutual understanding between development partners and ROCB A/P	1.2.3	Number of exchange of information	At least 4 times per year	On-going
b) Promote joint activities with international and regional development partners	3.1.1 – 3rd milestone	Number of activities	At least twice per year	June 2020

3. Improve needs analysis, planning, delivery and management of regional capacity building activities

Specific Actions of ROCB A/P	Relevant part of RSP 2016-2018	KPI	Target	Timeframe in the RSP
a) Encourage and provide Members with platform to exchange knowledge and training materials amongst national training centers	3.1.1 – 2nd milestone	Number of opportunities provided	At least once every quarter	June 2020

b) Pool, utilize, support and increase accredited experts in the region based on the framework	3.1.2 - 1st milestone	Number of experts utilized	Use of accredited experts for at least one half of the requested missions	June 2020
c) Upon request, assist Members to promote the WCO e-learning programs in cooperation with Regional Training Centers (RTCs) and accredited experts	3.1.2 - 2nd milestone	Number of implementing Members	At least 20/33 Members	June 2020
d) Work with developed Members to ensure their contribution to the regional capacity building activities	3.1.2 - 3rd milestone	Number of contributions	Meet at least 75% of the ROCB requests	June 2020
e) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs assessment via a survey and ongoing consultation	3.2.1 - 1st milestone	Number of surveys conducted	At least once per year	June 2020
f) Develop and conduct capacity building activities paying due attention to the needs and priorities identified	3.2.1 - 2nd milestone	Number of CB activities	At least once per year	June 2020
g) Work with the WCO Secretariat and Members to evaluate the regional capacity building program	3.2.1 - 3rd milestone	Results of participants' evaluation	At least average of 4 out of 5	June 2020
h) Work with regional training coordinator to feed results back into planning for regional capacity building activities	3.2.1 - 4th milestone	Number of post action undertaken	At least once per year	June 2020
i) Evaluate the impact of capacity building activities through follow-up surveys	3.2.1 – 5th milestone	Result of the evaluation	At least 50% of positive replies	June 2020

j) Further strengthen cooperation among 7 Regional Training Centers (RTCs) and ROCB A/P paying due attention to establishing /supporting regional experts for more sustainable capacity building delivery in the region	ROCB A/P specific (not mentioned in the RSP)	Number of activities	At least once per year	June 2020
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4. Enhance communication and information sharing among members

Specific Actions of ROCB A/P	Relevant part of RSP 2016-2018	KPI	Target	Timeframe in the RSP
a) Work with Members, Vice Chair and RILO A/P to share experiences on capacity building activities with Members on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters)	3.1.1 - 1st milestone	Number of sharing experiences	At least once every quarter	June 2020
b) Work with Members, Vice Chair and Regional Training Centers (RTCs) to share good practices and forward thinking work with other Members via regional communication tools	ROCB A/P specific (not mentioned in the RSP)	Number of items shared	At least once per quarter	On-going
c) Work with Vice Chair, RILO A/P and interested Members to ho region) to hold “visiting expert” exchanges, speaking events, webinars or TED talks featuring keynote speakers and experts (from inside or outside region) to highlight pertinent strategic issues	3.3.1	Number of talks and uptake across the region	At least once every quarter	June 2020

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