

ANNUAL REPORT

2025-2026



ROCB
Asia/Pacific

World Customs Organization

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Introduction

Message from the Head of ROCB A/P

Dear Readers,

The ROCB A/P is pleased to present its Annual Report for 2025–2026.

During 2025/26, our primary focus has been on aligning our operations with the WCO Capacity Building (CB) New Paradigm. The new Paradigm places greater emphasis on a systematic, needs-based and outcome-oriented approach to capacity building, with shared responsibility among the WCO Secretariat, Members, regional entities and other stakeholders.

Since April 2024, the ROCB A/P has communicated to the Region our commitment to establishing a more coherent capacity-building cycle within the Asia/Pacific Region. Over the past year, we continued discussions with the WCO Secretariat on how this regional capacity-building cycle could be practically applied to the Secretariat's work and processes. These discussions have provided an important opportunity to further connect the regional perspective with the implementation of the New Paradigm at the global level.

In parallel, in light of changes to the WCO Needs Assessment methodology, the ROCB A/P provided detailed guidance and encouraged regional Members to facilitate their submissions. We subsequently analyzed the results and reported our findings to the WCO Implementation and Capacity Development Directorate. I hope that these efforts will help establish a stronger connection between needs identification, capacity-building planning, delivery and the assessment of results, which supports the objective of the new Paradigm.

Another important area of our work was the development and maintenance of WCO Accredited Experts. At the Regional Training Centre (RTC) Heads Meeting, we discussed key strategies for nurturing and maintaining a strong pool of Accredited Experts, whose expertise will be increasingly important for the effective implementation of the New Paradigm. As the New Paradigm places greater emphasis on the quality, relevance and sustainability of capacity-building interventions, we believe that strengthening the Region's pool of Accredited Experts will be essential to translating the Paradigm into meaningful results.

I am confident that these collective efforts will contribute significantly to the effective and impactful delivery of capacity building activities for our Members in the year 2026/27.

The ROCB A/P will continue to share the experiences and good practices of our Region through Regional meetings, while also actively bringing the Region's perspectives and initiatives to the WCO level through the Capacity Building Committee where possible. Through these efforts, we aim not only to support Members in the A/P Region, but also to contribute to the development of capacity building across the WCO and to lead regional and global discussions on how Customs Administrations can continue develop their capacity for the future.

I would like to express my sincere appreciation to all A/P Members, the WCO Secretariat, Regional Training Centres, development partners and other stakeholders for their continued cooperation and support. The ROCB A/P looks forward to working closely with all of you in the coming year to make capacity building more responsive to Members' needs, more effective and more impactful for the Region and the global Customs community.



Jun Tajima

Head, ROCB A/P

About the WCO Asia Pacific Regional Office for Capacity Building

The World Customs Organization (WCO) is an independent intergovernmental body whose mission is to enhance the effectiveness and efficiency of Customs administrations. The WCO is composed of 185 member governments. It is the only worldwide intergovernmental organization competent in Customs matters. The WCO has devoted a great deal of attention to improving the quality, relevance, and availability of its capacity building activities. A regional approach to performing effective and efficient capacity building activities, in close cooperation with regional members, is one of its priority initiatives to improve Customs abilities based on the needs of each region.

In this regard, ROCB A/P was established in Thailand in 2004 under an innovative idea of "Regionalization strategy" of the WCO to play an important role in supporting WCO Capacity Building activities, which expands the reach of the WCO Tools and instruments to Members in A/P Region.



(Photo at the Opening ceremony of the ROCB A/P. September 28, 2004)

Here are some of the important events since its inception: New Members of the WCO, new establishment of RTCs and officer's dispatchment to the ROCB.



According to the WCO's Report of the 50th Policy Commission in 2004, the merits of the Regionalization approach are:

1. more accurate diagnosis, planning, monitoring and evaluation of CB activities;
2. greater co-ordination among the WCO, recipients, and stakeholders;
3. more cost-effective use of experts; and
4. improved alignment between regional and global standards.

The values of the regionalisation have not changed over the years, and its importance is even greater at the time of the WCO's new Capacity Building Paradigm.

Our Mission

The mission of the ROCB A/P is to assist Member to be an efficient and effective Customs administration.

The ROCB A/P acts as a cornerstone of the regional approach for implementing the WCO's Capacity Building Strategy. In cooperation with seven WCO Regional Training Centers (RTCs) in the A/P region, it supports 35 Member administrations in Asia Pacific Region.



Year in Focus: Adapting to New Capacity Building Paradigm

Background

The ROCB A/P has been working in line with the Regional policy and priorities provided in the Regional Strategic Plan (RSP) of the Asia Pacific Region of the WCO, and reported those activities at the Regional Heads of Customs Administrations (RHCA) Conferences.

In June 2025, the ROCB A/P conducted a survey during the RHCA and received a Regional voice that the ROCB A/P should work mainly to accomplish objectives 3.2 of the Regional Strategic Plan (RSP), namely, on effective, efficient delivery of targeted capacity building programmes, especially by obtaining information on the situation, from Members and partners and work closely with the facilitators.



(ROCB's presentation at the RHCA Conference in 2025)

Coinciding the ROCB A/P's survey result from the RHCA Conference, the WCO Council Session in June 2025 formally adopted the new Capacity Building Paradigm, establishing a modern framework to benchmark procedures across the planning, delivery, and assessment of capacity building support.

To ensure the A/P Region's expectation and effectively address Member Customs Administrations' policy priorities, the ROCB A/P is committed to contribute to this mechanism by providing tailored insights and direct operational support. There are eight core pillars in the New Paradigm, and the Regional Engagement, namely, strengthening the role of the ROCBs is one of them. The ROCB A/P promptly translated this concept into practice.

1. New Paradigm and Its Objectives



(1) Objectives and Ideas of the Paradigm

Purpose

- ☐ To support Customs administrations in achieving strategic goals through sustainable, efficient, and impactful capacity-building

Core Pillars

- ☑ Strategic Alignment
 - Interventions aligned with WCO Strategic Plan
 - Clear prioritization and resource optimization
- ☑ Member-Centric Needs Assessment
 - Annual submission of requests using defined criteria
 - Evidence-based assessments (e.g., PMM)
- ☐ Standardized Implementation Planning
 - Predefined curriculums and SOPs
 - Coordinated donor engagement
- ☑ Expert-Led Delivery
 - Expanded pool of accredited experts (ACE)
 - Train-the-trainer and master trainer models

- ☐ Blended Learning & E-Learning
 - Integrated virtual and in-person support
 - Cost-effective and scalable delivery
- ☑ Monitoring & Impact Assessment
 - Performance metrics and continuous evaluation
 - Feedback loops for improvement
- ☐ Effective Communication
 - Strategic messaging and storytelling
 - Sharing success stories and outcomes
- ☑ Regional Engagement
 - Strengthened role of ROCBs
 - Clear governance and coordination framework

3

ROCB in Action

In close coordination with the WCO Secretariat, the ROCB A/P has defined its strategic role within the WCO's new operational procedures. Specifically, our contributions have been structured across three vital stages: **Planning, Implementation, and Monitoring.**

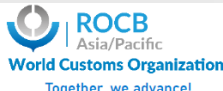


The ROCB A/P's swift action was made possible because it has already been proposed to the A/P Region in 2024 of its new initiative to make the WCO Workshops more effective by creating a cycle of the capacity building efforts, mainly by more accurate identification of gap and needs and by following up the outcome on the

beneficiary Administration. The New Paradigm provided the opportunity to articulate the ROCB A/P's role and its precise procedures.

At the **Planning stage**, the ROCB actively engages with Member Administrations to exchange views on policy priorities, needs, and operational gaps, ensuring greater accuracy in WCO planning. Hence, The Regional Questionnaire was introduced to streamline survey efforts, eliminate duplication, and effectively identify tailored capacity building activities for Members. The ROCB extends its gratitude to Member Administrations for their contributions in March, which marked a key step in implementing the new planning procedure under the Capacity Building Paradigm. Following data collection, the ROCB analyzed Member requirements alongside supplementary submissions to formulate actionable recommendations for the WCO's Capacity Building plan for the next fiscal year.

2. New Way of Needs Survey



(b) Region's Supplementary Questionnaire

How the results will be used?
 Information collected through this questionnaire is essential for the WCO in their effective consideration of CB plan. It helps identify Members' needs, align them with WCO strategies and priorities.

Key Member Information to be Collected

- General Information and Contacts
(Organisation, Head of Administration, Trade Overview....)
- Long/mid-term policy agenda
- Assistance by other donors
- Achievement from past assistance
- Implementation status of International Standards

↓

- ✓ No questions about the needs anymore
- ✓ No answers required to questions that are asked by the WCO
- ✓ Some pieces of information has been pre-input by the ROCB

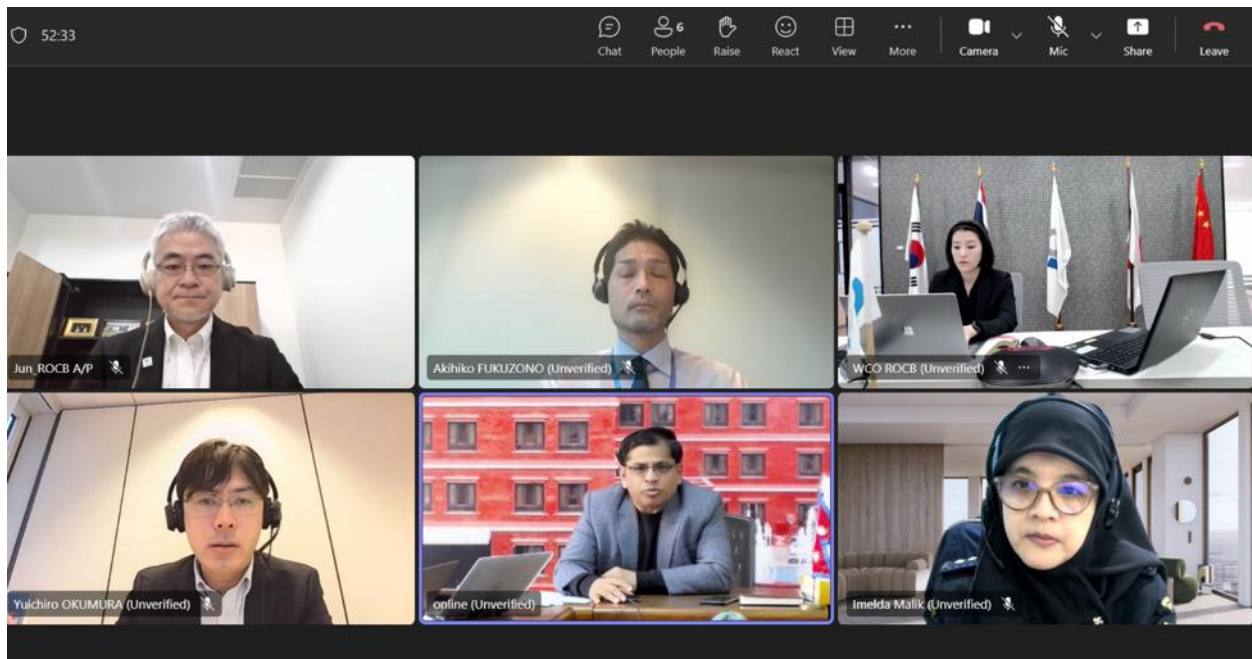
Questionnaire Format

Annex Asia / Pacific Customs Capacity Building Questionnaire 2026/2027

1. Please fill in the blank below regarding the general information and contact points of your administration.

(1) The Organization / Headquarter			
Name of the Organization			
Organization Type Choose an item			
Address			
Number of Customs Staff		authorized staff	actual staff
(2) Head of Administration			
First and LAST Name			
Title			
(3) Trade Overview and Key Commodities			
Export	Number of Declarations		
	Value of Declarations (USD)		
	Key Commodities		
Transit	Number of Declarations		
	Value of Declarations (USD)		
	Key Commodities		
Import	Number of Declarations		
	Value of Declarations (USD)		
	Key Commodities		
(4) Customs Revenue Collection			

Secondly, at the **Implementation stage**, following the initiation of preparations by the WCO, the ROCB supports the arrangement of pre-workshop meetings. These meetings enable accredited experts to gain a clear understanding of the background, objectives, and expected outcomes directly from beneficiary administrations, thereby fostering strong engagement. To date, the ROCB, in cooperation with the Regional Development Manager (RDM), has organized 5 pre-workshop meetings.



(pre-workshop meeting for a Regional Workshop, January 2026)

The Terms of Reference (ToR) serves as the foundational document outlining the details of upcoming workshops. The ToR is collaboratively drafted by the Experts, and the beneficiary Administration, including the objectives and outcome of the Workshop explained during the pre-workshop meeting. It is significantly important document that defines the success of the Workshop. The ToR is jointly reviewed and finalized by all key stakeholders: the WCO RDM, assigned experts, beneficiaries, and the ROCB.

World Customs Organization	
TERMS OF REFERENCE FOR WCO MISSIONS	
National Workshop on IPR for Cambodia (24/07-0212)	
Programme/Project name: Activity funded by Customs Cooperation Fund (CCF) of Japan Activity No. 2026-XXX	Mission objective:
Date: • 5 days • XX – XX of XXX 2026	Location: XX, XXX
Beneficiary:	Target group:
Funding organization: Customs Cooperation Fund – Japan (IPR)	Donor Member: No. of experts
Background of the action:	

Finally, at the **Monitoring stage**, the ROCB has maintained a 10-year practice of conducting follow-up surveys with participants three months after each workshop to verify that Member needs are satisfied and WCO assistance achieves its intended impact.

Follow-up Action Survey Results (25-26)



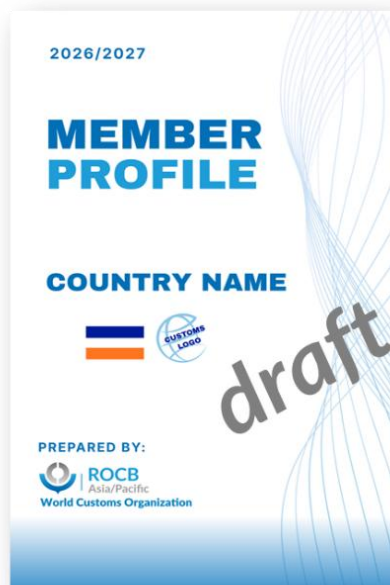
Results taken from participants of UNNext Master Class WS.

“The workshop contributed to initiating Business Process Analysis (BPA) within our division to review and streamline customs procedures and support further digitalization and risk-based controls.”

“Using training knowledge, developed and implemented a new export and import dashboard.”

“The lessons learned from the Workshop have been concretely integrated into our ongoing work, strengthening analytical methodologies and improving the quality of data-driven decision-making.”

Moving forward, the ROCB plans to extend these evaluations directly to Customs Administrations to assess whether predefined outcomes have been successfully realized. Expected results from this initiative will serve to showcase success stories or inform further tailored support to help beneficiaries reach their strategic objectives.



To facilitate simpler and more efficient WCO capacity building assistance, the ROCB has taken concrete steps to materialize the new Capacity Building Paradigm by developing a dedicated living document known as the “**Member Profile**” for each Member in the Asia-Pacific region. These profiles serve as a comprehensive record of each Member's policy priorities, Customs modernization progress, and identified needs and assistance as gathered through the Regional Questionnaire circulated earlier this year. To ensure strict confidentiality, each Member Profile will be shared exclusively among the WCO Secretariat,

the ROCB, and the respective Member administrations.

ROCB in Number

Numbers do not tell the whole story of the ROCB A/P's work, but they provide a useful snapshot of the scale and scope of our activities over the past year.

For the first time, this Annual Report presents selected figures that illustrate how the ROCB A/P has engaged with Member Administrations, development partners, Regional Training Centres and other stakeholders throughout the year.

In line with the WCO's Capacity Building New Paradigm, we have placed particular emphasis not only on delivering activities, but also on strengthening the capacity building cycle through needs identification, planning, delivery, follow-up and collaboration. Therefore, the figures below highlight not simply the number of activities conducted, but also the ROCB A/P's engagement in follow-up, information exchange, coordination and regional and global meetings. Together, they provide a snapshot of our efforts to support Members and strengthen capacity building across the Asia/Pacific Region.

1. Number of CB activities that ROCB directly involved



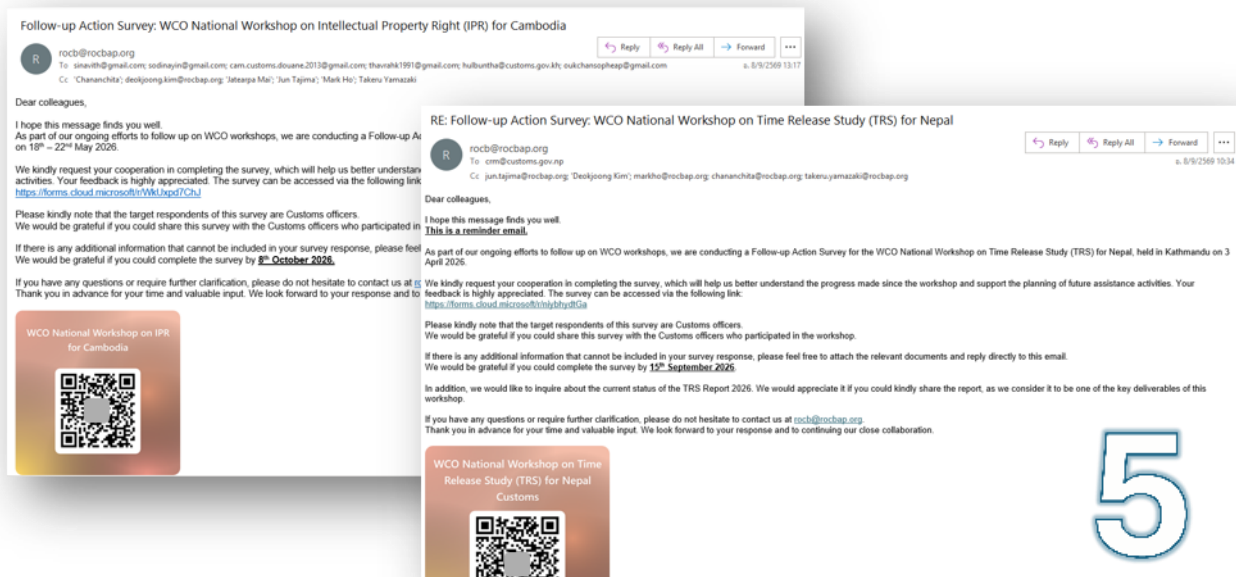
2. Number of formal meetings with developing Members on needs and situations



3. Number of exchanges of information with development partners



4. Number of follow-up activities conducted by the ROCB



5. Number of Official Meetings and Committees that ROCB attended in-person or online



On the final note, the ROCB fully support the new Capacity Building Paradigm and remains firmly committed to driving its success in this new era. As a vital bridge between the WCO and Member Administrations, we will continue to foster collaboration to deliver sustainable, efficient, and impactful capacity building support across the region.

Initiative Report on the Asia/Pacific Region

Regional efforts Regional Efforts on Implementation of International Standards in A/P Region

Background

As the ROCB A/P has been proactively adapting to the new framework of capacity building known as “New Capacity Building Paradigm” and coming up with the Regional Questionnaire circulated early this year, the ROCB AP has gathered information and insights of Member Customs administrations believing that having richer context is essential for truly understanding Members’ unique situations.

The information in this report mainly features the region’s efforts to implement international standards and trade facilitation measures and their analysis, capturing the whole picture of AP region’s progress in the Customs community, as well as the cumulated basic information of the available Members in AP region. To maintain the high standard and effective utilization of the information, the ROCB is intended to annually update the information to keep information up-to-date and ready for further use.



(ROCB's presentation at the RHCA Conference in 2025)

Summary of ROCB A/P Activities

Organizing and participating in Workshops and Training Programs

Summaries of ROCB A/P's key workshops and training programs undertaken during the 2025/2026, from July 2025 to June 2026, are illustrated below.

Pillar 1: Support the implementation of WCO conventions, instruments and tools

ROCB A/P participated in Workshop for ASEAN Member Countries in Enhancing Knowledge on HS

18th – 22nd August 2025, Bangkok, Thailand



Thai Customs Department, collaboratively hosted by WCO, with financial support from CCF-Japan and Thai Customs organized the Workshop for ASEAN Member Countries in Enhancing Knowledge on HS to Utilize Advance Rulings from 18th–22nd August 2025 at the WCO Regional Training Centre in Bangkok, Thailand. This significant event brings together 17

Customs professionals from 7 Members across the ASEAN to strengthen their expertise in the Harmonized System (HS) and advance rulings, fostering trade facilitation and compliance.

Ms. Lamia Frigui, the WCO Head of Unit of Nomenclature and Revenue Implementation, emphasised the importance of “share, share and share” on this important topic. The Deputy Director General, Mr. Niti Wityatem warmly welcomed the participants and encouraged discussions among experts and participants to take most of the precious opportunity.

Mark Ho, Program Manager of ROCB A/P, delivered a presentation introducing ROCB A/P, highlighting its mission, achievements, and role in supporting customs administrations in the Asia Pacific region.

ROCB A/P Participates in Operation DEMETER XI

9th – 11th September 2025, Xiamen, China



The Briefing Meeting of Operation DEMETER XI, funded by the Customs Cooperation Fund of China (CCF-China), was held in Xiamen from 9th to 11th September 2025. At the invitation of the WCO Secretariat, Ms. Zhengqing Ye represented the ROCB A/P at this important event.

First launched in 2009 with 64 Customs administrations, Operation DEMETER has grown into one of the WCO's flagship enforcement initiatives. Operation DEMETER XI targets illegal cross-border shipments of hazardous and other waste, as well as ozone-depleting substances (ODS) and hydrofluorocarbons (HFCs) controlled under the Montreal Protocol. With 115 participating Members, this year's operation is the largest in the series to date, reflecting the international Customs community's strong and united commitment to combat environmental crime through cooperation and collective enforcement action.

During the meeting, the ROCB A/P was invited to present its efforts in promoting the Green Customs Initiative (GCI) in the Asia/Pacific region. Ms. Ye highlighted ROCB A/P's active engagement, including organizing regional workshops on Multilateral Environmental Agreements (MEAs) and CEN applications, and contributing to UNEP workshop and 4th RCL Heads Meeting. She also underlined the increasingly vital role of Customs laboratories, particularly in identifying solid waste shipments.

On this occasion, the ROCB A/P expressed its sincere appreciation to the WCO Secretariat, RILO A/P, and all partners and Members for their continued collaboration. Together, we share the goal of preventing and deterring illegal trade in environmentally sensitive commodities and substances, thereby safeguarding sustainable trade and protecting the environment. The ROCB A/P remains committed to supporting future operations and advancing the WCO's Green Customs agenda.

ROCB A/P shares its GCI efforts at the Mid-term Evaluation Meeting of Operation DEMETER XI

10th - 12th November 2025, Mombasa, Kenya



The Mid-term Evaluation Meeting of Operation DEMETER XI, funded by the Customs Cooperation Fund of China (CCF-China), was held in Mombasa, Kenya from 10th to 12th November 2025. At the invitation of the WCO Secretariat, Ms. Zhengqing Ye represented the ROCB A/P at this important event.

First launched in 2009 with 64 Customs administrations, Operation DEMETER has grown into one of the WCO's flagship enforcement initiatives. Operation DEMETER XI targets illegal cross-border shipments of hazardous and other waste, as well as ozone-depleting substances (ODS) and hydrofluorocarbons (HFCs) controlled under the Montreal Protocol. With 115 participating Members, this year's operation is the largest in the series to date, reflecting the international Customs community's strong and united commitment to combat environmental crime through cooperation and collective enforcement action.

During the meeting, the ROCB A/P presented its ongoing efforts to advance the Green Customs Initiative (GCI) in the Asia/Pacific region. In recent years, our office has observed increasing attention on Green Customs, particularly as several Members face significant waste

inflows and rising domestic concern. In response, WCO capacity building activities in AP region [JT1] have progressively evolved. The earliest workshops focused on introducing the Basel Convention, the Montreal Protocol, and other key MEAs. Over time, the content expanded to include best practices—such as the use of mobile applications that enable frontline officers to upload photos of suspicious goods for initial AI-assisted assessment. Our office [JT2] also shared Members' experiences, including China Customs' use of Customs laboratories for plastic waste identification during these meetings. These exchanges provided valuable insights and practical takeaways for our African colleagues. Later on, our office recommended incorporating sessions on frontline officer protection when drafting workshop agendas, emphasizing the importance of proper procedures for handling hazardous waste. While Customs must work proactively to stop illegal waste shipments at the border, ensuring the safety of officers is an equally critical component of Green Customs capacity building.

Discussions revealed that some African Members face challenges similar to those encountered in the Asia/Pacific region, such as the identification of second-hand clothing and other difficult-to-assess commodities. As a regional office, our work primarily focuses on the Asia/Pacific region, but the opportunity to join an Operation DEMETER-related event in Africa proved extremely valuable. It allowed us to gain a broader perspective on global challenges and learn from diverse experiences and insights that will strengthen our ability to support AP Members more effectively.

On this occasion, the ROCB A/P expressed its sincere appreciation to the WCO Secretariat, and all partners and Members for their continued collaboration. Operation DEMETER exemplifies how enforcement and capacity building can reinforce each other. By working together, Customs administrations can act not only as facilitators of trade but also as protectors of our environment.

ROCB A/P joins Operation Mekong Dragon VII Debriefing Meeting

18th – 19th November 2025, Nha Trang, Vietnam



The World Customs Organization (WCO) Regional Intelligence Liaison Office for Asia and the Pacific (RILO A/P) and the UNODC Global Programme on Crimes that Affect the Environment (GPCAE) jointly hosted the Operation Mekong Dragon (OMD) VII Debriefing Meeting on 18th –19th November 2025 in Nha Trang, Vietnam. The ROCB A/P participated in this event to support regional cooperation and capacity building in combating illicit drug trafficking and environmental crimes.

Initiated under the leadership of China Customs and Vietnam Customs, with support from RILO AP and UNODC, the OMD series has grown into one of the most impactful joint enforcement operations in the Asia/Pacific region. Bringing together Customs and law enforcement agencies from across the region, OMD has made significant contributions to intercepting illicit drugs, wildlife products, and other contraband linked to transnational organized crime.

The two-day debriefing meeting, attended by OMD focal points and enforcement experts, provided a platform for Members to review the results of OMD VII, discuss operational challenges, and consolidate lessons learned.

RILO A/P presented the overall updates and statistics of OMD VII, highlighting trends in drug trafficking and wildlife smuggling, key operational follow-ups, and challenges faced

during the operation. Participating Members shared seizure data, post-seizure investigation progress, and recommendations for enhancing future operations.

As part of the discussions, the ROCB A/P emphasized its commitment to supporting Members through strengthened capacity building in areas closely linked to OMD priorities. This includes training on environmental crime enforcement, risk management, and cross-border cooperation—key elements that enable Customs administrations to respond more effectively to evolving trafficking trends.

The ROCB A/P also acknowledged the operational and institutional challenges shared by Members, noting the importance of continuous capacity development, especially in areas such as evidence handling, detection technologies, and interagency coordination. The insights gathered from this debriefing will contribute to shaping future training activities tailored to the needs of the region.

The meeting concluded with group discussions on operational enhancements and future expectations for OMD VIII. Participants reaffirmed their commitment to maintaining strong regional cooperation, improving information exchange, and applying the lessons learned to strengthen future enforcement efforts.

The ROCB A/P expresses its sincere appreciation to RILO A/P, UNODC, China Customs, Vietnam Customs, and all participating Members for their continued dedication and collaboration. Operation Mekong Dragon remains a powerful example of how regional enforcement and capacity building can reinforce each other to combat transnational crime more effectively.



ROCB A/P joins Twinning National Ozone Officer-Customs Workshop on the Controlled Substances under the Montreal Protocol

18th – 19th December 2025, Luang Prabang, Lao PDR



The Twinning National Ozone Officer-Customs Workshop on Strengthening Enforcement of Trade Control of Controlled Substances under the Montreal Protocol was held from 18th to 19th December 2025 in Luang Prabang, Lao PDR. On behalf of WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P), Mr. Jaemin Cho, Program Manager and Ms. Grace Ye, Program Manager, participated in the workshop to support regional cooperation.

Bringing together Customs officials and National Ozone Officers from across the region, the workshop provided a platform to review trade control mechanisms under the Kigali Amendment and the Montreal Protocol. Key sessions addressed the importance of effective licensing systems, data reporting, and the implementation of specific HS codes for controlled substances in the AHTN 2028.

Participants engaged in practical working groups focused on enhancing risk profiling management to target ODS/HFC shipments. Discussions also covered the transboundary movement of used controlled substances and their linkages with the Basel Convention, emphasizing a lifecycle approach to refrigerant management.

As part of the capacity-building session, Mr. Jaemin Cho presented ROCB AP's ongoing efforts in capacity building, including the Green Customs Initiative. The session highlighted ROCB A/P's commitment to multilateral operations and workshops focused on enforcement related to environmental issues and risk management, thereby enabling Customs administrations to respond effectively to emerging trends in illegal environmental trade.

The meeting concluded with recommendations for strengthening regional information exchange and interagency coordination. ROCB A/P expressed its sincere appreciation to UNEP OzonAction, the WCO Secretariat, RILO A/P, and the Lao PDR Customs for their collaboration in making this workshop a success.

ROCB A/P attends the 25th Session of the WCO Integrity Sub-Committee

2nd – 3rd March 2026, Brussels, Belgium

The 25th Session of the Integrity Sub-Committee (ISC) of the World Customs Organization was held from 2nd to 3rd March 2026 in Brussels, Belgium. Ms. Zhengqing Ye, Programme Manager of ROCB A/P, attended the meeting as the representative of the Office.

The session brought together WCO Members and stakeholders to explore key developments and emerging priorities in the field of integrity. Discussions covered a wide range of topics, including new directions under the WCO Strategy and Implementation Plan 2025–2028, integrity in trade facilitation, revenue collection, and the protection of society. Particular attention was given to strengthening integrity in high-risk environments such as maritime operations, as well as promoting collective action and leveraging data-driven approaches to enhance transparency and accountability.

Throughout the meeting, Members shared experiences and best practices, highlighting the importance of embedding integrity principles into Customs operations, procedures, and capacity building initiatives. The discussions reaffirmed that integrity remains a cornerstone



for effective and modern Customs administration, supporting both trade facilitation and enforcement objectives.

The participation of ROCB A/P in the ISC reflects its ongoing dedication to fostering a culture of integrity in the Asia/Pacific region. In line with the priorities discussed during the session, ROCB A/P will continue to facilitate WCO capacity building activities, promote the use of WCO tools and instruments, and assist Members in addressing emerging integrity challenges. ROCB A/P will continue making meaningful contributions to supporting sustainable modernization efforts in Customs administrations.

ROCB A/P contributes to Regional Conference on Smart Customs

11th - 13th March 2026, Hong Kong, China



The Regional Conference on Smart Customs, organized by the Asia/Pacific Regional Vice-Chair Hong Kong Customs, was held from 11th to 13th March 2026 in Hong Kong, China. The Conference brought together Customs administrations, regional entities, and private sector representatives to explore innovative, technology-driven solutions for modern Customs operations. Mr. Jun Tajima, Head of ROCB A/P, and Ms. Zhengqing Ye, Programme Manager of ROCB A/P, attended the Conference as representatives of the Office.

Mr. Jun Tajima served as facilitator for a key panel session entitled “Innovative Equipment and Emerging Technologies: Empowering Customs and Enhancing Private Sector Partnerships for Global Supply Chain Security and Integrity.” The session explored the integration of advanced technologies such as artificial intelligence (AI) and drones into Customs operations to enhance both security and efficiency. Panelists from the private sector presented practical applications, including smart border solutions that significantly reduce clearance times, AI-powered tools that automate document review and case processing, and unmanned systems for surveillance and inspection in hard-to-reach areas. Hong Kong Customs highlighted its “Smart Customs” initiative, featuring “Xiaohui,” a 24/7 virtual customer service ambassador, and “CRYSTAL,” an internal AI tool that rapidly drafts responses to public enquiries. Panel discussion fostered dynamic exchanges among participants and emphasized that technology is evolving from a conceptual tool into an integrated partner in building smarter, more secure, and more efficient Customs processes.

The three-day Conference featured a comprehensive program, including presentations on the WCO Smart Customs Project, artificial intelligence and data governance, and supply chain integrity management. Private sector representatives also showcased advanced and innovative solutions aimed at enhancing Customs operations.

On the third day, participants undertook field visits to Customs facilities in Macao, Zhuhai, and Hong Kong, gaining valuable first-hand insights into the practical implementation of Smart Customs concepts. The delegation visited a K9 training centre, demonstrating how traditional enforcement methods can be effectively combined with modern technologies. At Hengqin Port, participants observed the deployment of advanced Smart Customs solutions, including inspection systems supported by artificial intelligence. The application of AI-assisted inspection and risk management significantly enhances operational efficiency and accuracy.

On the sidelines of the Conference, by the invitation of the Vice Chair office, Mr. Tajima, together with Mr. Thomas Gilles, Technical Officer of the WCO Secretariat, discussed with Independent Commission Against Corruption of Hong Kong SAR how the Commission can collaborate with the Capacity Building activities of the WCO.

Throughout the Conference, ROCB A/P demonstrated its strong commitment to supporting regional Members in their modernization journey. By facilitating discussions and promoting knowledge-sharing, ROCB A/P reaffirmed its role as a key regional coordinator in

advancing capacity building activities and encouraging the effective use of WCO instruments and tools. The active engagement of ROCB A/P highlights its continuous efforts and meaningful contributions to the Asia/Pacific region.

ROCB A/P Supports WCO National Workshop on Time Release Study in Nepal

3rd April 2026, Kathmandu, Nepal



ROCB A/P supported the implementation of a WCO National Workshop on Time Release Study (TRS), held on 3rd April 2026 in Kathmandu, Nepal with funding support from the CCF/Korea. The workshop brought together participants from the Department of Customs of Nepal, the Ministry of Finance, other government agencies (OGAs), and the private sector in Nepal.

The workshop served as a preparatory step for the TRS to be conducted at border Customs such as Birgunj Customs and Nepalgunj Customs, while strengthening national capacity for its third implementation of TRS in Nepal.

From ROCB A/P, Ms. Asuka Nagamatsu, Program Manager, provided an overview of the WCO, its Customs Modernization initiatives, the WTO TFA and Mercator Programme, and related TRS initiatives. Ms. Imelda Malik, WCO Accredited Expert on TRS, delivered detailed

sessions on the key elements of TRS, Member experiences, and its methodology, offering comprehensive insights applicable to both new and experienced practitioners.

Finally, Mr. Jun Tajima, Head of ROCB A/P, delivered the closing remarks, emphasizing that a clear sense of purpose and strong partnerships among the border agencies are essential for the effective implementation of TRS, and expressed his hope for the successful completion of Nepal's TRS.

Building on this knowledge, participants proceeded with data collection and recording which experts provided valuable insights. The experts will follow-up, even after this Workshop, on data analysis and finalization of findings and recommendations, to support Nepal's third TRS implementation.

ROCB A/P Engages in WCO National Workshop on Single Window for Thai Customs Department

20th – 24th April 2026, Bangkok, Thailand



The World Customs Organization (WCO) National Workshop on Single Window successfully concluded at the Thai Customs Department in Bangkok.

Mr. Jun Tajima, Head of the ROCB A/P, delivered opening remarks at the workshop. In his speech, he emphasized the importance of the Single Window environment in enhancing trade facilitation, reducing time and cost for traders, and strengthening coordination among cross-border regulatory agencies. He also expressed his appreciation to Thai Customs for their strong commitment to digital transformation and modernization.

As the Programme Manager for Southeast Asia, Mr. Mark Ho arranged a pre-workshop online preparatory meeting prior to the workshop. The meeting provided a valuable platform for Thai Customs and the invited experts to discuss the workshop agenda, expected outcomes, and specific areas of focus in depth.

Throughout the workshop, participants engaged actively in presentations, interactive discussions, and practical exercises covering key topics related to the establishment and enhancement of a national Single Window system in line with international standards and best practices.

At the closing session, Mr. Deokjoong Kim, CCF/Korea Operations Manager, delivered closing remarks. He commended the active participation of Thai Customs officials and expressed his hope that the workshop would lead to tangible outcomes and concrete follow-up actions that contribute to the successful implementation of Single Window in Thailand.

WCO Supports Timor-Leste's AEO Development Through Targeted Workshop and Field Engagement

22nd June 2026, Dili, Timor Leste



The WCO successfully delivered a targeted Workshop to Timor-Leste Customs Authority (TLCA) in the week of 22nd June 2026, responding to the Administration's urgent need for support in establishing an Authorized Economic Operator (AEO) programme. The Head of ROCB A/P, Jun Tajima, attended the opening ceremony of the Workshop.

The Workshop was organised in response to Timor-Leste Customs Authority's immediate interest in establishing a roadmap for AEO implementation and preparing for future participation in regional initiatives, including the ASEAN AEO Mutual Recognition Arrangement (AAMRA). The Workshop was delivered through Accredited Experts of the WCO from Directorate General of Customs and Excise, Indonesia, and the Australian Border Force.

The Workshop brought together Customs officials to discuss the core principles of the AEO concept, implementation requirements, and practical steps for developing a trusted trader programme aligned with SAFE Framework of Standards. Supported by the experts, participants explored approaches for designing an AEO work plan, developing an implementation roadmap, and strengthening institutional capacity for future AEO programme management.

In addition to the workshop, the ROCB A/P had an opportunity to discuss with the Commissioner of TLCA on its agenda for AEO establishment and future work for the AAMRA and the WCO / ROCB A/P's support on them. Also, both parties extended their exchange of information on the future possible activities by the WCO for Timor Leste.

Timor-Leste Customs Authority kindly facilitated a half-day field visit to operational Customs sites for the ROCB A/P. This valuable opportunity enabled the ROCB team and experts to gain insights into current operational practices and local situations. It served as an important opportunity to identify future capacity building needs and understand the practical challenges faced by frontline officers. Such observations will help ensure that future WCO support is tailored to Timor Leste's specific circumstances and development priorities.

The mission was conducted in a warm and constructive atmosphere, reflecting the strong commitment of TLCA to modernisation. The active participation of Customs officials and the openness shown during discussions and site visits contributed significantly to the success of the AEO Workshop and future activities.

The ROCB A/P remains committed to supporting Timor-Leste's Customs modernisation efforts and looks forward to continued cooperation in advancing secure trade, trade facilitation, and Regional integration through the development of its AEO programme.

Pillar 2: Further enhance collaboration with development partners

ROCB A/P participated in the APPU Executive Council Meeting 2025 in Ulaanbaatar

30th June – 5th July 2025, Ulaanbaatar, Mongolia



Ms. Zhengqing YE, representing the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P), was invited to participate in the 2025 Executive Council (EC) Meeting of the Asian-Pacific Postal Union (APPU) held from 30th June to 5th July in Ulaanbaatar, Mongolia. The meeting gathered key stakeholders from postal administrations and relevant international partners to discuss policy, regulatory, operational, and strategic matters shaping the postal sector in the region.

The high-level event began with an opening ceremony hosted by the Government of Mongolia, followed by a series of plenary meetings and technical working group discussions throughout the week. Sessions covered a broad spectrum of issues including postal finance, physical and digital services, e-commerce development, postal regulation, and universal service obligations.

ROCB A/P participated in sessions relating to Customs and postal collaboration where discussions focused on improving cross-border delivery efficiency, strengthening the role as operators in the e-commerce value chain, and ensuring regulatory compliance in the fast-evolving digital marketplace.

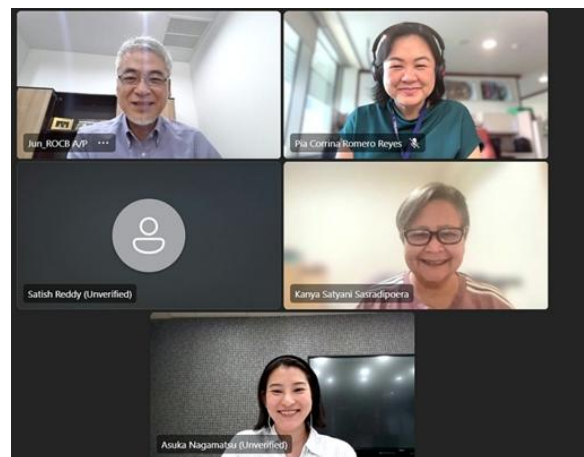
ROCB A/P also observed the APPU/UPU Reform Working Group and the Roundtable on Postal Regulations and Universal Service Obligation, where dialogue emphasized the importance of coordinated policy frameworks to adapt to evolving user needs and market demands.

The ROCB A/P continues to cooperate with the APPU, as e-commerce continues to reshape international trade, particularly in the Asia-Pacific region; closer coordination between postal and Customs remains essential to ensuring secure and efficient border management.

ROCB A/P and ADB Discuss Closer Collaboration to Support the South Asia Region

5th September 2025, Online Meeting

ROCB A/P participated in an online meeting with the South Asia Department of the Asian Development Bank (ADB) on 5th September 2025 to explore more ways to work together in supporting the South Asia Members.



The ADB team included Ms. Kanya Satyani Sasradipoera, Principal Regional Cooperation Specialist; Mr. Satish Reddy, Trade Facilitation Expert; and Ms. Pia Reyes, Principal Regional Cooperation Officer.

From ROCB A/P, Mr. Jun Tajima, Head of ROCB A/P, and Ms. Asuka Nagamatsu, Program Manager for South Asia, took part in the meeting.

At the beginning of the meeting, Mr. Tajima highlighted the importance of closer communication between ROCB A/P and ADB to make capacity-building efforts more effective in the region, especially with growing needs and limited resources. Ms. Nagamatsu gave an overview of ROCB A/P's policies and recent activities and shared the overall needs of those Members.

From ADB's side, Ms. Kanya, Mr. Satish, and Ms. Pia explained their current and future programs and showed their interest in working together with WCO and ROCB A/P to ensure better alignment between their needs and Capacity Building activities. Both sides also recognized opportunities to improve synergy in their efforts.

The meeting concluded with a shared understanding to continue open communication and to seek practical ways to work more closely together.

ROCB A/P Participates in Regional Private Sector Group (RPSG) Asia-Pacific Meeting

13th October 2025, Hong Kong, China



On October 13th, 2025, the Regional Private Sector Group Asia-Pacific (RPSG-AP) meeting was held in Hong Kong, China. The meeting brings together Customs administrations and industry sectors from the WCO Asia/Pacific region. The meeting was conducted in a hybrid format, with participants attending both in person and online.

The meeting was chaired by Mrs. Wendy Stanton, Customs Manager at IKEA (Australia), and co-chaired by Mrs. Scarlett Tang, Director of Hong Kong Customs Affairs at Huawei International Co., Ltd. The session opened with welcome remarks, followed by a presentation from the WCO Asia/Pacific Regional Vice Chair, delivered by Mr. Kin Kei Li, Assistant Commissioner of Hong Kong Customs and Head of the Vice Chair Office.

Mr. Jun Tajima, Head of the ROCB A/P, provided an overview of the WCO and ROCB A/P, outlining their origins, regional functions, and recent developments. He emphasized the importance of understanding business perspectives and highlighted initiatives aimed at enhancing communication between the ROCB and the private sector.

Throughout the meeting, various speakers presented on topics including strategic trade regulations in the Philippines, outcomes of the International Federation of Freight Forwarders Associations (FIATA) World Congress in Hanoi, and developments in AEO cooperation within APEC. The meeting also featured an AEO workshop where members discussed the implementation and impact of AEO programs in their respective countries.

The meeting concluded with closing remarks reaffirming the importance of public-private cooperation in promoting efficient and secure trade.

ROCB A/P and Australian Border Force discuss further Collaboration on Regional endeavor

5th November 2025, Online meeting

On Wednesday, November 5th, 2025, the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P) headquartered in Bangkok, Thailand, had an online meeting with representatives from the Australian Border Force (ABF).



Mr. Jun Tajima and Mr. Mark Ho joined from the ROCB A/P, with discussions centering on collaborative opportunities to deliver targeted technical assistance programs tailored to the region's evolving needs. ABF outlined its ongoing partnership with ASEAN in delivering technical assistance initiatives. Participants explored plans for in-person assistance programs in the upcoming fiscal year, emphasizing practical, region-specific solutions to bolster Customs efficiency and sustainability.

The dialogue extended to broader collaboration avenues, including joint opportunities with ROCB A/P, interest in Training of Trainers and Learning Development programs, along with strategies to harness mutual expertise for greater impact. The meeting underscored a shared commitment to empowering Customs officials through innovative, high-quality capacity building.

WCO and UN ESCAP Jointly Organize the 8th UNNEXT Masterclass: Electronic Single Windows and Data Analytics for Trade Compliance and Facilitation

10th – 19th November, Seoul, Korea



The 8th Masterclass workshop, jointly organized by the WCO, ROCB A/P, and UN ESCAP, took place in Seoul, Korea, from November 10th to 19th, 2025. Supported by the Korea

Customs Service, the event received financial backing from the Customs Cooperation Fund of Korea (CCF/Korea) and the UN Fund. The workshop was attended by 22 participants representing Customs administrations and relevant border agencies from 17 countries.

Mr. Jaemin Cho, Program Manager of ROCB A/P, and Ms. Vareemon Chairungsrilert, Program Coordinator, facilitated the workshop. Mr. Jaemin Cho presented the legal frameworks for Electronic Single Window and AI systems, while Ms. Vareemon Chairungsrilert presented ROCB A/P's work programme and handled the evaluation session.

The workshop included hands-on training sessions and thematic discussions on topics such as: "Fundamentals and Benefits of Data Analytics," "BACUDA Algorithms," "Data Analytics Hands-on Training," "Data Ethics and AI Governance," "Electronic Single Windows and Interoperability," and "Leveraging Innovative and Emerging Technologies for Electronic Single Window and Cross-border Paperless Trade."

Participants were divided into four groups, each actively engaging in exercises involving BACUDA algorithms. They also participated in group discussions and presentations, including developing a master plan to expedite cross-border paperless procedures and formulating national data analytics policies by selecting one country among the group members.

The program featured study visits to the WCO Regional Training Center in Cheonan, the Incheon Airport Express Cargo Clearance Center, and a private logistics company's Global Distribution Center, providing participants with practical insights and observations.

ROCB A/P Visits ADB Nepal Resident Mission in Kathmandu

2nd April 2026, Kathmandu, Nepal

Mr. Jun Tajima, Head of ROCB A/P, and Ms. Asuka Nagamatsu, Program Manager for South Asia, visited the Asian Development Bank, Nepal Resident Mission in Kathmandu on 2nd April 2026.



The visit took place with the objective of enhancing understanding of ADB's ongoing assistance to Customs administrations in the South Asia Subregional Economic Cooperation (SASEC) region.

The ROCB A/P was welcomed by Mr. Manbar Singh Khadka, Co-Program Team Leader of the SASEC Customs and Logistics Reforms Program, together with Consultants Mr. Mandesh Maharjan and Mr. Lal Bahadur Khatari.

The visit commenced with an introduction of the WCO and ROCB A/P, followed by an exchange of views on supports provided to the Department of Customs of Nepal. Key achievements highlighted Nepal's Customs Reform and Modernization (CRM) Plan (2021–2026) and next phases of CRM Plan 2026-2031.

ADB also shared progress under ongoing initiatives, including the introduction of e-payment systems linked to ASYCUDA World for the Department of Customs of Nepal, the development of an online valuation database system, and a risk-based approach for transaction-based Post Clearance Audit (PCA) to enhance efficiency in customs clearance. These initiatives aim to reduce paper-based procedures and align practices with international standards that enhance transparency.

Discussions briefly covered regional initiatives under the SASEC framework, including efforts to advance paperless trade, Regional Electronic Cargo Tracking System (R-ECTS) and other reform areas to facilitate transit and improve connectivity. Also, a discussion on the Nepal National Single Window (NNSW) and improvement.

Both sides expressed their willingness to strengthen future cooperation and information sharing on capacity-building initiatives to further support Customs modernization and trade facilitation in the South Asia region.



ROCB A/P Attends the Paperless Trade Week 2026 Organized by UNESCAP

8th - 12th June 2026, Bangkok, Thailand

At the invitation of the United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP), Program Managers Mr. Deokjoong Kim and Ms. Asuka Nagamatsu participated in the 12th Asia-Pacific Trade Facilitation Forum (APTFF) and Paperless Trade Week 2026, held from 8th to 12th June 2026 in Bangkok, Thailand.

The Paperless Trade Week featured the 5th Session of the Paperless Trade Council under the Framework Agreement on Facilitation of Cross-border Paperless Trade in Asia and the Pacific (CPTA). During the session, the Council highlighted key advancements in regional trade facilitation, including the integration of artificial intelligence (AI) and advanced analytics in customs risk management, the modernization and expansion of Single Window, and the continuous alignment of national legal frameworks with international standards.



During the event, Mr. Deokjoong Kim held bilateral talks with UNESCAP officials to strengthen institutional ties. They discussed concrete ways to enhance their partnership, building on the success of the 8th UNNExT Masterclass on Electronic Single Windows and Data Analytics co-organized last November. That masterclass had been jointly organized with UNESCAP, ROCB A/P, and the Korea Customs Service, with financial support from the WCO Customs Cooperation Fund of Korea (CCF-Korea). Looking forward, both agencies agreed to expand future collaboration to further facilitate cross-border paperless trade for Customs administrations across the Asia-Pacific region.

In conjunction with the plenary session, a series of technical side events explored practical pathways for digital trade. These sessions focused on deploying emerging technologies such as AI and blockchain, advancing regional Single Window connectivity, and utilizing digital systems to drive supply chain traceability and sustainable, climate-smart trade.

Overall, the event underscored the pivotal role of digital innovation and regional cooperation in shaping the future of paperless and resilient trade in the Asia-Pacific.

New JICA Long-Term Expert from Japan Customs visited ROCB A/P

7th July 2025, Bangkok, Thailand

On 7th July 2025, Mr. Daisuke Yoshikawa, the newly appointed JICA long-term expert, visited the ROCB A/P Office in Bangkok, accompanied by Mr. Kazushige Saito, the outgoing expert.



Mr. Jun Tajima, Head of ROCB A/P, warmly welcomed both Mr. Saito and Mr. Yoshikawa. Mr. Tajima expressed his sincere appreciation to Mr. Saito for his long-standing contribution to the development of Capacity Building in Mekong Region through the JICA project. He also extended his best wishes to Mr. Yoshikawa for a successful assignment and expressed the ROCB A/P's commitment to continued collaboration.

During their visit, Mr. Yoshikawa, who assumed his post on 3 July 2025, introduced himself and shared his enthusiasm for working closely with the Mekong Region and relevant stakeholders to further promote Customs modernization.

Customs Attache of Embassy of the Kingdom of the Netherlands visited ROCB A/P

15th July 2025, Bangkok, Thailand

On July 15th, 2025, the WCO Asia Pacific Regional Office for Capacity Building (ROCB A/P) in Bangkok welcomed a significant visit from Ms. Guusta Visser, Customs Attaché of Embassy of the Kingdom of the Netherlands, and her successor, Mr. Mostafa Amini.



Hosted by Mr. Jun Tajima, Head of ROCB A/P, the meeting began with Mr. Tajima delivering a short presentation to introduce ROCB A/P, highlighting the latest WCO initiatives and past workshops conducted in the region. The session provided an opportunity to honour Ms. Visser's legendary impact and brief Mr. Amini on ongoing initiatives. Mr. Amini emphasized the importance of information sharing among nations in the region to achieve mutually beneficial outcomes and expressed enthusiasm for future collaboration with ROCB A/P. His expertise is expected to further advance customs development in the region, building on Ms. Visser's legacy of strengthening regional networks and partnerships.

New Customs Attaché of the Australian Border Force Visits ROCB A/P

1st September 2025, Bangkok, Thailand



Mr. James Ryan and Mr. Paul Schembri, the newly appointed Customs Attachés from the Australian Border Force (ABF), along with Mr. Banpot Denmetharat from the Australian Embassy in Thailand, paid a visit to the ROCB A/P on 1st September 2025. Mr. Jun Tajima, Head of the ROCB A/P, and his team warmly welcomed them. The visit served to

introduce both attachés to the work of the ROCB A/P and to further strengthen collaboration between the two important organisations around capacity-building.

Mr. Tajima expressed his appreciation for the ABF's continued support and provided a brief overview of the ROCB A/P, highlighting its role in supporting WCO's capacity-building activities. He emphasized the importance of working closely with partner administrations like ABF in leveraging regional expertise and showed his interest in exchanging information on capacity-building initiatives, particularly in ABF's priority areas including tobacco and drug smuggling.

The meeting concluded with a shared commitment to deepen cooperation between the ABF and the ROCB A/P. Both sides showed their willingness to look for future collaborations to improve Customs capacity across the Asia-Pacific region.

Pillar 3: Improve needs analysis, planning, delivery and management of capacity building activities

ROCB A/P Participates in the 2025 INCU Summer School

16th – 26th July 2025, Shanghai, China



From 16th - 26th July 2025, the International Network of Customs Universities (INCU) hosted its inaugural INCU Summer School at the Dishui Lake Campus of Shanghai Customs University, bringing together Customs professionals, scholars, and students from across the globe. As the Programme Manager of the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P), Ms. Ye Zhengqing had the honour to participate in this milestone event.

Organized by the INCU Shanghai Regional Office, the Summer School marked the formal operational launch of the Office, which aims to deepen Customs academic cooperation

in Asia and beyond. The event featured a dynamic programme of lectures, cultural activities, and site visits, promoting both academic learning and intercultural understanding.

During the meeting, Ms. Ye, as the representative of the ROCB A/P, had a chance to engage in the dialogues with academia introducing ROCB A/P's Customs capacity-building efforts in this region.

The Summer School gathered leading Customs academics such as: Prof. David Widdowson (INCW President & Editor-in-Chief of the World Customs Journal), Prof. Wieslaw Czyzowicz (Poland), Prof. Frank Altemöller (Germany), Prof. Samuel Bautista (Philippines), Assoc. Prof. Galina Fedotova (Russia) and Assoc. Prof. Xie Jing (China).

Their lectures addressed a wide array of topics including Customs policy and law, WTO-related issues, risk management, digital Customs, and the Harmonized System. The students and future Customs professionals, actively engaged in discussions, workshops, and field visits to logistics companies and cultural sites in Shanghai.

The 2025 INCW Summer School successfully exemplified the potential of academic-practitioner partnerships in strengthening global Customs capacity. The event also provided an excellent opportunity to reconnect with long-standing partners from academia and foster new links for future collaboration in research and training.

ROCB A/P's continued commitment during the transition at the 4th RCL Heads Meeting

25th - 27th August 2025, Qingdao, China



The 4th Meeting of Heads of WCO Asia/Pacific Regional Customs Laboratories (RCLs) took place in Qingdao, China, from 25th to 27th August 2025, hosted by RCL China. The meeting also marked the official establishment of two new RCLs and one RTC in the Asia/Pacific region RCL China (Qingdao), RCL China (Haikou), and RTC China (Qinhuangdao).

Having served as the organizer of the previous three RCL Heads Meetings, the ROCB A/P is proud to have contributed to building a strong foundation for regional collaboration. Following the decision of the 26th RHCA Meeting, new arrangements under which future RCL Heads Meetings will be organized by the host administration and coordinated by the APVC were adopted. During this transitional period, our office served as facilitators, ensuring continuity and supporting the smooth handover of responsibilities.

Throughout the meeting, each RCL shared its latest updates, including achievements in analytical expertise, laboratory management and capacity building activities. These updates reflected the evolving roles and functions of the RCLs: moving beyond their traditional area of HS classification to a stronger focus on enforcement-related work, while also expanding into new areas such as environmental protection. This shift underscores the growing importance of scientific support to address emerging global challenges.

Another highlight was the WCO RCL Professionals Programme, which showed the valuable contributions of RCLs in strengthening technical knowledge and in nurturing a new generation of customs laboratory professionals.

The meeting also reaffirmed the eagerness of RCLs to deepen cooperation and enhance information exchange, particularly in developing new analytical methodologies and sharing best practices. This collaborative spirit is essential for ensuring that customs laboratories remain effective in responding to complex and evolving enforcement challenges.

The ROCB A/P reiterated its continued commitment to supporting the RCLs through capacity building, knowledge sharing, and fostering stronger linkages with other WCO regional entities. While our role has shifted from organizer to observer, our dedication to promoting the growth and sustainability of the regional laboratory network remains unchanged.

23rd RTC Heads Meeting

1st – 3rd October 2025, Bali, Indonesia



The 23rd Meeting of the Heads of WCO Asia/Pacific Regional Training Centres (RTCs) was held from 1st – 3rd October 2025 at Bali, Indonesia (RTC Indonesia). The event was organized by the Asia/Pacific Regional Office for Capacity Building (ROCB A/P), co-chaired by RTC Indonesia, bringing together ten Heads of RTCs from across the Asia-Pacific region, the WCO Secretariat, the Asia/Pacific Vice-Chair's Office, and the Regional Intelligence Liaison Office for Asia and the Pacific (RILO A/P). The meeting adopted a hybrid format, enabling delegates from the WCO Secretariat to participate online for certain sessions.

Mr. Mochamad Mulyono, Director of RTC Indonesia warmly welcomed the delegates at the RTC Indonesia in Bali. The meeting commenced by opening remarks by.

Acting Chairperson of Financial Education and Training Agency, Mr. Sudarto, Mr. Gary Hung, Deputy Head of the Secretariat Office of the WCO Vice-Chairperson for the Asia/Pacific Region, and Mr. Jun Tajima, Head of ROCB A/P. The opening remarks highlighted the critical role of RTCs in advancing customs modernization, promoting collaboration, and supporting regional capacity building.

Over the course of the event, RTC leaders exchanged insights on recent progress and strategies to improve training outcomes. Key sessions featured presentations from RTCs in Cambodia, China, Hong Kong China, India, Indonesia, Iran, Japan, Korea, Malaysia, and Thailand, aligned with the 2025 WCO theme: "Customs Delivering on its Commitment to Efficiency, Security, and Prosperity." This emphasized the region's priorities in tackling new issues via enhanced efficiency, security measures, and economic growth. Additional discussions covered regional updates from the Vice-Chair office, RILO A/P, and ROCB A/P, plus WCO policies and programs, with a spotlight on the emerging Capacity Building Paradigm and strategies for cultivating and sustaining WCO experts.

Participants shared best practices on nurturing officers skilled in global capacity building and preserving their expertise. The agenda also incorporated field visits to the Denpasar Regional Training Office and Denpasar Customs Office, as well as immersions into Bali's cultural and economic landscape, ending with a trip to Uluwatu Temple for the iconic Kecak Dance performance.

Mr. Jun Tajima, in his final comments, thanked participants for their engaged input and dedication. He praised the productive exchanges on themes of efficiency, security, prosperity, the updated capacity building framework, and expert cultivation, suggesting these would inform future regional approaches. Optimistic about applying these learnings to elevate capabilities region-wide, he acknowledged RTC Indonesia's hospitality and urged ongoing joint efforts to fortify the Asia-Pacific customs network. The next RTC Heads Meeting is tentatively scheduled to be hosted by RTC Malaysia, with further details to be confirmed in the coming months.



ROCB A/P exchanged views with Director Isolde Murphy on Capacity Building cooperation

23rd – 24th February 2026, Brussels, Belgium



Following the 21st Global Meeting of the Regional Entities (GMRE), the ROCB A/P met with Director Isolde Murphy of the Implementation and Capacity Development Directorate at the WCO Headquarters in Brussels on 24th February 2026.

The meeting focused on the implementation of Capacity Building under the WCO Capacity-Building Paradigm, including needs assessment, coordination between the WCO Secretariat and Regional Entities, impact assessment, and future cooperation.

ROCB A/P shared its approach to needs assessment and screening, as well as recent practices such as pre-workshop online meetings that help identify Members' needs and support better preparation by experts. Discussion also highlighted challenges related to impact assessment and the importance of flexible and regional approaches.

Other topics included the role of Regional Training Centres (RTCs) in regional capacity development, the visibility of WCO projects in the region, and the need for timely policy and technical updates. Director Murphy encouraged the sharing of good practices across regions and closer cooperation among ROCBs.

ROCB A/P will continue to work closely with the WCO Secretariat to support effective implementation of the new Capacity-Building Paradigm in the Asia/Pacific region.

ROCB A/P discussed with Nepal Customs on its capacity building needs and priorities

7th April 2026, Kathmandu, Nepal



ROCB A/P held a meeting with Mr. Gyanendra Raj Dhakal, Director of the Customs Reform and International Relations Section at the Department of Customs Nepal, on 7th April 2026 in Kathmandu, Nepal.

The meeting was attended by Mr. Jun Tajima, Head of ROCB A/P, and Ms. Asuka Nagamatsu, Program Manager in charge of South Asia Region.

The meeting provided an opportunity to strengthen collaboration between ROCB A/P and Nepal Customs in advancing Customs modernization and capacity-building efforts.

During the discussion, Mr. Tajima explained the role of the ROCB A/P in the process of formulating and implementing Capacity Building activities of the WCO, including how their needs are identified, prioritized, and translated into a plan in coordination with the WCO Secretariat, as well as new procedures under the New Capacity Building paradigm. Mr. Dhakal then elaborated further details on their several Capacity Building needs that have been

submitted by Nepal Customs to the WCO Secretariat. The exchange allowed both sides to deepen their understanding of priorities and explore potential avenues for future WCO support.

The meeting reaffirmed the importance of close communication and partnership between ROCB A/P and Nepal Customs in ensuring that identified needs are effectively addressed through well-coordinated Capacity Building interventions.

Regional Development Manager of Asia-Pacific Region, WCO Secretariat Visits Thai Customs Department

28th -29th May 2026, Bangkok, Thailand



Mr. Yuichiro Okumura, Regional Development Manager of Asia-Pacific region, WCO Secretariat, undertook a visit to ROCB A/P and Thai Customs Department on 28th - 29th May 2026.

During the two-day visit, Mr. Okumura had a study visit at Passenger Control of Suvarnabhumi Airport to gain insights into the current operational challenges. He then paid a courtesy visit to Mr. Phantong Loykulnanta, Director-General of Thai Customs Department

and Mrs. Sunsupa Klaisuban, Director of Strategy and Planning Division. The discussion sessions were fruitful, portraying the solid partnership between the WCO, Thai Customs Department, and ROCB A/P. Lastly, a facility tour of Regional Training Center Thailand was made possible by kind coordination from Director of Customs Academy, Ms. Ratha Kaewkullawej and her team, as well as facilitated a session of constructive dialogue among the parties, reaffirming the commitment to supporting Asia-Pacific capacity building initiatives under the WCO guidance.

WCO appreciates Thai Customs Department as the generous host of the ROCB A/P and look forward to further cooperation on hosting WCO workshops in RTC Thailand

ROCB A/P engages in private sector dialogue

2nd June 2026, Phnom Penh



The ROCB A/P had a discussion with the US-ASEAN Business Council and EU-ASEAN Business Council on the sidelines of the 35th Meeting of the ASEAN Directors-General of Customs at Raffles Hotel Le Royal in Phnom Penh.

Mr. Jun Tajima, Head of the ROCB A/P, received a request for a bilateral meeting from the US-ASEAN Business Council as part of its longstanding engagement with the WCO and ASEAN Customs authorities. This initiative reflects the ROCB A/P's ongoing efforts to foster

meaningful dialogue with the private sector on key issues. Through this meeting, both parties aim to support ASEAN's strategic goals and policy priorities in Customs, by incorporating Capacity Building activities with private sector perspectives, where appropriate. ROCB A/P also encouraged private sector's continued regulatory alignment and ASEAN economic integration.

Additionally, Mr. Tajima hosted a bilateral meeting with the EU-ASEAN Business Council to highlight the ROCB A/P's current initiatives. Representatives from the EU-ASEAN Business Council raised questions regarding how the WCO addresses private sector concerns. In response, Mr. Tajima introduced existing WCO tools and instruments and exchanged information on the current status of ASEAN Members.

Both meetings helped foster an atmosphere of cooperation, paving the way for productive dialogue and future collaboration on WCO Capacity Building activities.

ROCB A/P Strengthens Regional Synergy Through High-Level Dialogues at ASEAN Customs Directors General Meeting

2nd June 2026, Phnom Penh

On the margins of the 15th WCO ASEAN Directors-General Consultation Meeting hosted in Cambodia, the ROCB A/P actively leveraged the gathering to conduct a series of strategic bilateral meetings and discussions with key beneficiaries and major development partners.



Recognizing the significance of the ASEAN platform for driving modernisation across the Region, Mr. Jun Tajima, the Head of the ROCB A/P engaged deeply with various Member administrations. These high-level exchanges of information aimed to identify gaps between the real situation of the beneficiaries and the international standards, as well as avoid duplications of Regional efforts with those partners.

In depth discussions were held with Timor-Leste, new Member Administration of ASEAN community, and so-called Least Developing Countries focused around how to pave cooperation paths to fit their international obligations.

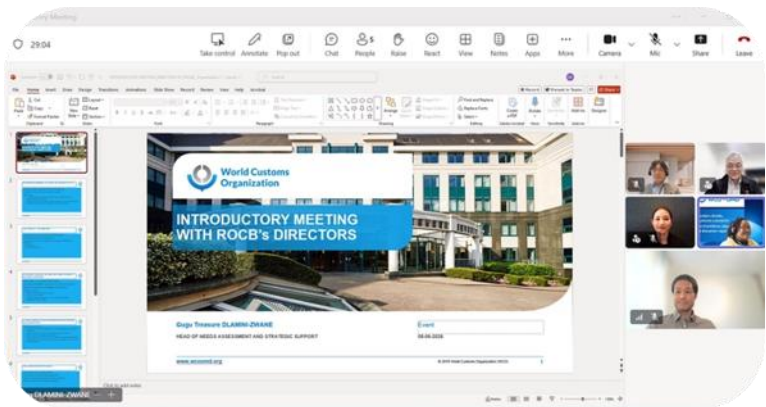
To ensure optimal utilization of technical resources across the Asia/Pacific region, the ROCB A/P held robust dialogues with crucial development partners, including the Australian Border Force (ABF) and Japan International Cooperation Agency (JICA). The consultation underscored a mutual intent to innovate the delivery of capacity building under limited resources.

Through these comprehensive interactions on the margins of the ASEAN meeting, the ROCB A/P continues to play its role as an advisory body to the WCO Secretariat, ensuring that Regional growth remains effective to the challenges of individual Member Administration.

Introductory Meeting with WCO NASS Unit to Strengthen Collaboration

11th June 2026, Online Meeting

ROCB A/P participated in an online introductory meeting with the WCO NASS (Needs Assessment and Strategic Support) Unit and Regional Development Manager Team for Asia-Pacific region to exchange views on the New Capacity Building (CB) Paradigm and explore ways to strengthen collaboration among the WCO Secretariat, ROCBs, and RTCs.



The meeting was attended by Ms. Gugu Treasure Dlamini-Zwane, Head of the WCO NASS Unit, together with her team.

From ROCB A/P, Mr. Jun Tajima, Head of ROCB A/P, and Ms. Asuka Nagamatsu, Program Manager, participated in the discussion.

Ms. Zwane highly acknowledged the work of the ROCB A/P, especially on the accumulation of information on Member Customs Administrations into Member Profile. Attendees shared ongoing initiatives and discussed the importance of effective

communication, information sharing, and follow-up mechanisms to support more effective and harmonized ways to implement capacity building activities.

The meeting concluded with a shared understanding to continue close communication and collaboration in support of more effective and coordinated capacity building activities across the regions.

ROCB Engages with Members to Better Understand Regional Capacity-Building Needs

25th – 27th June 2026, Brussels, Belgium



On the margins of the 147th/148th Sessions of the WCO Council, the Asia/Pacific Regional Office for Capacity Building (ROCB A/P) actively engaged with Member administrations to better understand their priorities and identify areas for future activities.

The Head of ROCB A/P, Jun Tajima, held a series of constructive discussions with Customs administrations from across the region, including the Islamic Republic of Iran Customs Administration (IRICA), Timor-Leste Customs Authority, and Maldives Customs Service. These exchanges provided valuable opportunities to discuss current challenges, modernization efforts, and capacity-building requirements.

During the meeting with IRICA, discussions focused on the administration's ongoing digitalization initiatives and its interest in strengthening areas. IRICA also expressed interest

in participating in future Regional activities and training opportunities. The ROCB A/P expressed its appreciations to IRICA's contributions to the region, by active participation to the Heads meeting of the Regional Training Centre in A/P Region in 2025, and also explained its role in the Region, making the WCO Workshops more effective to achieve IRICA's policy goals. The meeting was held in a cordial and constructive atmosphere, allowing both sides to exchange views on their current priorities and future areas of cooperation.

ROCB A/P also met with the Commissioner of Timor-Leste Customs Authority and facilitated exchanges with the WCO Secretariat and partner Members. Discussions highlighted the importance of continued support for institutional development and human resource capacity, including the possible use of CLiKC! platform for future new recruits, as Timor-Leste advances its Customs modernization agenda.

In discussions with Maldives Customs Service, attention was given to their detailed needs and priorities. Both sides exchanged views on opportunities for cooperation, including the possible visit during the planned SASEC Customs knowledge-sharing.

These meetings reflect ROCB's commitment to maintaining close dialogue with Member administrations and ensuring that Regional capacity-building activities respond effectively to Members' evolving needs. By listening directly to Customs leaders, ROCB A/P can better support the Members' priorities and contribute to stronger, more resilient Customs Administrations across the Asia/Pacific region.

As the region continues to navigate rapid technological change, growing trade volumes, and increasingly complex border risks, such engagement remains essential for shaping practical and impactful capacity building initiatives.



Japan Customs Liaison Office (JCLO) Senior Liaison Officer visits ROCB A/P

11th November 2025, Bangkok, Thailand

On 11th November 2025, Mr. Hiroya Tomio, Senior Liaison Officer from the Japan Customs Liaison Office (JCLO) paid a courtesy visit to the ROCB A/P. He was warmly welcomed by Mr. Jun Tajima, the Head of the ROCB A/P and Ms. Chananchita Rueng-O-Cha, Assistant Program Manager.



During the visit, Mr. Tomio provided an overview of his current responsibilities and introduced one of the work areas of the International Intelligence Office (IIO), focusing on Trends in Drug Smuggling Seizures. He also shared valuable insights and invited constructive discussions on emerging challenges surrounding drug smuggling and Customs enforcement.

Both sides exchanged views on strengthening regional cooperation and information sharing to effectively address cross-border illicit trade. The discussion highlighted the importance of continuous cooperation among Customs Administrations in exchange information, and the important roles to play by the JCLO and the ROCB A/P. The meeting concluded in a positive and constructive atmosphere, with both parties reaffirming their commitment to ongoing partnership and mutual support in tackling these challenges.

Lao Customs Delegation Visits ROCB A/P to Strengthen Capacity Building Cooperation

7th May 2026, Bangkok, Thailand



On Thursday, 7th May 2026, the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P), welcomed a delegation from Lao Customs (Lao PDR) for a visit and discussion.

The programme began with arrival and opening remarks, followed by an in-depth Technical Discussion Session. ROCB A/P and the Lao Customs delegation engaged in productive exchanges on several key areas, including the Capacity Building New Paradigm, Lao Customs' specific capacity building needs, and strategies for the development of their own experts.

Discussions covered the "New Paradigm" approach in capacity building and the planning and coordination of upcoming activities, Mission Terms of Reference (TORs) for Post Clearance Audit (PCA) and Authorized Economic Operator (AEO) programs and support for the implementation of the WTO Trade Facilitation Agreement (TFA) for the fiscal year 2026/27.

Discussion on Sustainability and Training of Trainers (ToT) were also held, with Lao Customs seeking advice on identifying and developing high-potential national officers into trainers, as well as best practices for establishing an internal knowledge hub to promote long-term self-reliance. ROCB A/P provided Lao Customs with the examples taken from the Compendium of Training Management in Asia Pacific, which was an initiative of the ROCB A/P, as well as WCO Tools for their reference.

The visit provided a valuable platform to align future capacity building initiatives with Lao Customs' priorities and to enhance regional cooperation under the WCO framework.



Pillar 4: Enhance communication and information sharing among members

34th RCP meeting

14th – 17th October 2025, Hong Kong, China



The ROCB attended the 34th RCP meeting in Hong Kong, China, from October 14th to 17th, 2025, organised by Hong Kong Customs and Excise Department, in its capacity as the Vice-Chair for the WCO Asia/Pacific (A/P) Region. The four-day meeting was attended by representatives from Customs Administrations of A/P Region.

The ROCB A/P delivered the presentations on its policy and activities, and Regional Strategic Plan (RSP) Focus Area 3–Capacity Building.

Ms. Asuka Nagamatsu, Program Manager, introduced the outline of the ROCB, followed by Mr. Jun Tajima, Head of the ROCB A/P, who presented the results of the ROCB A/P's questionnaire conducted during the Regional Heads of Customs Administration (RHCA) Conference in May 2025, along with the ROCB A/P's analysis of the results and possible ways forward.

Mr. Tajima also emphasized that the ROCB A/P is committed to supporting Members who may face difficulties arising from the new procedures introduced under the new Capacity Building Paradigm. The ROCB Team talked with some delegates on these procedures so that the WCO's support would be timely without delay. In addition, he encouraged Members to

provide responses to the Annual Needs Survey and other information, such as WCO diagnostic reports, to enable the ROCB A/P to respond to their needs more effectively and efficiently.

Ms. Zhengqing Ye and Mr. Jaemin Cho, Program Managers shared implementation status of Focus Area 3 with all the members at the meeting. The Meeting also witnessed thematic issues in the Region and noted presentations such as “Implementing the WTO-TFA and the Mercator Program of the WCO”, “E-Commerce Development Through Digital Innovation”, “Customs role in Anti-Money Laundering and Its Enforcement Strategy”, and “Non-Intrusive Inspection and AI-Enabled Image Analysis”.

This conference provided A/P members and regional entities with an important platform to discuss and review regional Customs policies, put forward proposals and keep updated of the latest Customs initiatives. These exchanges promote regional cooperation in response to rapidly changing global challenge.

ROCB A/P Engages in 36th Administrative Meeting for National Contact Points of RILO A/P

10th – 12th November 2025, Tokyo, Japan



From November 10th to 12th, 2025, Mr. Mark Ho, Program Manager for Southeast Asia, and RILO cooperation coordinator, represented ROCB A/P to participate in the 36th Administrative Meeting for National Contact Points of the Regional Intelligence Liaison Office for Asia and the Pacific (RILO A/P) in Tokyo, Japan.

Discussions centered on advancing regional intelligence sharing, enforcement operations, and capacity-building synergies to address evolving threats like drug trafficking and illegal trade. Key sessions covered RILO's 2025 Work Plan progress, WCO updates, CEN data status, operations such as Mekong Dragon and Pacific Shield, and trend analyses on methamphetamine from the Golden Triangle and South Asian drug flows.

The agenda extended to strengthening regional networks, inter-RILO cooperation, and anti-money laundering strategies, with contributions from partners including the WCO Secretariat, INCB, INTERPOL, and administrations from Australia, China, Hong Kong China, and Japan. Mr. Ho delivered a presentation to introduce ROCB A/P's role in the capacity-building segment, integrating training with enforcement efforts for enhanced Customs effectiveness.

The meeting underscored a shared commitment to fostering secure and efficient trade across the Asia/Pacific through collaborative intelligence and skills development.



Customs Agility in a Complex World: 2026 WCO Technology Conference Concludes in Abu Dhabi

30th January 2026, Abu Dhabi, United Arab Emirates

The World Customs Organization (WCO) successfully concluded its flagship Technology Conference and Exhibition, held from 28th to 30th January 2026 in Abu Dhabi under the theme “Customs Agility in a Complex World: Securing and Facilitating Trade through Innovation.” The event brought together more than 1,500 participants from over 100 countries, representing Customs administration’s, international organizations, the private sector and academia. As the representative of the ROCB A/P, Ms. Zhengqing Ye, the Program Manager, joined the event.



The Conference provided a global platform for exchanging views on how innovation, digitalization and strengthened partnerships can support Customs administrations in responding to an increasingly complex trade environment. Discussions highlighted that agility is now essential for Customs to effectively balance border security and trade facilitation amid growing trade volumes and emerging risks.

Key sessions explored the role of advanced technologies such as non-intrusive inspection, cloud computing and AI-driven analytics in enhancing risk management, operational resilience and decision-making. Participants also examined digital solutions including Single Window systems, linked data and verifiable credentials, as well as the importance of WCO standards such as the WCO Data Model and the Unified File Format (UFF) in promoting interoperability and seamless data exchange.

Capacity building featured prominently throughout the Conference, with sessions emphasizing the importance of skilled personnel, institutional frameworks and innovative training approaches, including virtual learning and e-learning, to support sustainable Customs modernization. The Conference hackathon further showcased how collaborative innovation can deliver practical solutions to real Customs challenges.

From the perspective of the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P), the outcomes of the Conference will inform ongoing and future capacity building activities in the region. The insights gained will contribute to the development of technical assistance, training programs and regional initiatives aimed at strengthening institutional capacity, promoting interoperability and enhancing cooperation among Customs administrations.

ROCB A/P shared its initiatives to the Global Meeting of the Regional Entities

23rd – 24th February 2026, Brussels, Belgium



With an invitation from the WCO Secretariat, ROCB A/P shared regional priorities and support for the new Capacity-Building Paradigm in the 21st Global Meeting of the Regional Entities established by the WCO Members and the Council Vice-Chairs' Offices (GMRE), held at the WCO Headquarters in Brussels from 23rd to 24th February 2026. Representatives from WCO Regional Entities and Council Vice-Chairs' Offices worldwide attended both in person and online. Mr. Jun Tajima, Mr. Deokjoong Kim, Ms. Grace Ye, and Ms. Asuka Nagamatsu represented ROCB A/P at the Meeting. The Meeting opened with an address by the Director of the Implementation and Capacity Development Directorate (ICDD) and remarks by the Chairperson.

In one of the sessions, Mr. Tajima and Ms. Ye presented an overview of ROCB A/P's recent activities and future direction, including regional priorities and support for the new Capacity-Building Paradigm.

During the Meeting, the Secretariat provided updates on ongoing work and developments related to WCO Regional Entities, including the progress of the self-assessment of Regional Customs Laboratories, as well as updates on the WCO Distance Learning Strategy and new e-learning materials developed by the BACUDA Project.

Each Regional Entity, including the ROCB A/P, exchanged good practices not only during an experience-sharing session, but also during the before/after sessions.

ROCB A/P will continue to align its efforts with the new Capacity-Building Paradigm and work in close cooperation to support the WCO and its Members in the Asia/Pacific region.

ROCB A/P attended the 17th Session of the Capacity Building Committee

25th – 27th February 2026, Brussels, Belgium



ROCB A/P attended the 17th Session of the Capacity Building Committee (CBC) of the World Customs Organization, held in Brussels, Belgium, from 25th to 27th February 2026. The meeting was convened under the theme “The Impact Imperative: Exploring Ways to Measure and Communicate Capacity-Building Success.” Mr. Jun Tajima, Head of ROCB A/P, together

with his colleagues, Mr. Deokjoong Kim, Ms. Asuka Nagamatsu, and Ms. Grace Ye participated in the Session in person, while Ms. Chananchita Rueng-O-Cha joined the meeting online.

The Committee focused on strengthening the impact assessment of WCO capacity-building support and promoting more evidence-based and sustainable reforms. ROCB A/P actively contributed to the discussions by making interventions from the floor, particularly encouraging the Secretariat to make greater use of WCO Diagnostic Tools or similar tools when defining objectives and assessing impact. ROCB A/P also suggested that the Secretariat take the lead in establishing a discussion platform for Accredited Experts to better utilize these tools and to keep their knowledge up to date.

Further discussions addressed the operationalization of the Capacity Building Paradigm, including the blended-first learning approach, standardized curriculum development, and the integration of performance evidence into reform design. ROCB A/P reiterated that Regional Offices could contribute by reflecting regional conditions and supporting the coherent implementation of WCO frameworks.

The Secretariat reported on progress in advancing Gender Equality and Diversity (GED). An update on the implementation of the Mercator Programme was also presented, highlighting responsiveness and the long-term sustainability of reform efforts. In addition, the Secretariat orally reported on the development of the ROCB Reference Document, which remains under drafting. ROCB A/P welcomed the update and emphasized the importance of continuing consultation with ROCB to ensure clarity of roles and alignment with regional needs.

During the Session, ROCB A/P also engaged in discussions with the Secretariat and Member administrations during the breaks, strengthening partnerships and exploring further collaboration aimed at enhancing effective and impactful capacity building in the region.



ROCB attends the WCO Enforcement Committee which highlights innovation and cooperation at its 46th Session

23rd – 26th March 2026, Brussels, Belgium

The ROCB attended the 46th Session of the World Customs Organization (WCO) Enforcement Committee (EC), which was successfully held from 23rd to 26th March 2026 at WCO Headquarters in Brussels, bringing together Customs administrations, experts, and stakeholders from across the globe. The



meeting reaffirmed the critical role of Customs in safeguarding society, securing trade, and enhancing international cooperation in an increasingly complex global environment. Ms. Zhengqing Ye, Programme Manager of the ROCB A/P, participated in the session.

The session was officially opened by Ian Saunders, Secretary General of the WCO, alongside Bashir Adewale Adeniyi, the WCO Council Chairperson, marking the first time both leaders jointly inaugurated the Enforcement Committee. This milestone underscores the growing strategic importance of enforcement within the WCO framework.

Under the 2026 theme, “Customs Protecting Society through Vigilance and Commitment,” discussions emphasized the interconnected roles of Customs in combating illicit trade, ensuring revenue collection, and facilitating legitimate commerce. The session highlighted that effective enforcement today requires not only vigilance but also the deployment of advanced tools, data-driven systems, and strong international collaboration.

The Committee addressed a wide range of strategic and operational issues, reflecting the evolving enforcement landscape: Members were invited to review proposed revisions to the Terms of Reference and Rules of Procedure of the Enforcement Committee, aiming to modernize its mandate and align it with current global challenges. New instruments were introduced, including the Customs Enforcement Operations Handbook, as well as guidance on information exchange and mutual administrative assistance. Updates to risk management tools and free zone guidance were also discussed to further strengthen operational effectiveness.

Digitalization was a central focus throughout the session. Discussions highlighted the use of key WCO tools such as the Customs Enforcement Network (CEN), Cargo Targeting System (CTS), and Geoportal. A dedicated panel explored the application of artificial intelligence, non-intrusive inspection (NII) technologies, and data-sharing frameworks to enhance risk management and targeting capabilities.

The outcomes of the 46th Enforcement Committee will contribute to shaping future WCO policies and operational strategies, with a strong emphasis on innovation, coordination, and resilience. As global trade continues to evolve, Customs administrations are expected to play an even more critical role in balancing trade facilitation with effective enforcement. ROCB A/P will continue to support Members by translating these global discussions into targeted capacity-building activities, facilitating knowledge sharing, and strengthening regional cooperation.

ROCB A/P Attends 27th WCO A/P RHCA Conference

17th - 20th May 2026, Hong Kong, China



The 27th World Customs Organization (WCO) Asia/Pacific (A/P) Regional Heads of Customs Administrations (RHCA) Conference was held in Hong Kong, China, from 17th to 20th

May 2026, hosted by the Hong Kong Customs and Excise Department as the Asia/Pacific Regional Vice-Chair.

Mr. Jun Tajima, the Head of the ROCB A/P, together with Mr. Deokjoong Kim and Ms. Asuka Nagamatsu, Program Managers of the ROCB A/P, attended the conference.

At the opening ceremony, the Asia/Pacific Regional Vice-Chair warmly welcomed participants to Hong Kong, China, and highlighted the importance of regional cooperation and partnerships among Customs administrations in addressing emerging global challenges.

Mr. Ian Saunders, the WCO Secretary General, shared updates on the WCO's recent initiatives and emphasized the Organization's ongoing efforts toward modernization, sustainable development, and digital transformation. During the meeting, the WCO Secretary General also provided updates on strategic priorities and recent developments within the WCO.

Mr. Jun Tajima and Ms. Asuka Nagamatsu introduced the new initiatives of the ROCB A/P for planning, implementation and evaluation of capacity building activities in the Asia/Pacific region. They also highlighted other outcomes of their annual activities of the ROCB A/P including RTC Heads Meeting, revision of the Compendium of Training Management in A/P Region, staff report on Single Window, updates on RTC brochure among others.

In addition, Mr. Deokjoong Kim, together with Japan Customs as co-coordinator, provided an update on the Progress Report on Focus Area 3 (Capacity Building) under the Regional Strategic Plan (RSP) 2024-2026. He highlighted the co-coordinators' efforts in publishing "Regional Efforts on Implementation of International Standards in the AP Region". Based on the Questionnaire responses from Member Administrations, this report underscores the significance of international standards and reflects the current regional implementation status.

During the conference, discussions were also held on the endorsement of the Regional Strategic Plan 2026-2028, campaign nominations for regional representative positions and the next host of RILO A/P for 2028-2031.

ROCB A/P will continue to maintain close communication with the Asia/Pacific Regional Vice-Chair and Members, strengthening partnerships, and explore further collaboration in the region.

ROCB A/P Discusses with Members at 27th WCO RHCA Conference

17th – 20th May 2026, Hong Kong, China

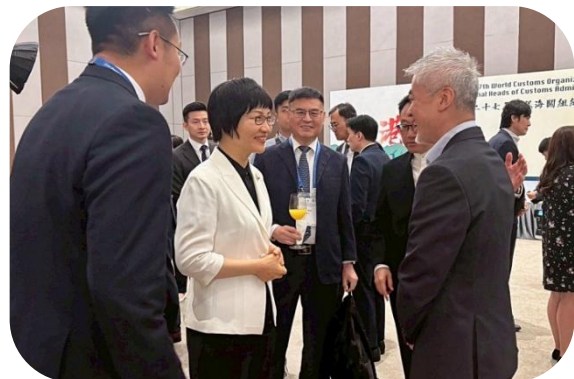
The 27th WCO Asia/Pacific RHCA Conference was held in Hong Kong, China from 17th to 20th May 2026.

During the Conference, ROCB A/P held a series of discussions and exchanges of views with Customs administrations from across the Asia/Pacific Region. The meetings were attended by Mr. Jun Tajima, Head of ROCB A/P, and Ms. Asuka Nagamatsu and Mr. Deokjoong Kim, Program Managers.



Throughout the Meeting, ROCB A/P exchanged views with many Members, and discussed the future direction of WCO Capacity Building activities in the Asia/Pacific Region. Members shared their updates on their ongoing reform initiatives, operational challenges, and areas where capacity building support may be beneficial.

This two-way communication will assist ROCB A/P in facilitating and delivering effective WCO Capacity Building activities, supporting the strengthening of Customs capacity and the sustainable development of Customs administrations throughout the entire Asia/Pacific Region.



ASEAN Directors-General and World Customs Organization Meet in Phnom Penh to Advance Regional Integration and Cooperation

2nd June 2026, Phnom Penh



Senior customs officials from across Southeast Asia convened alongside international counterparts for the 15th ASEAN–World Customs Organization (WCO) Consultation. Held during the 35th Meeting of the ASEAN Directors-General of Customs chaired by Dr. Kun Nhem, Minister Attached to the Prime Minister, Director-General of the General Department of Customs and Excise of Cambodia, the session focused on modernisation, regional integration and capacity building.

The high-level dialogue, co-chaired by Thai Customs Department, on behalf of the ASEAN Members, and the WCO, serves as a critical platform for aligning regional trade facilitation with global customs standards.

A central pillar of this year's consultation was a briefing by the Secretary-General of the WCO. As global supply chains become increasingly digitised, the discussion highlighted ASEAN's success in its efforts on cross-border trade to be more secure through the Regional Mutual Recognition Agreement (MRA) of national AEO programmes and more efficient with ASEAN Single Window.

In response, the ASEAN Secretariat provided updates on the region's recent customs initiatives, emphasising milestones in cross-border data exchange and streamlined clearance processes aimed at boosting the ASEAN integration.

Strengthening Regional Capabilities

Beyond policy alignment, the consultation addressed practical implementation. Mr. Jun Tajima, the Head of ROCB briefed the delegates on ongoing and future capacity building programmes specifically tailored for ASEAN Members and highlighted the use of Accredited Experts. Mr. Tajima stressed the WCO's New Capacity Building Paradigm which aims at outcome-based activities, designed to support Customs administrations to effectively implement their policy priorities.

The meeting concluded with a mutual commitment from both the ASEAN Chair and the WCO Secretary-General to deepen cooperation, ensuring the Region remains resilient against challenges.

WCO Council Highlights Growing Focus on Enforcement, Technology and Regional Cooperation

25th – 27th June 2026, Brussels, Belgium



The 147th/148th Sessions of the WCO Council highlighted a strong emphasis on protecting society, strengthening enforcement activities, and harnessing technology to address emerging Customs challenges.

In his special address, WCO Secretary General Ian Saunders underscored the increasingly complex environment facing Customs administrations worldwide. Rising trade volumes, sophisticated criminal networks, and evolving supply chain risks require Customs authorities to balance trade facilitation with security, revenue collection, and law enforcement. Reflecting the WCO's 2026 theme, "Customs Delivering on its Commitment to Efficiency, Security and Prosperity," discussions focused on the role of Customs in protecting society from threats such as drug trafficking, intellectual property violations, money laundering, sanctions evasion, and other forms of transnational organized crime.

The Council also welcomed keynote contributions from the International Narcotics Control Board (INCB) and INTERPOL. Both organizations emphasized the growing threat posed by synthetic drugs and the importance of closer cooperation among Customs, law enforcement agencies, and international partners. Recent joint operations demonstrated the value of intelligence sharing, coordinated enforcement actions, and advanced risk-management approaches.

A recurring theme throughout the Council was the increasing importance of technology. Many Members highlighted the use of latest technology as important tools for enhancing operational effectiveness and responding to challenges associated with e-commerce and rapidly changing trade patterns.

The Council also reviewed progress under the WCO Strategic Plan. Members expressed satisfaction with implementation efforts, while emphasizing the continued importance of capacity building, particularly for developing Members.

From a regional perspective, discussions in the Asia/Pacific region addressed governance matters and future cooperation. The ROCB Asia/Pacific actively contributed to these discussions and continued engagement with Members and partners to support regional priorities and strengthen collaboration across the Customs community.

The ROCB A/P keeps close communications with the Secretariat and Members so that the Capacity Building activities of the WCO in the Region continue to be effective.

New Customs Attaché from New Zealand Customs Service visited ROCB A/P

16th December 2024, Bangkok Thailand



Mr. Jun Tajima, the Head of ROCB A/P and his team met with Mr. Tim Williams, the new Customs attaché from New Zealand Embassy in Thailand accompanied by the former attaché Mr. David Radovanovich on December 16th 2024. This visit aimed at introducing the new Customs attaché for further

enhancing collaboration between the ROCB A/P and the New Zealand Customs Service on Customs Capacity Building.

Mr. Tajima welcomed the attachés of New Zealand Customs Service and showed his appreciation to the New Zealand Customs and its attaché for its consistent support for the office. Mr. Tajima delivered a brief overview of the ROCB A/P highlighting the ROCB's main function for the WCO capacity building activities, introduced the office's 20th anniversary celebration in November this year, and expressed his keen interest in the information exchange on capacity building activities. Mr. Williams, whose expertise is on risk management and targeting, mentioned that the New Zealand Customs had attached great importance in that area and both parties discussed recent visit of the RILO A/P to New Zealand Customs Service, which showcased the sound cooperative relationship between the New Zealand Customs Service and the WCO regional entities.

During this courtesy visit, Mr. David Radovanovich, the outgoing Customs attaché, expressed his appreciation for long standing close collaborative relationship between ROCB A/P and New Zealand Customs Service, and emphasized that with the new appointment of the Customs attaché, the New Zealand Customs Service would continue to collaborate with the WCO and the ROCB.

Japan Customs Delegation Visits the ROCB A/P

21st November 2025, Bangkok, Thailand



Mr. Hiroshi Nishino, Counselor of the International Cooperation Division, Customs and Tariff Bureau (CTB), Japan Customs, paid a courtesy visit to Mr. Jun Tajima, the Head of the ROCB A/P, together with his colleagues Ms. Mariko Haga, Deputy Director; Ms. Satsuki Kondo, Unit Chief; and Mr. Daisuke Yoshikawa, Chief Advisor (JICA Expert) on 21st November 2025.

Mr. Tajima warmly welcomed Mr. Nishino and the Japan Customs delegation to the ROCB A/P. He expressed his deep appreciation to Japan Customs for its strong and continuous support to the ROCB A/P since its establishment in 2004.

Mr. Nishino shared his appreciation for the ROCB A/P's work in capacity building for the Asia-Pacific region. He recognized the importance of its ongoing activities and exchanged views with Mr. Tajima on continuing close cooperation.

During the visit, Mr. Tajima introduced the outline of the ROCB A/P, including its key functions and major activities, especially the current situation of capacity building activities in the region and the future direction of the ROCB A/P.

Mr. Tajima expressed his hope for continued close partnership with Japan Customs in the years ahead.

ROCB A/P and Korea Customs Service discuss further Collaboration on Rule of Origin and the use of Artificial Intelligence

15th December 2025, Bangkok, Thailand



ROCB A/P welcomed a delegation from the Korea Customs Service (KCS) led by Mr. Soon-deuk Ma, Director of the Origin Verification Division. The delegation, including four other Customs officers from KCS, Seoul Regional Customs, and the Customs Valuation & HS Classification Institute, paid a courtesy visit to discuss enhanced cooperation in the application of Artificial Intelligence (AI) in Customs, particularly in the area of Rules of Origin.

The delegation met with Mr. Jun Tajima, Head of ROCB A/P, together with Mr. Jaemin Cho, Program Manager; Mr. Mark Ho, Program Manager; Ms. Asuka Nagamatsu, Program Manager; and Ms. Chananchita Rueng-o-cha, Assistant Program Manager.

During the meeting, Mr. Tajima extended a warm welcome to the KCS delegation and expressed his appreciation for the continued support of the Korea Customs Service, particularly its contribution to the WCO Customs Cooperation Fund (CCF) Korea and related capacity-building activities, including the Data Analytics Workshop. KCS delivered a presentation introducing recent trends and practical applications of AI technology in origin verification processes, especially within post-clearance audit procedures.

ROCB A/P and KCS exchanged views on recent WCO initiatives concerning Rules of Origin, as well as broader AI strategies and applications in the Customs area. This was followed by an interactive question-and-answer session based on the respective presentations of both parties.

Both entities recognized the importance of close collaboration in exploring the effective use of AI technologies in Customs administration, including Rules of Origin, that may be able to enhance targeting capabilities and modernize enforcement strategies among Asia Pacific Members.

The meeting concluded with both parties reaffirming their commitment to strengthening cooperation and advancing capacity-building efforts across the region.

Second Secretary of the Embassy of the Islamic Republic of Iran Visits ROCB A/P

19th February 2026, Bangkok, Thailand

Mr. Emad Oboudiyat, Second Secretary of the Embassy of the Islamic Republic of Iran, paid a courtesy visit to the ROCB A/P on 19th February 2026.

Mr. Jun Tajima, Head of the ROCB A/P, together with his colleagues, Mr. Deokjoong Kim, Ms. Asuka Nagamatsu, Ms. Chananchita Rueng-O-Cha warmly welcomed Mr. Oboudiyat and held focused discussions on cooperation with the Islamic Republic of Iran Customs Administration (IRICA).

Mr. Deokjoong Kim, Program Manager, provided an overview of the World Customs Organization's capacity-building framework and activities.

Key discussions included IRICA's intention to contribute to neighboring sub-regional Members. The ROCB A/P conveyed its appreciation the Government of Iran, as well as IRICA on its goodwill. In addition, Mr. Oboudiyat shared the sub-Regions' situation on border control, and the ROCB A/P shared some of the WCO's initiatives on Risk Management for better border control, such as a project co-organised with international organisations such as



UNODC, and its own capacity building plan for IRICA. With a fruitful discussion, both parties agreed to continue coordination to facilitate further progress on the plan.

The visit concluded with both sides reaffirming their commitment to cooperation and maintaining communication on future capacity-building initiatives.

Japan Customs Delegation Visits the ROCB A/P

11th May 2026, Bangkok, Thailand

Mr. Shoichi Sudo, Director for International Technical Cooperation, Customs and Tariff Bureau, Ministry of Finance, Japan (Japan Customs), paid a courtesy visit to Mr. Jun Tajima, the Head of the ROCB A/P, together with his colleague Mr. Kohei Kiyota, Unit chief, on 11th May 2026.



During the meeting, ROCB A/P provided an overview of its current capacity building support activities, such as new implementation procedures for the WCO Members in the Asia/Pacific region. Productive exchanges were also held on the WCO capacity building cycle, regional training needs and sustainable human resource development initiatives such as WCO/JICA Master Trainer Programme.

The discussion reaffirmed the strong cooperative relationship between ROCB A/P and Japan Customs, as well as their shared commitment to supporting capacity building efforts across the Asia/Pacific region under the WCO framework. ROCB A/P looks forward to continuing its close collaboration with Japan Customs in the future.

Regional Development Manager of Asia-Pacific Region, WCO Secretariat Visits ROCB A/P

29th May 2026, Bangkok, Thailand



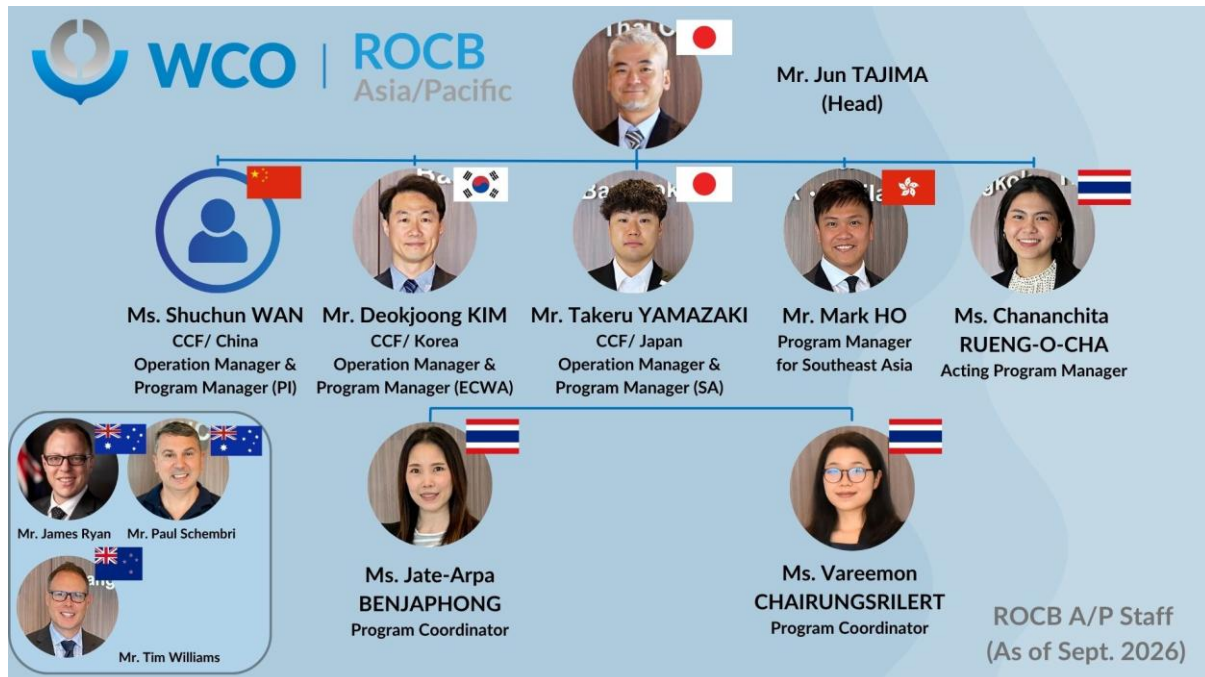
Mr. Yuichiro Okumura, Regional Development Manager of Asia-Pacific region, WCO Secretariat, paid a visit to Mr. Jun Tajima, Head of ROCB A/P on 29th May 2026.

During the meeting, ROCB A/P provided an overview of its operation and current capacity building support activities and initiatives, such as new procedures for workshops and Need Survey for the WCO Members in the Asia/Pacific region. ROCB A/P's Initiatives, for instance, Member Profiles and a regional report 'Regional Efforts on Implementation of International Standards in Asia Pacific Region' were presented; they were highly appreciated by the RDM.

The discussion underscored the strong partnership between ROCB A/P and the WCO, reinforcing their joint commitment to advancing regional capacity-building efforts within the WCO framework. ROCB A/P welcomes the opportunity to further its close collaboration with WCO in the future.

Inside ROCB: Our Team in Action

Staff



ROCB A/P has 8 full-time seconded staff members (as of August 2026). This includes one from China, one from Hong Kong China, two from Japan (including Head of the ROCB A/P), and one from Korea and three from Thailand. In addition, representatives from the Australian Border Force and New Zealand Customs Service based in Bangkok provide ad hoc support and assistance to the ROCB A/P's activities, especially for its communications and publications.

In order to provide more focused quality assistance to the A/P Members, the ROCB A/P has designed posts of Program Managers responsible for different sub-regions. Their roles and responsibilities as well as contact details are as follows:

Role and responsibilities

- To enhance contact with responsible countries;
- To encourage participation of responsible countries to the regional events;
- To take care of individual requests made by responsible countries;
- To collect Customs related information from responsible countries; and

- To liaise with officers responsible for the sub-region on various DPs.

During the year 2025/26, Ms. Aksara Mackhawiman from Thailand, Mr. Jaemin Cho from Korea, Ms. Grace Ye from China and Ms. Asuka Nagamatsu from Japan completed their tenure seconded in the ROCB A/P and returned to their home administration. Taking this opportunity, we would like to express our gratefulness to them for their solid devotion and support to ROCB A/P's work during their tenure. Without all their continued support, ROCB A/P alone cannot fulfill the entrusted tasks and responsibilities.

Contact points:

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Pacific Islands (PI)	Australia, Fiji, New Zealand, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu	Ms. Shuchun WAN Program Manager	Email: shuchun.wan@rocbap.org Tel: +66 2 667 6539
South Asia (SA)	Bangladesh, Bhutan, India, Maldives, Nepal, Sri Lanka	Mr. Takeru YAMAZAKI Program Manager	Email: takeru.yamazaki@rocbap.org Tel: +66 2 667 6018
Southeast Asia (SEA)	Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Philippines, Singapore, Thailand, Union of Myanmar, Vietnam	Mr. Mark HO Program Manager	Email: markho@rocbap.org Tel: +66 2 667 6552
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Looking Ahead

The ROCB A/P's work in 2026/27 will focus on further translating the WCO's Capacity Building New Paradigm into practical and effective support for Member Administrations. Building on the work undertaken during the previous year, the ROCB A/P will continue to strengthen the capacity building cycle, from the identification and analysis of Members' needs to the planning, delivery and follow-up of capacity building activities.

The ROCB A/P will remain side-by-side with Member Administrations, working closely with the WCO Secretariat, Regional Training Centres and other partners to ensure that capacity building is responsive to Members' priorities and contributes to meaningful and sustainable outcomes.

In this increasingly uncertain and rapidly changing environment, collaboration and partnerships remain essential to strengthening Customs capacity, facilitating trade and addressing emerging challenges across the Asia/Pacific Region. The ROCB A/P will continue to enhance its outcomes and also bringing the Region's perspectives and success stories to the global Customs community.

Together, we advance!



Annex I

Report on the Implementation of the ROCB A/P Annual Work Plan (2025-2026)

1. Support the implementation of WCO conventions, instruments and tools

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
a) Upon request, assist Member's effort in implementing risk management tools like the WCO Risk Management Compendium (RSP 1.1.1 – 1st milestone)	➤ Master Trainer Programme on Risk Management WG3 (See also 1-(b), (c), (dd), (hh), and 3-(k)) ➤ Regional Workshop on Risk Management for AP region (See also 1-(b), (c), (dd), and (hh)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Malaysia (See also 1-(b), (c), (dd), and (hh)) ➤ National workshop on Risk Management for Iran (See also 1-(b), (c), (dd), and (hh)) ➤ National Workshop on RM for Timor-Leste (See also 1-(b), (c), (dd), (hh), and 3-(k)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea,	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ WCO/JICA Master Trainer Programme on Risk Management WG3 (for Fiji, Palau, Republic of, Papua New Guinea, Samoa, Solomon Islands, Timor-Leste, Tonga, Vanuatu) (Sep. 2025) ✓ PCCP – Sri Lanka, Advanced Risk Management Training in Colombo, from 17 to 21 November 2025. ✓ MTP WG4 on Risk Management for the Pacific Islands from 13-17 April 2026 ✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(b), (c), (dd), (hh) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(b), (c), (dd) and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(b), (c), (dd), (hh), and 3-(k))		
b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN) (RSP 1.1.1 – 2nd milestone)	➤ Master Trainer Programme on Risk Management WG3 (See also 1-(a), (c), (dd), (hh) and 3-(k)) ➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (c), (dd), and (hh)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Malaysia (See also 1-(a), (c), (dd), and (hh)) ➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(v), (w), (x), and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(v), (w), (x), and (aa)) ➤ National workshop on enhancing	Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ WCO/JICA Master Trainer Programme on Risk Management WG3 (for Fiji, Palau, Republic of, Papua New Guinea, Samoa, Solomon Islands, Timor-Leste, Tonga, Vanuatu) (Sep. 2025) ✓ HMRC Risk Management Framework Development for Malaysia (Sep. 2025) ✓ National workshop on enhancing Intelligence analytical skills in Sri Lanka ✓ MTP WG4 on Risk Management for the Pacific Islands from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	Intelligence analytical skills for Sri Lanka (See also 1-(v), (w), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(v), (w), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(v), (w), (x), and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(v), (w), (x), and (aa)) ➤ National workshop on Risk Management for Iran (See also 1-(a), (c), (dd), and (hh)) ➤ National Workshop on RM for Timor-Leste (See also 1-(a), (c), (dd), (hh), and 3-(k)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga,		✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	Vanuatu (See also 1-(a), (c), (dd), (hh) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (c), (dd) and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(b), (c), (dd), (hh) and 3-(k))		
c) Upon request, assist Member's effort in developing and using national valuation database as a risk management tool (RSP 1.1.1 – 3rd milestone)	➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (b), (dd), and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (dd), (hh), and 3-(k)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Malaysia (See also 1-(a), (b), (dd), and (hh)) ➤ National Workshop on Valuation for Fiji and Indonesia (See also 1-(p) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (dd) and (hh))	Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National workshop on Risk Management for Iran (See also 1-(a), (b), (dd), and (hh)) ➤ National Workshop on RM for Timor-Leste (See also 1-(a), (b), (dd), (hh), and 3-(k)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (dd), (hh) and 3-(k))		
d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program and sign up to SAFE FOS (RSP 1.1.2 – 1st -2nd milestone)	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(e), (h) and (hh)) ➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(e), (u) and (hh)) ➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(e), (u) and (hh))	Number of Contracting Members Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Organised National Workshop on AEO for Timor-Leste (22-26 June 2026)
e) Upon request, assist Member's efforts in increasing AEO MRA among Members	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (h) and (hh)) ➤ National workshop on AEO for	Number of AEO MRAs among Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
(RSP 1.1.2 – 3rd milestone)	Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (u),(hh), and 3-(k)) ➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(d), (u) and (hh))		
f) Upon request, assist Member's efforts in implementing trade recovery activities (RSP 1.1.2 – 4th milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in implementing and sharing experiences on trade recovery activities	Number of implementing Members	✓ No specific request on trade recovery were received from Members at this moment, but will keep in view on this issue.
g) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC) (RSP 1.1.3 – 1st milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in implementing RKC	Number of contracting Members	✓ No specific request on RKC were received from Members at this moment, but will keep in view on this issue.
h) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA) (RSP 1.1.3 – 2nd milestone)	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (e) and (hh)) ➤ National Workshop on Single Window for Thailand (See also 1-(t) and (hh))	(1)Number of implementing Members (2) Number of activities in the Region (3) Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Organised National Workshop on Single Window for Thailand (20-24 April 2026)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National Workshop on Single Window for Philippines (See also 1-(t) and (hh)) ➤ National Workshop on SW for Mongolia (See also 1-(t) and (hh))		
i) Upon request, assist Member's effort for: (1) smooth implementation of HS 2022 (for CPs) (2) adoption of the HS (for non-CPs) (RSP 1.1.3 – 3rd milestone)	➤ Sub-regional Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (See also (hh)) ➤ Regional workshop on Accreditation for HS for All Countries	(1) Number of implementing Members (2) Number of activities	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (18-22 August 2025) ✓ National workshop on Advanced ruling on Rules of origin for Sri Lanka (Oct. 2025) ✓ TRS capacity building support for Maldives (Nov. 2025) ✓ Accreditation of WCO experts in the Asia-Pacific region in the area of HS from 18 – 22 May 2026
j) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation (RSP 1.1.3 – 4th milestone)	➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(hh), and 3-(k)) ➤ National workshop on TRS capacity building support for Maldives ➤ National workshop on rules of origin for Bhutan (See also 1-(l)) ➤ National workshop on simplification and harmonization of trade related regulations, standards and procedures in line	Number of implementing Members	

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	with WTO TFA for Pakistan (See also 1-(hh)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(hh) and 3-(k)) ➤ National workshop on HS classification on commodity for Cambodia (See also 1-(j) and 1-(hh)) ➤ National workshop on Advance Rulings in HS for Vietnam (See also 1-(i) and (hh)) ➤ National workshop on HS classification on commodity for Cambodia (See also 1-(i) and 1-(hh)) ➤ National workshop on Advanced ruling on Rules of origin for Sri Lanka (See also 1-(l) and (hh))		
k) Upon request, assist Member's effort in undertaking Time Release Study (TRS) in accordance with the WCO TRS Guidelines (RSP 1.1.3 – 5th milestone)	➤ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(hh))	Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Supported national workshop on Time Release Study in Nepal (3 April 2026)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National workshop on TRS for Nepal ➤		
l) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO) (RSP 1.1.3 – 6th milestone)	➤ National workshop on rules of origin for Bhutan (See also 1-(j))	Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance.
m) Upon request, assist Member's effort in implementing WCO Data Model (RSP 1.1.3 – 7th milestone)	➤ National workshop on WCO Data Model for Nepal (See also 1-(hh))	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓
n) Upon request, assist Member in creating Special Economic Zones (SEZ) / Free Zones / Special Customs Zones (SCZ) (RSP 1.1.3 – 8th milestone)	➤ Regional workshops on Free Zone (See also 1-(hh)) ➤ National workshop on Free Zone for Bangladesh (See also 1-(hh))	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ National workshop on free zone for Bangladesh (Oct. 2025) ✓ Regional workshops on Free Zone for AP region from 20-24 April 2026
o) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief	➤ Upon request, consult with the WCO aiming at providing assistance in implementing the WCO Resolution on Natural Disaster Relief	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
(RSP 1.1.3 – 9th milestone)			
p) Upon request, assist Member's effort in implementing the WTO Valuation Agreement (RSP 1.1.3 – 10th milestone)	➤ National Workshop on Valuation for Fiji and Indonesia (See also 1-(c))	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance.
q) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) scheme (RSP 1.1.3 – 11th milestone)	➤ Master Trainer Programme on PCA for PI WG 3 (See also 1-(hh) and 3-(k)) ➤ National workshop on PCA for Nepal (See also 1-(hh)) ➤ National workshop to improve PCA program for Lao, People's Dem. Rep. (See also 1-(hh)) ➤ National workshop for advanced PCA Manual support for Malaysia (See also 1-(hh)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(hh)) ➤ National workshop on PCA for Myanmar and Philippines (See also 1-(hh)) ➤ National WS on PCA for Maldives (See also 1-(hh))	Number of Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Master Trainer Programme on PCA for PI WG 3 (Sep. 2025) ✓ MTP WG4 on PCA for the Pacific Islands from 13 – 17 April 2026 ✓ National workshop on PCA for Maldives from 30 March – 3 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
r) Upon request, work with Vice Chair and Members to promote E-commerce tools and adoption of E-commerce FoS (RSP 1.1.3 – 12th milestone)	➤ Upon request, consult with the WCO aiming at promoting E-commerce tools and adoption of E-commerce FoS	Number of Activities	✓ Preparing Member Support Roadmap (MSR) for the future assistance.
s) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM) (RSP 1.2.1 – 1st, 3rd to 4th milestones)	➤ National workshop on Coordinated Border Management for Nepal (See also 1-(hh)) ➤ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(h) and (hh))	(1) Number of Members (2) Number of Activities (3) Number of cooperation events	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ CTS (Customs Transit System) Training Workshop for Pakistan (Nov. 2025)
t) Upon request, assist Members' effort in implementing Single Window (RSP 1.2.1 – 2nd milestone)	➤ National Workshop on Single Window for Thailand (See also 1-(h) and (hh)) ➤ National Workshop on Single Window for Philippines (See also 1-(h) and (hh)) ➤ National Workshop on SW for Mongolia (See also 1-(h) and (hh))	Number of operating SW	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ National Workshop on Single Window for Thailand from 20 – 24 April 2026
u) Upon request, work with Vice Chair and Members to enhance Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects	➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (e) and (hh))	Experience sharing on the existing data exchange projects	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ To support enhancement of trade facilitation through AEO

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
(RSP 1.2.2 – 1st milestone)	➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(d), (e) and (hh))		recognition for Malaysia from 18 - 22 May 2026
v) Upon request, work with RILO A/P to evaluate seizures data on CEN (RSP 2.1.1 – 1st milestone)	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (w), (x) and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(b), (w), (x) and (aa)) ➤ National workshop on enhancing Intelligence analytical skills for Sri Lanka (See also 1-(b), (w), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (w), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (w), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and	Publish analysis reports or alerts	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	improve information analytical skills (See also 1-(b), (w), (x) and (aa))		
w) Upon request, assist Members to increase seizure data inputs into CEN (RSP 2.1.1 – 2nd milestone)	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (x) and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(b), (v), (x) and (aa)) ➤ National workshop on enhancing Intelligence analytical skills for Sri Lanka (See also 1-(b), (v), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (v), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical	(1) Increase of inputs (2) Number of members who have participating in inputting CEN data	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	skills (See also 1-(b), (v), (x) and (aa))		
x) Upon request, assist Members to establish information exchange arrangement (RSP 2.1.1 – 3rd milestone)	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(b), (v), (w) and (aa)) ➤ National workshop on enhancing Intelligence analytical skills for Sri Lanka (See also 1-(b), (v), (w), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (aa)) ➤ National workshop to promote the use of CEN and improve	Members that have entered into information exchange arrangements with other enforcement agencies	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	information analytical skills for Indonesia (See also 1-(b), (v), (w) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (aa))		
y) Upon request, assist Member's effort in utilizing Advance Passenger Information (API) / Passenger Name Record (PNR) for the risk assessment of travellers (RSP 2.1.1 – 4th milestone)	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud (See also 1-(z), (dd) and (ee)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(z), (dd) and (ee)) ➤ National workshop on Passenger Control for Vanuatu (See also 1-(z), (dd) and (ee)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(z), (dd) and (ee))	Members that have implemented / are implementing API and PNR for risk assessment of travellers	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ PCCP - Nepal, X-ray image analysis Training in Nagarkot, from 9 to 12 December 2025. ✓ PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud, from 6 to 10 October 2025. ✓ PCCP - Indonesia, National Training on Risk Assessment and Intelligence in Jakarta, from 2 to 6 March 2026. ✓ PCCP - Mongolia, Practical Training in Zamiin Uud, from 8 to 12 June 2026. ✓ PCCP - Bangladesh, X-ray image analysis Training in Dhaka, from 15 to 18 June 2026.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
			✓ PCCP - Maldives, X-ray image analysis Training in Male, from 21 to 24 June 2026.
z) Upon request, assist Members to raise awareness of PFCWG (RSP 2.1.1 – 5th milestone)	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud (See also 1-(y), (dd) and (ee)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (dd) and (ee)) ➤ National workshop on Passenger Control for Vanuatu (See also 1-(y), (dd) and (ee))	Members that have organised or participated in activities or discussions related to cruise ships	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ PCCP - Nepal, X-ray image analysis Training in Nagarkot, from 9 to 12 December 2025. ✓ PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud, from 6 to 10 October 2025. ✓ PCCP - Mongolia, Practical Training in Zamiin Uud, from 8 to 12 June 2026. ✓ PCCP - Bangladesh, X-ray image analysis Training in Dhaka, from 15 to 18 June 2026.
aa) Upon request, work with RILO A/P to identify Members' intelligence and enforcement needs (2.2.1– 1st milestone)	➤ National workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (x)) ➤ National workshop on CEN for Sri Lanka (See also 1-(b), (v), (w) and (x))	Number of surveys conducted	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National workshop on enhancing Intelligence analytical skills for Sri Lanka (See also 1-(b), (v), (w), and (x)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (x)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (v), (w) and (x)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (x)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (dd) and (ee))		
bb) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness of IPR issues (RSP 2.2.2 – 4th milestone)	➤ National Workshop on IPR for India (See also 1-(ii)) ➤ National Workshop on IPR for Cambodia (See also 1-(ii))	Members that have organised or participated in IPR related operations or	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National Workshop on IPR enforcement via e-commerce for Vietnam (See also 1-(ii))	activities	✓ JOINT CUSTOMS OPERATION-LYNX, SOUTH-EAST ASIA - PHASE 3 in Malaysia (Nov. 2025) ✓ National workshop on IPR for Cambodia from 18 -22 May 2026
cc) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife) (RSP 2.2.2- 5th milestone)	➤ Regional Illegal wildlife trade training ➤ Strengthen capacity to identify illicit specimens and illegal wildlife consignments for Vietnam ➤ National Workshop on CL for Vietnam ➤ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(ii))	Members that have organised or participated in environmental operations or activities	✓ Attended workshop of Operation DEMETER (8-12 Sep 2025) ✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Attended the Mid-term Evaluation Meeting of Operation DEMETER XI (10-12 Nov 2025) ✓ National Illegal Wildlife Trade & Risk Management training workshop for Vietnam Customs - Haiphong, Vietnam; 19-23 January 2026
dd) Work with Vice Chair, RILO A/P and Member to enhance border security in order to tackle with terrorists' threats (RSP 2.2.2 – 3rd, 6th milestone)	➤ Master Trainer Programme on Risk Management WG3 (See also 1-(a), (b), (c), (hh), and 3(k)) ➤ Sub-Regional workshop based on identified threats and vulnerabilities	(1) Members that have organised or participated in activities related to trusted insiders and criminal infiltration	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ WCO/JICA Master Trainer Programme on Risk Management WG3 (for Fiji, Palau, Republic of, Papua New Guinea, Samoa, Solomon Islands, Timor-Leste,

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (b), (c), and (hh)) ➤ Regional workshops on STCE ➤ National workshop on PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud (See also 1-(y), (z) and (ee)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (z) and (ee)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Malaysia (See also 1-(a), (b), (c), and (hh)) ➤ National workshop on Risk Management for Iran (See also 1-(a), (b), (c), and (hh)) ➤ National Workshop on RM for Timor-Leste (See also 1-(a), (b), (c), and (hh)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (z) and (ee))	(2) Members that have organised or participated in security operations or activities	Tonga, Vanuatu) (Sep. 2025) ✓ PCCP - Nepal, X-ray image analysis Training in Nagarkot, from 9 to 12 December 2025. ✓ PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud, from 6 to 10 October 2025. ✓ Interagency Cooperation on IWT Workshop for India (Jul. 2025) ✓ Operation THUNDER 2025 Pre-operational Workshop 1 – Asia in Singapore (Jul. 2025) ✓ PCCP - Philippines, Hazardous Waste Mentorship in Manila from 23 to 24 March, in Davao from 26 to 27 March, and in Cebu from 30 to 31 March 2026. ✓ PCCP - Cambodia, Hazardous Waste Mentorship in Sihanoukville, from 2 to 3 February 2026. ✓ PCCP - Thailand, Hazardous Waste Mentorship in Bangkok and Laem Chabang, from 26 to 30 January 2026. ✓ MTP WG4 on Risk Management for the Pacific Islands from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (c) and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (c) and (hh)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (c), (hh) and 3-(k)) ➤ National workshop on Passenger Control for Vanuatu (See also 1-(y), (z) and (ee))		✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026 ✓ PCCP - Mongolia, Practical Training in Zamiin Uud, from 8 to 12 June 2026. ✓ PCCP - Bangladesh, X-ray image analysis Training in Dhaka, from 15 to 18 June 2026.
ee) Upon request, work with Vice Chair, RILO A/P and Members to promote the application of sustainable anti-drug initiatives (e.g. WCO Compliance and Enforcement Package (CEP)) (RSP 2.2.2 – 1st - 2nd milestone)	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud (See also 1-(y), (z) and (dd)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (z) and (dd)) ➤ National workshop on Passenger Control for Vanuatu (See also 1-	(1) Members that have organised or participated in anti-drugs operations or activities (2) Members that have published statistics / analysis reports	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ PCCP - Nepal, X-ray image analysis Training in Nagarkot, from 9 to 12 December 2025. ✓ PCCP -Air, Nepal, Refresher Training for the ACCUs in Kathmandu, from 28 to 31 October 2025.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	(y), (z) and (dd)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (z) and (dd))	or shared data on drugs	✓ PCCP - Mongolia, Practical Training in Zamiin Uud, from 8 to 12 June 2026. ✓ PCCP - Bangladesh, X-ray image analysis Training in Dhaka, from 15 to 18 June 2026.
ff) Upon request, work with Vice Chair, RILO A/P and Members to promote the use of NII (RSP 2.2.3 1st – 3rd milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in the use of NII	(1) Number of evaluation reports published (2) Members that have utilised technologies or share best practices within their administrations (3) Members that have promoted Green customs or share best practices within their administrations.	✓ No specific request on use of NII were received from Members at this moment, but will keep in view on this issue. ✓ Attended the Twinning National Ozone Officer-Customs Workshop on the Controlled Substances under the Montreal Protocol (18-19 Dec 2025)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
gg) Upon request, assist Members in promoting the information sharing on data analytic tools such as machine learning (RSP 3.1.2 – 4th milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in promoting information sharing on data analytic tools such as machine learning ➤ 8th Masterclass workshop on Data Analytics and Electronic Single Window	Number of sharing experience	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Organized the 8th Masterclass workshop on Data Analytics and Electronic Single Window (10-19 Nov 2025) ✓ WCO National Capacity Building Training Course on Data Analytics for Viet Nam Customs (Blended: Combination of Online and In-person) (Dec. 2025) ✓ Online training for WCO Asia Pacific Regional Data/Intelligence Professional Programme 2025-2026 for Malaysia, Maldives, Pakistan (Oct. 2025)
hh) Upon request, undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA) (RSP 3.2.2 – 1st milestone)	➤ Master Trainer Programme on Risk Management WG3 (See also 1-(a),(b), (c) (dd), and 3-(k)) ➤ Sub-regional Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (See also 1-(i)) ➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (b), (c), and (dd))	Number of CB activities undertaken	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Organized the 8th Masterclass workshop on Data Analytics and Electronic Single Window (10-19 Nov 2025) ✓ WCO/JICA Master Trainer Programme on Risk Management WG3 (for Fiji, Palau, Republic of, Papua New Guinea, Samoa, Solomon Islands, Timor-Leste,

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ Regional Workshop on Customs Laboratory ➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (e) and (hh)) ➤ Accreditation of WCO experts in the Asia-Pacific region in the area of Customs Laboratory ➤ Regional workshops on Free Zone (See also 1-(n)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Malaysia (See also 1-(a), (b), (c), and (dd)) ➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(i)) ➤ National workshop on PCA for Nepal (See also 1-(q)) ➤ National workshop for advanced PCA Manual support for Malaysia (See also 1-(q)) ➤ National workshop on Single AEO Security governance with OGAs		Tonga, Vanuatu) (Sep. 2025) ✓ Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (18-22 August 2025) ✓ Regional Workshop on Customs Laboratory (Aug. 2025) ✓ National workshop on Advanced ruling on Rules of origin for Sri Lanka (Oct. 2025) ✓ WCO National Capacity Building Training Course on Data Analytics for Viet Nam Customs (Blended: Combination of Online and In-person) (Dec. 2025) ✓ Online training for WCO Asia Pacific Regional Data/Intelligence Professional Programme 2025-2026 for Malaysia, Maldives, Pakistan (Oct. 2025) ✓ National workshop on free zone for Bangladesh (Oct 2025) ✓ MTP WG4 on Risk Management for the Pacific Islands from 13-17 April 2026 ✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	for Malaysia (See also 1-(d), (e) and (u)) ➤ National workshop on effective Pre-Arrival-Processing system for Bangladesh ➤ National workshop on simplification and harmonization of trade related regulations, standards and procedures in line with WTO TFA for Pakistan (See also 1-(i)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (c) and (dd)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(q)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(i)) ➤ National Workshop on Single Window for Philippines (See also 1-(h) and (t)) ➤ National workshop on implementation of border agency		✓ Regional workshops on Free Zone for AP region from 20 – 24 April 2026 ✓ To support enhancement of trade facilitation through AEO recognition for Malaysia from 18 - 22 May 2026 ✓ National Workshop on Single Window for Thailand from 20 – 24 April 2026 ✓ National workshop on PCA for Maldives from 30 March - 3 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	cooperation for Tonga (See also 1-(a), (b), (c) and (dd)) ➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (e) and (u)) ➤ National Workshop on Single Window for Thailand (See also 1-(h) and (t)) ➤ National Workshop on SW for Mongolia (See also 1-(h) and (t)) ➤ National workshop on Advance Rulings in HS for Vietnam (See also 1-(i) and (j)) ➤ National workshop to improve PCA program for Lao, People's Dem. Rep. (See also 1-(q)) ➤ National workshop on Advanced ruling on Rules of origin for Sri Lanka (See also 1-(j) and (l)) ➤ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(k)) ➤ National workshop on WCO Data Model for Nepal (See also 1-(m))		

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National workshop on Free Zone for Bangladesh (See also 1-(n)) ➤ National workshop on PCA for Myanmar and Philippines (See also 1-(q)) ➤ National WS on PCA for Maldives (See also 1-(q)) ➤ National workshop on Coordinated Border Management for Nepal (See also 1-(s)) ➤ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(s)) ➤ National workshop on HS classification on commodity for Cambodia (See also 1-(i) and 1-(j)) ➤ 8th Masterclass workshop on Data Analytics and Electronic Single Window		
ii) Upon request, work with RILO A/P to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime) (RSP 3.2.2 – 2nd milestone)	➤ National workshop on Trade-Based Money Laundering for Fiji ➤ Training for Small Arms and Light Weapons for Fiji ➤ National Workshop on IPR for India (See also 1-(bb)) ➤ National Workshop on IPR for Cambodia (See also 1-(bb))	Number of CB activities undertaken	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ JOINT CUSTOMS OPERATION-LYNX, SOUTH-EAST ASIA - PHASE 3 in Malaysia (Nov. 2025) ✓ PCCP -Air, Nepal, Refresher Training for the ACCUs in

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
	➤ National Workshop on IPR enforcement via e-commerce for Vietnam (See also 1-(bb)) ➤ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(cc))		Kathmandu, from 28 to 31 October 2025. ✓ National workshop on IPR for Cambodia from 18 -22 May 2026
jj) Upon request, undertake leadership and management training programs (RSP 3.2.3 – 1st milestone)	➤ National workshop on Top Executive Leadership & Management Development for Malaysia	Number of activities	✓ Preparing Member Support Roadmap (MSR) for the future assistance.
kk) Upon request, assist Member's effort in devising and implementing integrity action plan utilizing integrity development tools (RSP 3.2.3 – 2nd milestones)	➤ National Workshop on Integrity for Bhutan ➤ Integrity support: Action Planning for Malaysia	Number of implementing Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ Attended the 25th Session of the WCO Integrity Sub-Committee meeting (2-3 March 2026) ✓ Supply Chain Integrity Regional Workshop in Fiji ✓ A-CIP Activity - Sri Lanka Project Scoping and development of Project Information Document (PID)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025-2026	RSP Key Performance Indicator	Progress and Implementation
II) Upon request, assist Members in implementing 'Smart Customs' solutions, technology and innovation to modernize Customs procedures, trade facilitation and border management (RSP 1.3.1 – 1st milestones)	➤ Regional workshops on Smart Customs, or on technology and innovation ➤ Capacity Building National Trade Facilitation Champions for Malaysia ➤ National workshop on Mercator scoping for Vanuatu ➤ National workshop on diagnostic mission of international postal items for Mongolia ➤ National workshop on adoption of procedures for the expedited release of goods for Sri Lanka and Tonga ➤ National workshop on release of goods before determination of Customs duties for Indonesia	Number of Participating Members	✓ Preparing Member Support Roadmap (MSR) for the future assistance. ✓ CTS (Customs Transit System) Training Workshop for Pakistan (Nov. 2025) ✓ Attended Regional Conference on Smart Customs (11-13 March 2026) ✓ WCO-SDDP National Training on Synthetic Drugs Detection in Mail Channel in Mongolia (20-24 April 2026)

2. Further develop partnerships with development partners

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024 - 2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
a) Work with Vice Chair to enhance cooperation, coordination and mutual understanding with the development partners (RSP 1.2.3 – 1st milestone)	➤ Continue strategic dialogues and cooperation with development partners through meetings with them and participation in activities organized by them	Number of events inviting other International Organisation(s) to present their relevant experience.	✓ Attended Paperless Trade Week 2026 organized by UNESCAP (8-12 June 2026)
b) Promote joint activities with international and regional development partners (RSP 3.1.1 – 3rd milestone)	➤ As appropriate, work with Vice Chair, continue to work with interested development partners to conduct joint projects for reform and modernization of Member administrations and send experts for the joint projects ➤ Participate in meetings organized by development partners to monitor and assist Members' efforts in reform and modernization	Number of activities	✓ Attended APPU Executive Council Meeting (28 Jun – 7 July 2025) ✓ Attended 36th Administrative Meeting of NCP hosted by RILO A/P (10-12 Nov 2025) ✓ Had a bilateral meeting with the US-ASEAN Business Council and the EU-ASEAN Business Council on the sidelines of the 35th Meeting of the ASEAN Directors-General of Customs (2 June 2026)

3. Improve needs analysis, planning, delivery and management of regional capacity building activities

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
a) Encourage and provide Members with platform to exchange knowledge and training materials amongst national training centers (RSP 3.1.1 – 2nd milestone)	➤ Organize 23rd RTC pR meeting ➤ Encourage AP members, especially those Administrations that host RTCs, to notify their intention to exchange knowledge at relevant fora, and to submit articles for ROCB AP E-Newsletter to share their best practice and experiences ➤ WCO Sub-regional Workshop on Training Management for the Pacific Islands	Number of exchanging knowledge and materials	✓ Organized and facilitated the 4th RCL Heads Meeting (25-28 Aug 2025) ✓ Organized the 23rd RTC Heads Meeting (1-3 Oct 2025) ✓ Training Management Compendium in the AP region was updated following the discussions at the RTC Heads Meeting.
b) Pool, utilize, support and increase accredited experts in the region based on the framework (RSP 3.1.2 – 1st milestone)	➤ Explore more utilisation of Accredited Experts in A/P Region to Workshops, by attending and contributing the Virtual Working Group on Expert Deployment ➤ Encourage Members to update the Accredited Customs Expert portal, to facilitate experts' visibility to the WCO Secretariat. ➤ Organize Regional Accreditation Workshop	Number of experts utilized	✓ Preparing Member Support Roadmap (MSR) for the future assistance.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
c) Promote the better use of WCO e-learning programs in cooperation with Regional Training Centers (RTCs) and accredited experts (RSP 3.1.2 – 2nd milestone)	➤ Take every possible opportunity to promote the better use of WCO e-learning programs and CLiKC! Platform in cooperation with the RTCs and accredited experts on their blended methods in WSs, to support effective capacity development programs as well as Members' continuous self-efforts for training of their personnel	Number of implementing Members	✓ Will promote the WCO e-learning programs and CLiKC! at almost all regional, sub-regional workshops.
d) Work with developed Members to ensure their contribution to the regional capacity building activities (RSP 3.1.2 – 3rd milestone)	➤ Encourage developed Members to participate in capacity building activities as either experts or participants, and seek further contribution from them to the regional events.	Number of contributions	✓ Organized and facilitated the 4th RCL Heads Meeting ✓ Attended International Network of Customs Universities (INCUCU) Summer School (15-25 July 2025) ✓ Organized the 23rd RTC Heads Meeting (1-3 Oct 2025)
e) Work with Vice Chair and Members to promote full and effective participation of women in international fora and trainings (RSP 3.1.3 – 1st and 2nd milestone)	➤ Take every possible opportunity to promote full and effective participation of women in international fora and trainings	Number of women participations	✓ Initiated the A/P Supplementary Questionnaire for Capacity Building (for FY2025-26 CP) and Member Profile in collaboration with Japan Customs. ✓ Preparing Member Support Roadmap (MSR) for the future assistance.
f) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs assessment via a survey and ongoing consultation	➤ Conduct (supplemental) Annual Needs Survey to identify Members' needs and share the result with the WCO Secretariat, VC and Members ➤ Upon request from the WCO Secretariat, support Members in	Number of surveys conducted	✓ drafted a template of Member Profiles for future record of Members' state of play and prioritizing the capacity building needs.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
(RSP 3.2.1 – 1st milestone)	formulating Members Support Roadmap ➤ Work with the WCO Secretariat, Members and development partners to plan, deliver and review capacity building activities paying due attention to the Members' needs and priorities ➤ Conduct Regional Workshop Follow-Up Action Surveys and share findings with the WCO Secretariat, RTCs and Members as appropriate ➤ Utilize the results of Follow-Up Action Surveys in planning future capacity building activities ➤ Conduct and analyze follow-up surveys to evaluate the impact of capacity building activities	Number of CB activities	
g) Develop and conduct capacity building activities paying due attention to the needs and priorities identified (RSP 3.2.1 – 2nd milestone)		Results of participants' evaluation	
h) Work with the WCO Secretariat and Members to evaluate the regional capacity building program (RSP 3.2.1 – 3rd milestone)		Post action	
i) Work with regional training coordinator to feed results back into planning for regional capacity building activities (RSP 3.2.1 – 4th milestone)		Number of tangible results realized by Members	
j) Work with Members to evaluate the impact of capacity building activities through follow-up surveys			

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
(RSP 3.2.1 – 5th milestone)			✓ WCO/JICA Master Trainer Programme on Risk Management WG3 (for Fiji, Palau, Republic of, Papua New Guinea, Samoa, Solomon Islands, Timor-Leste, Tonga, Vanuatu) (Sep. 2025)
k) Work with Vice Chair and Members to support Customs Administrations of SIEs to meet their development goals, capacity building needs and international obligations (RSP 3.3.1 – 1st to 2nd milestones)	➤ Master Trainer Programme on Risk Management WG3 (See also 1-(a), (b), (c), (dd), and (hh)) ➤ Master Trainer Programme on PCA for PI WG 3 (See also 1- (hh)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (c), (dd) ,(hh) and 3-(k)) ➤ National Workshop on Valuation for Fiji (See also 1-(c),(p)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(i), (hh)) ➤ National workshop on Trade-Based Money Laundering for Fiji (See also 1-(ii)) ➤ Training for Small Arms and Light Weapons for Fiji (See also 1-(ii)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (c), (dd), and (hh)) ➤ National workshop on adoption of	(1) Number of expert exchanges (satisfaction level of recipient country) (2) Members sharing their experiences (satisfaction level of recipient country)	✓ Master Trainer Programme on PCA for PI WG 3 (Sep. 2025) ✓ MTP WG4 on Risk Management for the Pacific Islands from 13-17 April 2026 ✓ Regional Workshop on Risk Management for AP region from 13-17 April 2026 ✓ MTP WG4 on PCA for the Pacific Islands from 13 – 17 April 2026

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2025 - 2026	RSP Key Performance Indicator	Progress and Implementation
	procedures for the expedited release of goods for Tonga (See also 1-(ll)) ➤ National workshop on AEO for Vanuatu and Timor-Leste (See also 1-(d), (e), (u), and (hh)) ➤ National workshop on Passenger Control for Vanuatu (See also 1-(dd), (y), (z), (dd), and (ee)) ➤ National workshop on Mercator scoping for Vanuatu (See also 1-(ll)) ➤ National Workshop on RM for Timor-Leste (See also 1-(a) (b), (c), (dd), and (hh)) ➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(i), and (hh)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(hh), and (q))		

4. Enhance communication and information sharing among members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator	Progress and Implementation
a) Work with Members, Vice Chair and RILO A/P to share experiences on capacity building activities on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters) (RSP 3.1.1 – 1st milestone)	➤ Issue ROCB A/P E-newsletters every 3 months and encourage Members' contributions to include information on Members' experiences in reform and modernization ➤ Maintain ROCB website and upload pertinent information in a timely manner to inform Members and stakeholders of the ROCB A/P's activities	Number of sharing experiences	✓ Updated the ROCB A/P activities on the website regularly. ✓ Issued the ROCB A/P E-Newsletter No.89 in August 2025 ✓ Preparing a report 'Regional efforts on Implementation of International Standards Asia/Pacific Region' to share the region's progress of implementation.
b) Work with Vice Chair, RILO A/P and Members to raise awareness of the importance of high-level commitment in the pertinent strategic issues (RSP 3.4.1 – 1st milestone)	➤ Continue to raise awareness of the importance of high-level commitment in the pertinent strategic issues through participation in the meetings and seminars ➤ Attend Regional Contact Point meeting (RCP) ➤ Attend Regional Heads of Customs Administrative Conference (RHCA) ➤ Attend ASEAN-WCO Consultation meeting ➤ Attend SASEC Meeting (P)	Number of high-level dialogues	✓ Organized 4th RCL Heads Meeting (25-28 Aug 2025) ✓ Attended the 35th Regional Contact Points (RCP) Meeting (13-17 Oct 2025) ✓ Attended 36th Administrative Meeting of NCP hosted by RILO A/P (10-12 Nov 2025) ✓ Attended Global Meeting of the Regional Entities (23-24 Feb 2026) ✓ Attended Capacity Building Committee (25-27 Feb 2026) ✓ Attended the 46th session of the WCO Enforcement Committee (23-26 March 2026)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator	Progress and Implementation
			✓ Attended Regional Heads of Customs Administrative Conference (RHCA) in Hong Kong (17-20 May 2026) ✓ Attended ASEAN-WCO Consultation meeting in Phnom Penh (2 June 2026) ✓ Attended the Council Sessions in the WCO Headquarters (25-27 June 2026)

Annex II

Strategic Action Plan 2026- 2028

For

WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P)

1. Vision

Being a focal point of capacity building to achieve “the World’s Best Regional Customs effectively enhancing security and prosperity together”

2. Mission

To assist building the capacity of Member Customs Administrations to continuously strive for securing and facilitating trade

3. Strategic Action Plan

In accordance with the Terms of Reference of the ROCB A/P, the ROCB A/P obliges to develop a Strategic Action Plan which includes vision and goals covering a period of two to five years. In order to ensure the close linkage and alignment with the A/P Regional Strategic Plan (RSP) for 2026-2028, most of the specific actions under this Strategic Action Plan refer to or quotes the relevant milestone actions of the RSP, which are categorized into the following four pillars of the ROCB activities:

- (1) Support the implementation of WCO conventions, instruments and tools
- (2) Further enhance collaboration with development partners
- (3) Improve needs analysis, planning, delivery and management of regional capacity building activities
- (4) Enhance communication and information sharing among members

In line with the A/P RSP 2026-2028, this ROCB A/P Strategic Action Plan also applies for 2-year term from July 2026 to June 2028.

ROCB A/P Strategic Action Plan (2026-2028)

1. Support the implementation of WCO conventions, instruments and tools

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverables in the RSP
a) Upon request, assist Member's effort in implementing risk management tools like the WCO Risk Management Compendium	1.1.1 – milestone (a)	Number of implementing Members	35/35 Members	30 June 2028
b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN)	1.1.1 – milestone (b)	Number of Members	At least 28/35 Members	30 June 2028
c) Upon request, assist Member's effort in developing and using national valuation database or the like as a risk management tool	1.1.1 – milestone (c)	Number of Members	35/35 Members	30 June 2028
d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program and sign up to SAFE FOS	1.1.2 – milestone (a) & (b)	Number of Members	35/35 Members	30 June 2028
e) Upon request, assist Member's efforts in increasing AEO MRA among Members	1.1.2 – milestone (c)	Number of MRA	At least 30 MRAs	30 June 2028
f) Upon request, assist Member's efforts in implementing trade recovery activities	1.1.2 – milestone (d)	Number of implementing Members	At least 24/35 Members	30 June 2028
g) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC)	1.1.3 – milestone (1a) & (1b)	Number of contracting Members	34/35 Members	30 June 2028
h) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA)	1.1.3 – milestone (2a) & (2b)	Number of implementing Members	At least 32/35 Members	30 June 2028
i) Upon request, assist Member's effort for: implementation of HS 2022	1.1.3 – milestone (3a) & (3b)	Number of implementing Members	At least 29/35 Members	30 June 2028

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverables in the RSP
j) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation	1.1.3 – milestone (4a)	Number of implementing Members	At least 28/35 Members	30 June 2028
k) Upon request, assist Member's effort in undertaking Time Release Study (TRS) in accordance with the WCO TRS Guidelines	1.1.3 – milestone (5a)	Number of Members	35/35 Members	30 June 2028
l) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO)	1.1.3 – milestone (6a)	Number of Members	35/35 Members	30 June 2028
m) Upon request, assist Member's effort in implementing WCO Data Model	1.1.3 – milestone (7a)	Number of implementing Members	35/35 Members	30 June 2028
n) Upon request, assist Member in properly implementing the WCO practical guidance on Special Economic Zones (SEZ) / Free Zones / Special Customs Zones (SCZ)	1.1.3 – milestone 8	Number of implementing Members	At least 6 Members per year	30 June 2028
o) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief	1.1.3 – milestone (9a)	Number of implementing Members	At least 23/35 Members	30 June 2028
p) Upon request, assist Member's effort in implementing the WTO Valuation Agreement	1.1.3 – milestone (10a)	Number of contracting Members	35/35 Members	30 June 2028
q) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) system	1.1.3 – milestone (11a)	Number of Members	35/35 Members	30 June 2028
r) Upon Request, work with Vice Chair and Members to promote E-commerce tools and adoption of E-commerce FoS	1.1.3 – milestone (12a)	Number of Members	At least 2 activities	30 June 2028
s) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM)	1.2.1 – milestone (a), (b) & (c)	Number of Members	35/35 Members	30 June 2028
t) Upon request, assist Members' effort in implementing Single Window	1.2.1 – milestone (b)	Number of operating SW	35/35 Members	30 June 2028

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverables in the RSP
u) Upon Request, work with Vice Chair and Members to enhance Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects	1.2.2 – milestones (e)	Number of experiences sharing	At least 15/35 Members	30 June 2028
v) Upon request, assist Members to increase seizure data inputs into CEN	2.1.1 – milestone (b)	Number of members who have participating in inputting CEN data	27/35 Members	30 June 2028
w) Upon request, assist Members to establish information exchange arrangement	2.1.1 – milestone (c)	Number of Members who have entered into info exchange arrangement	23/35 Members	30 June 2028
x) Upon request, assist Member's effort in utilizing Advance Passenger Information (API) / Passenger Name Record (PNR) for the risk assessment of travelers	2.1.1 – milestone (d)	Number of Members who accepted WCO Recommendation concerning the use of API and PNR	At least 20/35 Members	30 June 2028
y) Upon request, assist Members to raise awareness of PFCWG (Cruise ship facilitation and control)	2.2.2 – milestone (g)	Number of Cruise Ships activities in AP region	8/35 Members per year	30 June 2028
z) Work with Vice Chair, RILO A/P and Members to promote activities to raise awareness of IPR issues	2.2.2 – milestone (c)	Number of discussions in meetings in A/P region	19/35 Members per year	30 June 2028
aa) Work with Vice Chair, RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife)	2.2.2 – milestone (d)	Number of activities conducted in A/P region	21/35 Members per year	30 June 2028
bb) Work with Vice Chair, RILO A/P and Member to enhance border security in order to tackle with terrorists' threats	2.2.2 – milestone (e)	Number of activities conducted in A/P region	15/35 Members per year	30 June 2028
cc) Upon request, work with RILO A/P and Members to promote the participation in anti-drug operation or activities	2.2.2 – milestone (a)	Members that have organized or participated in anti-drugs operations or activities in the A/P Region	19/35 Members per year	30 June 2028
dd) Upon request, assist Members in promoting the knowledge and best practices sharing on latest data analytic tools and highlighting Members	3.1.2 – milestone (d)	Number of sharing experience	At least 2 Members	30 June 2028

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverables in the RSP
efforts with new techniques such as machine learning				
ee) Upon request, undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA)	3.2.2 – milestone (a)	Number of CB activities undertaken	At least 3 times per year	30 June 2028
ff) Upon request, work with RILO A/P to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime)	3.2.2 – milestone (b)	Number of CB activities undertaken	At least 3 times per year	30 June 2028
gg) Upon request, undertake leadership and management training programs	3.2.3 – milestone (a)	Number of activities	At least once per year	30 June 2028
hh) Upon request, assist Member's effort in devising and implementing integrity action plan utilizing integrity development tools while promoting Revised Arusha Declaration implementation	3.2.3 – milestone (b)	Number of implementing Members	35/35 Members	30 June 2028
ii) Upon request, assist Members in sharing knowledge and experiences on tech-driven initiatives and projects (e.g. 'Smart Customs' and Project "ValidAP", etc.) to catalyze border Members engagement	1.3.1 – milestone (c)	Number of Participating Members	22/35 Members	30 June 2028

2. Further develop partnerships with development partners

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverable in the RSP
a) Work with Vice Chair to enhance cooperation, coordination and mutual understanding with the development partners	1.2.3 – milestone (f)	Number of reports/exchanges of information	At least 10 times per year	30 June 2028
b) Promote information exchange or joint activities with international and regional joint activities with international and regional donor institutions	3.1.1 – milestone (c)	Number of activities	At least twice per year	30 June 2028

3. Improve needs analysis, planning, delivery and management of regional capacity building activities

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverable in the RSP
a) Encourage knowledge and experiences of training amongst national training centers and regional bodies	3.1.1 – milestone (b)	Number of exchanging knowledge and materials	At least twice per year	30 June 2028
b) Encourage Members to pool, increase and mobilize Accredited Customs Experts (ACE)	3.1.2 – milestone (a)	Number of experts utilized	Use of accredited experts for at least one half of the requested missions	30 June 2028
c) Upon request, assist Members to explore better use of the WCO e-learning programs	3.1.2 – milestone (b)	Number of implementing Members	At least 20/35 Members	30 June 2028
d) Work with developed Members to contribute to the regional capacity building activities	3.1.2 – milestone (c)	Number of contributions	Meet at least 75% of the ROCB requests	30 June 2028
e) Work with Vice Chair and Members to promote full and effective participation of women in international fora and trainings	3.1.3 – milestone (a) & (b)	(1) Number of women participations for workshops (2) Women participation for international fora	(1) At least 50% of the participations (2) At least 50% annual growth of female Head of delegation at international forums.	30 June 2028
f) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs assessment via a survey and ongoing consultation	3.2.1 – milestone (a)	Number of surveys conducted	At least once per year	30 June 2028
g) Develop and conduct capacity building activities paying due attention to the needs and priorities identified	3.2.1 – milestone (b)	Number of CB activities	At least once per year	30 June 2028
h) Work with the WCO Secretariat and Members to evaluate the regional capacity building program	3.2.1 – milestone (c)	Results of participants' evaluation	At least average of 4 out of 5 workshops	30 June 2028

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverable in the RSP
i) Work with regional training coordinator to feed results back into planning for regional capacity building activities	3.2.1 – milestone (c)	Number of post action undertaken	At least average of 4 out of 5 workshops	30 June 2028
j) Work with Members to evaluate the impact of capacity building activities through follow-up surveys	3.2.1 – milestone (d)	Number of tangible results realized by Members	At least 10 success stories	30 June 2028
k) Work with Vice Chair and Members to support Customs Administrations of SIEs to meet their development goals, capacity building needs and international obligations	3.3.1 –milestone (a) & (b)	(1) Number of expert exchanges (2) Number of Members sharing their experiences (3) Workshops conducted	(1) At least 3 times per year (2) At least 5 Members per year (3) At least twice per year	30 June 2028
l) Further strengthen cooperation among the Regional Entities (ex. RTCs) and ROCB A/P paying due attention to establishing /supporting regional experts for more sustainable capacity building delivery in the region	ROCB A/P specific action (not mentioned in the RSP)	Number of activities	At least once per year	30 June 2028

4. Enhance communication and information sharing among members

Specific Actions of ROCB A/P	Relevant part of RSP 2026-2028	KPI	Target	Deliverable in the RSP
a) Work with Vice Chair, RILO A/P and Members to share experiences on capacity building activities on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters)	3.1.1 – milestone (a)	Number of sharing experiences	At least twice per year	30 June 2028
b) Work with Vice Chair, RILO A/P and Members to raise awareness of the importance of high-level commitment in the pertinent strategic issues	3.4.1 – milestone (a)	Number of high-level dialogues	At least once per year	30 June 2028
c) Work with Vice Chair, Members and RTCs to share good practices and forward-thinking work via regional communication tools	ROCB A/P specific action (not mentioned in the RSP)	Number of items shared	At least once per quarter	30 June 2028

Annex III

ROCB A/P Annual Work Plan (2026-2027)

1. Support the implementation of WCO conventions, instruments and tools

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
a) Upon request, assist Member's effort in implementing risk management tools like the WCO Risk Management Compendium <i>(RSP 1.1.1 - 1st milestone)</i>	➤ Master Trainer Programme on Risk Management WG5 (See also 1-(b), (c), (dd), (hh), and 3-(k)) ➤ Regional Workshop on Intelligence for AP region (See also 1-(b), (c), (dd), and (hh)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Iran, Bhutan and Samoa (See also 1-(b), (c), (dd), and (hh)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(b), (c), (dd), (hh) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(b), (c), (dd) and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(b), (c), (dd) ,(hh), and 3-(k)) ➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1-(b), (c), (dd), (hh) and 3-(k))	Number of implementing Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN) (RSP 1.1.1 – 2 nd milestone)	➤ Master Trainer Programme on Risk Management WG5 (See also 1-(a), (c), (dd), (hh) and 3-(k)) ➤ Regional Workshop on Intelligence for AP region (See also 1-(a), (c), (dd), and (hh)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Iran, Bhutan and Samoa (See also 1-(a), (c), (dd), and (hh)) ➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(v), (w), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(v), (w), (x), and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(v), (w), (x), and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(v), (w), (x), and (aa)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (c), (dd), (hh) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (c), (dd) and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(b), (c), (dd), (hh) and 3-(k)) ➤ National Refresher Workshop on nCEN for Fiji (See also 1-(v), (w), (x), and (aa))	Number of Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1-(a), (c), (dd), (hh) and 3-(k))	
c) Upon request, assist Member's effort in developing and using national valuation database or the like as a risk management tool (RSP 1.1.1 – 3rd milestone)	➤ Regional Workshop on Intelligence for AP region (See also 1-(a), (b), (dd), and (hh)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (dd), (hh), and 3-(k)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Iran, Bhutan and Samoa (See also 1-(a), (b), (dd), and (hh)) ➤ National Workshop on Valuation for Indonesia, Mongolia and Laos (See also 1-(p) and 3-(k)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (dd) and (hh)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (dd), (hh) and 3-(k)) ➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1-(a), (b), (dd), (hh) and 3-(k))	Number of Members
d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program and sign up to SAFE FOS	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(e), (h) and (hh)) ➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(e), (u),(hh), and 3-(k))	Number of Contracting Members Number of Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
(RSP 1.1.2 – 1 st -2 nd milestone)	➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(e), (u) and (hh))	
e) Upon request, assist Member's efforts in increasing AEO MRA among Members (RSP 1.1.2 – 3 rd milestone)	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (h) and (hh)) ➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (u),(hh), and 3-(k)) ➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(d), (u) and (hh))	Number of AEO MRAs among Members
f) Upon request, assist Member's efforts in implementing trade recovery activities (RSP 1.1.2 – 4 th milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in implementing and sharing experiences on trade recovery activities	Number of implementing Members
g) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC) (RSP 1.1.3 – 1 st milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in implementing RKC	Number of contracting Members
h) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA) (RSP 1.1.3 – 2 nd milestone)	➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (e) and (hh)) ➤ National Workshop on Single Window for Thailand (See also 1-(t) and (hh)) ➤ National Workshop on Single Window for Philippines (See also 1-(t) and (hh)) ➤ National Workshop on SW for Mongolia (See also 1-(t) and (hh))	(1) Number of implementing Members (2) Number of activities in the Region

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
		(3) Number of Members
i) Upon request, assist Member's effort for: (1) smooth implementation of HS 2022 (for CPs) (2) adoption of the HS (for non-CPs) (RSP 1.1.3 – 3 rd milestone)	➤ Sub-regional Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (See also (hh)) ➤ Sub-regional Workshop on HS in the Pacific Islands (See also (hh)) ➤ Regional workshop on Accreditation for HS for All Countries ➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(hh), and 3-(k))	(1) Number of implementing Members (2) Number of activities
j) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation (RSP 1.1.3 – 4 th milestone)	➤ National workshop on TRS capacity building support for Maldives ➤ National workshop on rules of origin for Cambodia (See also 1-(l)) ➤ National workshop on simplification and harmonization of trade related regulations, standards and procedures in line with WTO TFA for Pakistan (See also 1-(hh)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(hh) and 3-(k)) ➤ National workshop on HS classification on commodity for Mongolia (See also 1-(j) and 1-(hh)) ➤ National workshop on Advance Rulings in HS for Vietnam (See also 1-(i) and (hh)) ➤ National workshop on Advanced PCA for Sri Lanka (See also 1-(l) and (hh))	Number of implementing Members
k) Upon request, assist Member's effort in undertaking Time Release Study	➤ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(hh))	Number of Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
(TRS) in accordance with the WCO TRS Guidelines (RSP 1.1.3 – 5 th milestone)	➤ National workshop on TRS for Maldives	
l) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO) (RSP 1.1.3 – 6 th milestone)	➤ National workshop on rules of origin for Cambodia (See also 1-(j))	Number of Members
m) Upon request, assist Member's effort in implementing WCO Data Model (RSP 1.1.3 – 7 th milestone)	➤ National workshop on WCO Data Model for Nepal (See also 1-(hh))	Number of implementing Members
n) Upon request, assist Member in creating Special Economic Zones (SEZ) / Free Zones / Special Customs Zones (SCZ) (RSP 1.1.3 – 8 th milestone)	➤ Regional workshops on Free Zone (See also 1-(hh)) ➤ National workshop on Free Zone for Vietnam (See also 1-(hh))	Number of implementing Members
o) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief (RSP 1.1.3 – 9 th milestone)	➤ Upon request, consult with the WCO aiming at providing assistance in implementing the WCO Resolution on Natural Disaster Relief	Number of implementing Members
p) Upon request, assist Member's effort in implementing the WTO Valuation Agreement (RSP 1.1.3 – 10 th milestone)	➤ National Workshop on Valuation for Indonesia, Mongolia and Laos (See also 1-(c) and 3-(k))	Number of implementing Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
q) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) scheme <i>(RSP 1.1.3 – 11th milestone)</i>	➤ Master Trainer Programme on PCA for PI WG 3 (See also 1- (hh) and 3-(k)) ➤ National workshop on PCA for Nepal (See also 1-(hh)) ➤ National workshop to improve PCA program for Lao, People's Dem. Rep. (See also 1-(hh)) ➤ National workshop for advanced PCA for Sri Lanka (See also 1-(hh)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(hh), and 3-(k)) ➤ National workshop on PCA for Myanmar and Philippines (See also 1- (hh)) ➤ National WS on PCA for Maldives (See also 1-(hh))	Number of Members
r) Upon request, work with Vice Chair and Members to promote E-commerce tools and adoption of E-commerce FoS <i>(RSP 1.1.3 – 12th milestone)</i>	➤ Upon request, consult with the WCO aiming at promoting E-commerce tools and adoption of E-commerce FoS ➤ National workshop on E-commerce for Iran	Number of Activities
s) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM) <i>(RSP 1.2.1 – 1st, 3rd to 4th milestones)</i>	➤ National workshop on Coordinated Border Management for Nepal (See also 1-(hh)) ➤ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(h) and (hh))	(1) Number of Members (2) Number of Activities (3) Number of cooperation events

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
t) Upon request, assist Members' effort in implementing Single Window (RSP 1.2.1 - 2 nd milestone)	➤ National Workshop on Single Window for Thailand (See also 1-(h) and (hh)) ➤ National Workshop on Single Window for Philippines (See also 1-(h) and (hh)) ➤ National Workshop on SW for Mongolia (See also 1-(h) and (hh))	Number of operating SW
u) Upon request, work with Vice Chair and Members to enhance Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects (RSP 1.2.2 - 1 st milestone)	➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (e),(hh), and 3-(k)) ➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(d), (e) and (hh))	Experience sharing on the existing data exchange projects
v) Upon request, work with RILO A/P to evaluate seizures data on CEN (RSP 2.1.1 - 1 st milestone)	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (w), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (w), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (w), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (w), (x) and (aa)) ➤ National Refresher Workshop on nCEN for Fiji (See also 1-(b), (w), (x), and (aa))	Publish analysis reports or alerts

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
w) Upon request, assist Members to increase seizure data inputs into CEN <i>(RSP 2.1.1 – 2nd milestone)</i>	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (v), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (x) and (aa)) ➤ National Refresher Workshop on nCEN for Fiji (See also 1-(b), (v), (x), and (aa))	(1) Increase of inputs (2) Number of members who have participating in inputting CEN data
x) Upon request, assist Members to establish information exchange arrangement <i>(RSP 2.1.1 – 3rd milestone)</i>	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (v), (w) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (aa)) ➤ National Refresher Workshop on nCEN for Fiji (See also 1-(b), (v), (w), and (aa))	Members that have entered into information exchange arrangements with other enforcement agencies
y) Upon request, assist Member's effort in utilizing Advance Passenger	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training (See also 1-(z), (dd) and (ee))	Members that have

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
Information (API) / Passenger Name Record (PNR) for the risk assessment of travellers (RSP 2.1.1 – 4 th milestone)	➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(z), (dd) and (ee)) ➤ National workshop on Passenger Control for Thailand (See also 1-(z), (dd),(ee), and 3-(k)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(z), (dd) and (ee))	implemented / are implementing API and PNR for risk assessment of travellers
z) Upon request, assist Members to raise awareness of PFCWG (RSP 2.1.1 – 5 th milestone)	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training (See also 1-(y), (dd) and (ee)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (dd) and (ee)) ➤ National workshop on Passenger Control for Thailand (See also 1-(y), (dd),(ee), and 3-(k))	Members that have organised or participated in activities or discussions related to cruise ships
aa) Upon request, work with RILO A/P to identify Members' intelligence and enforcement needs (2.2.1 – 1 st milestone)	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (x)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (x)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Indonesia (See also 1-(b), (v), (w) and (x)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (x)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (dd) and (ee)) ➤ National Refresher Workshop on nCEN for Fiji (See also 1-(b), (v), (w), and (x))	Number of surveys conducted

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
bb) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness of IPR issues (RSP 2.2.2 – 4 th milestone)	➤ National Workshop on IPR for India (See also 1-(ii)) ➤ National Workshop on IPR for Cambodia (See also 1-(ii)) ➤ National Workshop on IPR enforcement via e-commerce for Vietnam (See also 1-(ii))	Members that have organised or participated in IPR related operations or activities
cc) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife) (RSP 2.2.2- 5 th milestone)	➤ Regional Illegal wildlife trade training ➤ Strengthen capacity to identify illicit specimens and illegal wildlife consignments for Vietnam ➤ National Workshop on CL for Vietnam ➤ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(ii))	Members that have organised or participated in environmental operations or activities
dd) Work with Vice Chair, RILO A/P and Member to enhance border security in order to tackle with terrorists' threats (RSP 2.2.2 – 3 rd , 6 th milestone)	➤ Master Trainer Programme on Risk Management WG5 (See also 1-(a), (b), (c), (hh), and 3(k)) ➤ Sub-Regional workshop based on identified threats and vulnerabilities ➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (b), (c), and (hh)) ➤ Regional workshops on STCE ➤ National workshop on PCCP - Mongolia, Basic Theoretical Training (See also 1-(y), (z) and (ee)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (z) and (ee)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Iran, Bhutan and Samoa (See also 1-(a), (b), (c), and (hh)) ➤ National workshop on Risk Management for Iran, Bhutan and Samoa (See also 1-(a), (b), (c), and (hh))	(1) Members that have organised or participated in activities related to trusted insiders and criminal infiltration (2) Members that have organised or participated in security operations or activities

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	➤ National Workshop on RM for Timor-Leste (See also 1-(a), (b), (c), (hh), and 3-(k))) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (z) and (ee)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (c) and (hh)) ➤ National STCE workshop for Vietnam and Malaysia ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (c),(hh), and 3-(k)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (c), (hh) and 3-(k)) ➤ National workshop on Passenger Control for Thailand (See also 1-(y), (z),(ee), and 3-(k)) ➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1-(a), (b), (c), (hh) and 3-(k))	
ee) Upon request, work with Vice Chair, RILO A/P and Members to promote the application of sustainable anti-drug initiatives (e.g. WCO Compliance and Enforcement Package (CEP)) <i>(RSP 2.2.2 - 1st - 2nd milestone)</i>	➤ National workshop on PCCP - Mongolia, Basic Theoretical Training in Zamiin Uud (See also 1-(y), (z) and (dd)) ➤ National workshop on PCCP - Bangladesh, X-Ray Image Analysis Training in Dhaka (See also 1-(y), (z) and (dd)) ➤ National workshop on Passenger Control for Thailand (See also 1-(y), (z),(dd), and 3-(k)) ➤ National workshop on diagnostic mission of passengers' luggage for Mongolia (See also 1-(y), (z) and (dd))	(1) Members that have organised or participated in anti-drugs operations or activities (2) Members that have published statistics /

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
		analysis reports or shared data on drugs
ff) Upon request, work with Vice Chair, RILO A/P and Members to promote the use of NII <i>(RSP 2.2.3 1st – 3rd milestone)</i>	➤ Upon request, consult with the WCO aiming at providing assistance in the use of NII ➤ National workshop on green customs for Malaysia	(1) Number of evaluation reports published (2) Members that have utilised technologies or share best practices within their administrations (3) Members that have promoted Green customs or share best practices within their administrations.

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
gg) Upon request, assist Members in promoting the information sharing on data analytic tools such as machine learning <i>(RSP 3.1.2 - 4th milestone)</i>	➤ Upon request, consult with the WCO aiming at providing assistance in promoting information sharing on data analytic tools such as machine learning ➤ 8th Masterclass workshop on Data Analytics and Electronic Single Window ➤ National workshop on AI and Machine Learning in Customs for Thailand	Number of sharing experience
hh) Upon request, undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA) <i>(RSP 3.2.2 - 1st milestone)</i>	➤ Master Trainer Programme on Risk Management WG5 (See also 1-(a), (b), (c) (dd), and 3-(k)) ➤ Sub-regional Workshop for ASEAN member countries in enhancing knowledge on HS to utilize advance rulings (See also 1-(i)) ➤ Regional Workshop on Risk Management for AP region (See also 1-(a), (b), (c), and (dd)) ➤ Regional Workshop On Customs Laboratory ➤ ASEAN Regional Workshop on TFA with focus on AEO (See also 1-(d), (e) and (hh)) ➤ Accreditation of WCO experts in the Asia-Pacific region in the area of Customs Laboratory ➤ Regional workshops on Free Zone (See also 1-(n)) ➤ National workshop on Capacity Building Support on Risk Management Framework Development for Iran, Bhutan and Samoa (See also 1-(a), (b), (c), and (dd))	Number of CB activities undertaken

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(i), and 3-(k)) ➤ National workshop on PCA for Nepal (See also 1-(q)) ➤ National workshop for advanced PCA Manual support for Sri Lanka (See also 1-(q)) ➤ National workshop on Single AEO Security governance with OGAs for Malaysia (See also 1-(d), (e) and (u)) ➤ National workshop on effective Pre-Arrival-Processing system for Bangladesh ➤ National workshop on simplification and harmonization of trade related regulations, standards and procedures in line with WTO TFA for Pakistan (See also 1-(i)) ➤ National workshop on Risk Management-based control for Pakistan (See also 1-(a), (b), (c) and (dd)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(q), and 3-(k)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(i) and 3-(k)) ➤ National Workshop on Single Window for Philippines (See also 1-(h) and (t)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (c) ,(dd), and 3-(k)) ➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, Timor-Leste, Philippines and Vietnam (See also 1-(d), (e),(u), and 3-(k))	

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	➤ National Workshop on Single Window for Thailand (See also 1-(h) and (t)) ➤ National Workshop on SW for Mongolia (See also 1-(h) and (t)) ➤ National workshop on Advance Rulings in HS for Vietnam (See also 1-(i) and (j)) ➤ National workshop to improve PCA program for Lao, People's Dem. Rep. (See also 1-(q)) ➤ National workshop on Advanced PCA for Sri Lanka (See also 1-(j) and (l)) ➤ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(k)) ➤ National workshop on WCO Data Model for Nepal (See also 1-(m)) ➤ National workshop on Free Zone for Vietnam (See also 1-(n)) ➤ National workshop on PCA for Myanmar and Philippines (See also 1-(q)) ➤ National WS on PCA for Maldives (See also 1-(q)) ➤ National workshop on Coordinated Border Management for Nepal (See also 1-(s)) ➤ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(s)) ➤ National workshop on HS classification on commodity for Mongolia (See also 1-(i) and 1-(j)) ➤ 8th Masterclass workshop on Data Analytics and Electronic Single Window ➤ Sub-regional Workshop on HS in the Pacific Islands (See also (i))	

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1-(a), (b), (c), (dd) and 3-(k)) ➤ National workshop on Customs Laboratory for Maldives	
ii) Upon request, work with RILO A/P to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime) (RSP 3.2.2 – 2 nd milestone)	➤ National workshop on Trade-Based Money Laundering for Fiji (See also 3-(k)) ➤ Training for Small Arms and Light Weapons for Fiji (See also 3-(k)) ➤ National Workshop on IPR for India (See also 1-(bb)) ➤ National Workshop on IPR for Cambodia (See also 1-(bb)) ➤ National Workshop on IPR enforcement via e-commerce for Vietnam (See also 1-(bb)) ➤ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(cc)) ➤ National workshop on Advanced TBML detection and investigation techniques for Nepal	Number of CB activities undertaken

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
jj) Upon request, undertake leadership and management training programs (RSP 3.2.3 – 1 st milestone)	➤ National workshop on Top Executive Leadership & Management Development for Malaysia	Number of activities
kk) Upon request, assist Member's effort in devising and implementing integrity action plan utilizing integrity development tools (RSP 3.2.3 – 2 nd milestones)	➤ National Workshop on Integrity for Bhutan ➤ Integrity support: Action Planning for Malaysia	Number of implementing Members
ll) Upon request, assist Members in implementing 'Smart Customs' solutions, technology and innovation to modernize Customs procedures, trade facilitation and border management (RSP 1.3.1 – 1 st milestones)	➤ Regional workshops on Smart Customs, or on technology and innovation ➤ Capacity Building National Trade Facilitation Champions for Malaysia ➤ National workshop on Mercator scoping for Vanuatu (See also 3-(k)) ➤ National workshop on diagnostic mission of international postal items for Mongolia ➤ National workshop on adoption of procedures for the expedited release of goods for Sri Lanka and Tonga (See also 3-(k)) ➤ National workshop on release of goods before determination of Customs duties for Indonesia	Number of Participating Members

2. Further develop partnerships with development partners

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
a) Work with Vice Chair to enhance cooperation, coordination and mutual understanding with the development partners (RSP 1.2.3 – 1st milestone)	➤ Continue strategic dialogues and cooperation with development partners through meetings with them and participation in activities organized by them	Number of events inviting other International Organisation(s) to present their relevant experience.
b) Promote joint activities with international and regional development partners (RSP 3.1.1 – 3 rd milestone)	➤ As appropriate, work with Vice Chair, continue to work with interested development partners to conduct joint projects for reform and modernization of Member administrations and send experts for the joint projects ➤ Participate in meetings organized by development partners to monitor and assist Members' efforts in reform and modernization	Number of activities

3. Improve needs analysis, planning, delivery and management of regional capacity building activities

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
a) Encourage and provide Members with platform to exchange knowledge and training materials amongst national training centers (RSP 3.1.1 – 2 nd milestone)	➤ Organize 23 rd RTC Heads meeting ➤ Encourage AP members, especially those Administrations that host RTCs, to notify their intention to exchange knowledge at relevant fora, and to submit articles for ROCB AP E-Newsletter to share their best practice and experiences ➤ WCO Sub-regional Workshop on Training Management for the Pacific Islands	Number of exchanging knowledge and materials

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
b) Pool, utilize, support and increase accredited experts in the region based on the framework (RSP 3.1.2 – 1 st milestone)	➤ Explore more utilisation of Accredited Experts in A/P Region to Workshops, by attending and contributing to the WCO Virtual Working Group on Expert Deployment ➤ Encourage Members to update the Accredited Customs Expert portal, to facilitate experts' visibility to the WCO Secretariat. ➤ Organize Regional Accreditation Workshop	Number of experts utilized
c) Promote the better use of WCO e-learning programs in cooperation with Regional Training Centers (RTCs) and accredited experts (RSP 3.1.2 – 2 nd milestone)	➤ Take every possible opportunity to promote the better use of WCO e-learning programs and CLiKC! Platform in cooperation with the RTCs and accredited experts on their blended methods in WSs, to support effective capacity development programs as well as Members' continuous self-efforts for training of their personnel	Number of implementing Members
d) Work with developed Members to ensure their contribution to the regional capacity building activities (RSP 3.1.2 – 3 rd milestone)	➤ Encourage developed Members to participate in capacity building activities as either experts or participants, and seek further contribution from them to the regional events.	Number of contributions
e) Work with Vice Chair and Members to promote full and effective participation of women in international fora and trainings (RSP 3.1.3 – 1 st and 2 nd milestone)	➤ Take every possible opportunity to promote full and effective participation of women in international fora and trainings	Number of women participations
f) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs	➤ Conduct (supplemental) Annual Needs Survey to identify Members' needs and share the result with the WCO Secretariat, VC and Members ➤ Upon request from the WCO Secretariat, support Members in	Number of surveys conducted

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
assessment via a survey and ongoing consultation (RSP 3.2.1 - 1 st milestone)	formulating Members Support Roadmap ➤ Work with the WCO Secretariat, Members and development partners to plan, deliver and review capacity building activities paying due attention to the Members' needs and priorities ➤ Conduct Regional Workshop Follow-Up Action Surveys and share findings with the WCO Secretariat, RTCs and Members as appropriate ➤ Utilize the results of Follow-Up Action Surveys in planning future capacity building activities ➤ Conduct and analyze follow-up surveys to evaluate the impact of capacity building activities	
g) Develop and conduct capacity building activities paying due attention to the needs and priorities identified (RSP 3.2.1 - 2 nd milestone)		Number of CB activities
h) Work with the WCO Secretariat and Members to evaluate the regional capacity building program (RSP 3.2.1 - 3 rd milestone)		Results of participants' evaluation
i) Work with regional training coordinator to feed results back into planning for regional capacity building activities (RSP 3.2.1 - 4 th milestone)		Post action
j) Work with Members to evaluate the impact of capacity building activities through follow-up surveys		Number of tangible results realized by Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
(RSP 3.2.1 – 5 th milestone)		
k) Work with Vice Chair and Members to support Customs Administrations of SIEs to meet their development goals, capacity building needs and international obligations (RSP 3.3.1 – 1st to 2nd milestones)	➤ Master Trainer Programme on Risk Management WG5 (See also 1-(a), (b), (c), (dd), and (hh)) ➤ Master Trainer Programme on PCA for PI WG 3 (See also 1-(hh)) ➤ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (c), (dd), (hh) and 3-(k)) ➤ National Workshop on Valuation for Indonesia, Mongolia and Laos (See also 1-(c),(p)) ➤ National workshop on HS and Tariff experts to minimizing revenue leakage for Fiji (See also 1-(i), (hh)) ➤ National workshop on Trade-Based Money Laundering for Fiji (See also 1-(ii)) ➤ Training for Small Arms and Light Weapons for Fiji (See also 1-(ii)) ➤ National workshop on implementation of border agency cooperation for Tonga (See also 1-(a), (b), (c), (dd), and (hh)) ➤ National workshop on adoption of procedures for the expedited release of goods for Tonga (See also 1-(II)) ➤ National workshop on AEO for Vanuatu and Timor-Leste (See also 1-(d), (e), (u), and (hh)) ➤ National workshop on Passenger Control for Thailand (See also 1-(dd), (y), (z), (dd), and (ee)) ➤ National workshop on Mercator scoping for Vanuatu (See also 1-(II)) ➤ National Workshop on RM for Iran, Bhutan and Samoa (See also 1-	(1) Number of expert exchanges (satisfaction level of recipient country) (2) Members sharing their experiences (satisfaction level of recipient country)

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
	(a) (b), (c), (dd), and (hh)) ➤ National workshop on Revenue Package Diagnostic on HS and Valuation for Timor-Leste (See also 1-(i), and (hh)) ➤ National workshop on effective Post Clearance Audit for Solomon Islands (See also 1-(hh), and (q)) ➤ National workshop on Data Analytics for Risk Management for Bangladesh (See also 1- (a), (b), (c), (dd) and (hh)) ➤ National workshop on Advanced TBML detection and investigation techniques for Nepal	

4. Enhance communication and information sharing among members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
a) Work with Members, Vice Chair and RILO A/P to share experiences on capacity building activities on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters) (RSP 3.1.1 – 1 st milestone)	➤ Issue ROCB A/P E-newsletters every 3 months and encourage Members' contributions to include information on Members' experiences in reform and modernization ➤ Maintain ROCB website and upload pertinent information in a timely manner to inform Members and stakeholders of the ROCB A/P's activities	Number of sharing experiences

Specific Actions of ROCB A/P (Relevance to A/P RSP 2026-2028)	Annual Work Plan for 2026-2027	RSP Key Performance Indicator
b) Work with Vice Chair, RILO A/P and Members to raise awareness of the importance of high-level commitment in the pertinent strategic issues (RSP 3.4.1 - 1st milestone)	➤ Continue to raise awareness of the importance of high-level commitment in the pertinent strategic issues through participation in the meetings and seminars ➤ Attend Regional Contact Point meeting (RCP) ➤ Attend Regional Heads of Customs Administrative Conference (RHCA) ➤ Attend ASEAN-WCO Consultation meeting ➤ Attend SASEC Meeting (P)	Number of high-level dialogues

Annex IV

Abbreviation

AAMRA	ASEAN AEO Mutual Recognition Arrangement
ABF	Australia Border Force
ADB	Asian Development Bank
AEO	Authorized Economic Operators
AI	Artificial Intelligence
AHTN	ASEAN Harmonized Tariff Nomenclature
A/P	Asia Pacific
ASEAN	Association of Southeast Asia Nations
APEC	Asia-Pacific Economic Cooperation
APPU	Asian-Pacific Postal Union
APVC	Asia-Pacific Vice Chair
BPA	Business Process Analysis
CB	Capacity Building
CBC	Capacity Building Committee
CCF	Customs Cooperation Fund
CEN	Customs Enforcement Network
CPTA	Cross-border Paperless Trade in Asia and the Pacific
CRM	Customs Reform and Modernization
CTB	Customs and Tariff Bureau
CTS	Cargo Targeting System
DDG	Deputy Director General
DG	Director General
EC	Enforcement Committee
EU	European Union
ESCAP	United Nations Economic and Social Commission for Asia and the Pacific
GCI	Green Customs Initiatives
GED	Gender Equality and Diversity
GMRE	Global Meeting of the Regional Entities
GPCAE	Global Programme on Crimes that Affect the Environment
HFCS	Hydrofluorocarbons
HS	Harmonized System
ICDD	Implementation and Capacity Development Directorate
IIO	International Intelligence Office
INCB	International Narcotics Control Board
INCU	International Network of Customs Universities
INTERPOL	The International Criminal Police Organization
IRICA	Islamic Republic of Iran Customs Administration
ISC	Integrity Sub Committee
JCLO	Japan Customs Liaison Office
JICA	Japan International Cooperation Agency
JTI	Japan Tobacco International
KCS	Korea Customs Service
MEAS	Multilateral Environmental Agreements
MIC	Minister of Information and Communications

MNT	Mongolian Tugrik
NASS	Needs Assessment and Strategic Support
NII	Non-Intrusive Inspection
NNSW	Nepal National Single Window
ODS	Ozone-Depleting Substances
OGAs	Other Government Agencies
OMD	Operation Mekong Dragon
PCA	Post Clearance Audit
PDR	People's Democratic Republic
R-ECTS	Regional Electronic Cargo Tracking System
RCL	Regional Customs Laboratory
RCP	Regional Contact Points
RDM	Regional Development Manager
RHCA	Regional Heads of Customs Administration
RILO AP	Asia Pacific Regional Intelligence Liaison Office
ROCB	Regional Office for Capacity Building
ROCB A/P	Asia Pacific Regional Office for Capacity Building
RPSG AP	Regional Private Sector Group for Asia Pacific
RSP	Regional Strategic Plan
RTC	Regional Training Center
SAR	Special Administrative Region
TFA	Trade Facilitation Agreement
TLCA	Timor-Leste Customs Authority
ToR	Terms of Reference
UFF	Unified File Format
UN	United Nations
UNEP	United Nations Environment Program
UNESCAP	United Nations Economic and Social Commission for Asia and the Pacific
UNNEXT	United Nations Network of Experts for Paperless Trade and Transport
UNODC	United Nations Office on Drugs and Crime
UPU	Universal Postal Union
WCO	World Customs Organization
WTO	World Trade Organization



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