

# WCO Capacities Building Entities in Asia/Pacific Region Vol.1 Regional Training Center



WCO

ROCB  
Asia/Pacific

Updated as of January 2026

# Forewords

Welcome to the Brochure of the Regional Training Centres (RTCs) of the Asia-Pacific Region!

Regional Training Centres constitute one of the key pillars of the World Customs Organization's (WCO) regional approach to capacity building. Their primary functions are to bring specialist training closer to end users by making high-quality facilities readily available for WCO activities, and to strengthen regional training expertise through the expansion of the blended learning network.



The Asia-Pacific Region has long been a leader in promoting capacity building, skills development, and knowledge sharing. The presence of 11 RTCs across the Region demonstrates the high value placed on Customs professional development. These Centres equip both individuals and institutions with the tools they need to respond effectively to an ever-changing trade environment. RTCs have played a critical role in this progress by expanding the reach and impact of WCO capacity building programmes and fostering strong regional cooperation.

Looking back at the history of the RTC network, some of the world's first RTCs were established in the Asia-Pacific Region, namely in China, India, Japan, and Malaysia in 2004. This was followed by Korea (2010), Fiji (2012), Indonesia (2021), Iran and Thailand (2022), and Cambodia (2024). All of these Centres provide excellent services to participants in WCO workshops and make significant contributions to capacity building activities both within the Region and beyond.

This brochure is not merely an introduction to the key features of the RTCs; it also highlights their advantages as venues for WCO activities and showcases best practices across the network. We invite you to explore the distinctive characteristics of each RTC, located in a Region renowned for its rich diversity in culture, language, demography, geography, and social systems.

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## Introduction

The World Customs Organization (WCO) is an inter-governmental organization that specialises in Customs aspects with the aim of enhancing the effectiveness and efficiency of Customs administrations. Currently, the Organization has 187 Members internationally. The WCO divides its large membership into 6 Regions and each Region has its own Regional bodies to deal with the core Customs subjects, e.g. Customs enforcement and capacity building on Customs competences.

In the area of capacity building, the Regional bodies were developed under the WCO Capacity Building Strategy, which aims to promote the sharing knowledge and ideas with neighbouring countries to achieve Regional objectives. These objectives are articulated in the Regional Strategic Plan 2026-2028's vision: "To be the leading WCO Region for Customs, through enhancing mutual growth, security, unity and prosperity by working collaboratively and effectively together for a more sustainable future." The Regional Offices for Capacity Building (ROCBs) plays indispensable roles in their Regions for capacity building. In addition, to cope with the emerging needs of acquiring knowledge in specialised Customs fields, the Regional structure has been expanding. The RTCs play the roles on bringing specialised training closer to the end-users through the provisions of their facilities to Regional events. To provide specialised technical knowledge and assistance, the Regional Customs Laboratory (RCL) and the Regional Dog Training Centre (RDTC) were established. They are expected to provide training and information on chemical analysis of goods for classification and trade controls, and on canine operation in the fight against illicit trafficking respectively.

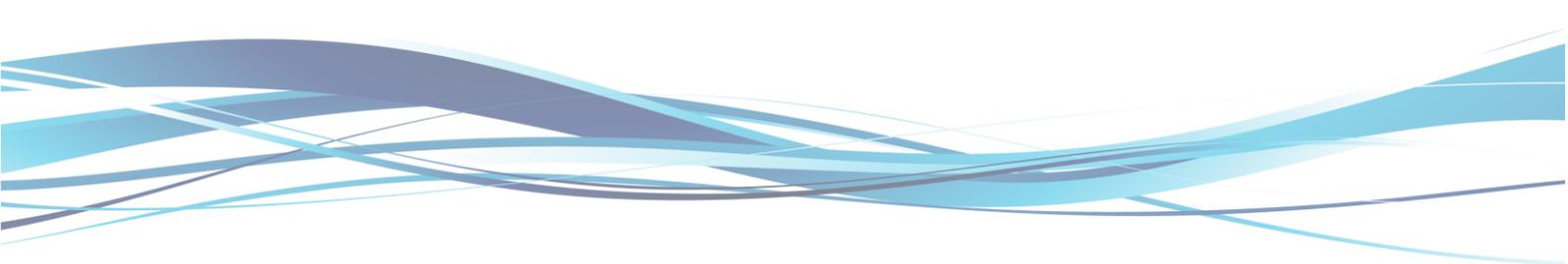
## The brochure of RTCs - Background

At the 11<sup>th</sup> WCO Capacity Building Committee (CBC) held in March 2020, the latest draft of the revised WCO Capacity Building Strategy was presented to Members which not only advocates a more targeted and coordinated capacity building approach, but also emphasises the importance of a Regional approach in achieving success for all



stakeholders. Moreover, the 5<sup>th</sup> Global Meeting of Regional Capacity Building Structures held back-to-back with the CBC attempted to expand the meeting participants to include the representatives from RCLs and RDTCs.

The Asia/Pacific (A/P) Region is renowned as the most active Region among all WCO Regions in the domain of capacity building through vital coordination and cooperation not only between Members but also the Regional entities. To further promote the coherence and synergy of capacity building resources and the unwavering effort pursued by each training entity in the Region, the WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P) has published the brochures of the WCO Capacity Building Entities in Asia/Pacific Region. The brochure provides the general background and overview of the ROCB A/P and each entities accompanied by photos of training facilities and equipment used at the training institutes/laboratories so that the Customs community, including Workshop organisers, will have a better understanding of these Regional bodies. The brochures of RCL and RDTC were transferred to Vice Chair Office in 2025 and can be viewed on its Website. For those colleagues who have not yet had a chance to visit those entities, this will enable them to view general images of the facilities and equipment used, while also serving as a useful reference for improving Members' training facilities. The RTC brochure is updated regularly to cope with updated information on facilities and equipment which each RTC.



## WCO Asia/Pacific Regional Office for Capacity Building (ROCB A/P)



*Photo 1 Thai Customs building that nests ROCB*



*Photo 2: Entrance of ROCB A/P office*

**Date/Year established:** 28<sup>th</sup> September 2004

**Location:** Thai Customs Department, G Floor, 120 Years Old Building, Sunthornkosa Road, Klongtoey, Bangkok 10110, Thailand

### **Main functions/services provided:**

The primary role of the ROCB A/P is to develop and coordinate capacity-building activities for the Members within the WCO A/P region, in order to promote and support the implementation of WCO objectives at a regional level.



*Photo 3: Group Photo of ROCB A/P*

In close communications with the Regional Vice-Chair and Members of the Region, with the guidance of the WCO Secretariat, with good cooperation with other Regional bodies and development partners, the ROCB A/P provides services on capacity building to A/P Members in the following four pillars:

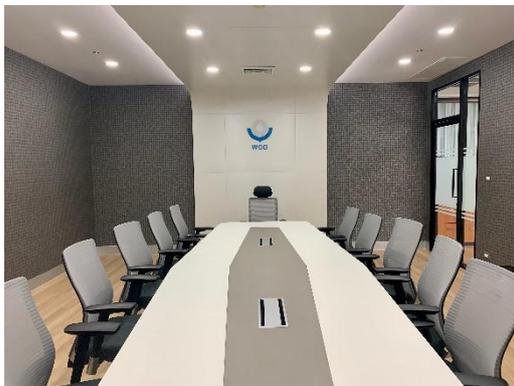
**(1) Support the implementation of WCO conventions, instruments, and tools**

There are WCO instruments and tools covering core Customs subjects, ranging from supply chain security, trade facilitation, revenue collection and protection, enforcement capability and organizational development. Based on the Members' capacity building needs and requests identified by the WCO Secretariat, the ROCB A/P coordinates with other Regional capacity building entities, where appropriate, to organize WCO Regional, Sub-Regional and National workshops on these subjects with a view to assisting and enhancing Members in fulfilling their obligations and advancing their Customs reforms and modernisation initiatives.



## (2) Further enhance collaboration with development partners

The ROCB A/P communicates and works closely with development partners such as donor Customs Administrations, Association of Southeast Asian Nations (ASEAN), Asia Development Bank (ADB), United Nations Economic and Social Commission for Asia and Pacific (UNESCAP), and the Oceania Customs Organisation (OCO). This collaborative approach is critical to avoid duplication of efforts and bring synergy, where applicable, to A/P Members and possibly through joint activities or the exchange of experts in Workshops or capacity building events.



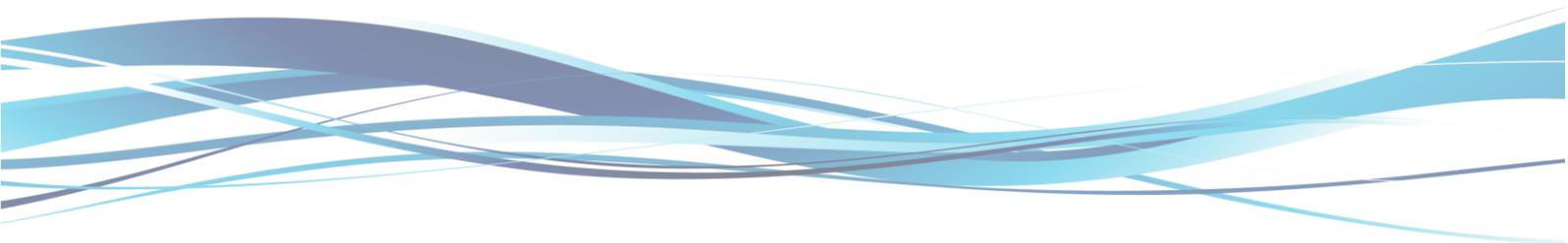
*Photo 4: Conference Room*



*Photo 5: Greeting Area*

## (3) Improve needs analysis, planning, delivery, and management of capacity building activities

Every year the WCO Secretariat conducts the “Needs Assessment” to gather information on capacity building needs and priorities of the Members. ROCB A/P has also conducted a separate “Annual Needs Survey” for decades, with close cooperation with Japan Customs as the co-coordinator of Focal Area 3 of the Regional Strategic Plan, that researched further on Members including their strategic goals, implementation of WCO Tools and support provided by other partner organisations. From the fiscal year 2025/26, the needs survey will be unified to the WCO’s Needs Assessment, and the ROCB A/P and Japan Customs will conduct supplementary survey to better understand Member’s situations.



Based on the results of the Assessment, the ROCB A/P will have an idea of Needs of the Region and its strategic goals. With ROCB's supplementary survey, ROCB A/P will have better understanding of A/P Members that ensures the delivery of tailored and Member-driven support. To this end, the ROCB A/P collects more detailed and latest information through direct consultations with Members and other relevant stakeholders, including face-to-face meetings, as well as communication via email and online meetings. With this invaluable information, the ROCB A/P develops its comprehensive Strategic Actions Plan and Annual Work Plan for Regional capacity building activities, in close cooperation with the WCO Implementation and Capacity Development Directorate (ICD), especially the Regional Development Manager (RDM). In addition, the ROCB A/P maintains active partnerships with Members and the RTCs to ensure the effective delivery and management of WCO workshops.

#### **(4) Enhance communication and information sharing among Members**



*Photo 6: 23<sup>rd</sup> Meeting of Heads of RTCs in RTC Bali, Indonesia*

Recognizing the importance of sharing updated and useful information in the course of Customs reforms and modernisation, the ROCB A/P utilizes different forms of communication tools to strengthen the ties between each A/P Members and promote the new ideas of or tools for organizational or structural development. The communication tools include, the ROCB A/P website ([www.rocb-ap.org](http://www.rocb-ap.org)), the quarterly ROCB A/P E-newsletter, the ROCB A/P Annual Report and the Good Practice Reports on specific customs techniques.



*Photo 7: Workplace of ROCB A/P office*



*Photo 8: Office of Head of ROCB A/P*

## Key deliverables:

### (1) Member Analysis issued by the ROCB A/P

As the Focus Area 3 Coordinator of the A/P Regional Strategic Plan, the ROCB A/P, in cooperation with Japan Customs, support the WCO Annual Needs Assessment for A/P Members. By identifying and reviewing capacity building needs and priorities through the assessment and ongoing consultations, the ROCB A/P aims to improve the quality of capacity building activities by reflecting Members' needs and priorities. In this context, the ROCB A/P collects relevant information on the Customs environment of each Member administration, including current and expected challenges and assistance provided by other donors. The analysis results are shared with annually and serve as a highly reliable source for the planning of Regional capacity building activities.



## (2) Capacity building activities organized

To enhance Members' knowledge, abilities and skills and improve their institutional structures and processes, the ROCB A/P coordinates and cooperates with the RTCs, RCLs and RDTCs to organize various Regional, Sub-Regional or National workshops. At the workshops, Members are not only introduced to newly developed WCO instruments and tools but are also able to share good practices in various Customs operations in dealing with challenges they face.



*Photo 9: ROCB A/P 20<sup>th</sup> Anniversary Celebrations*

## (3) Foster the pool of WCO Accredited Customs Experts (ACEs)

The WCO ACEs are the experienced Customs professionals who have undertaken expert training on specific Customs subjects provided by the WCO. They are the main resource persons at the WCO capacity building programmes. The ROCB A/P works closely with the WCO ICD in organizing the ACE Accreditation Workshops for the A/P Region and also works with A/P Members to nominate knowledgeable and qualified Customs officials to become ACEs. The ROCB A/P also endeavours to liaise with the WCO to mobilize the A/P ACEs within the Region for the sake of fostering

collective efforts and mutual assistance among the Regional Members for continued Customs development.

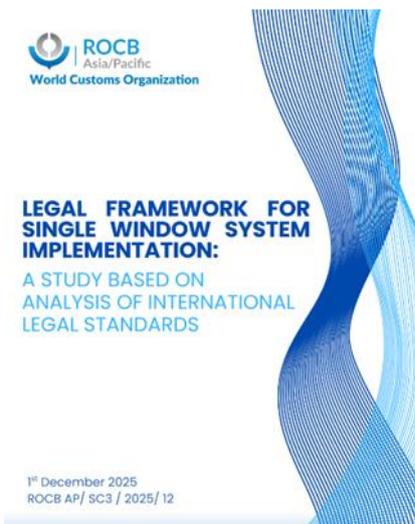
#### (4) Follow-up actions questionnaire

The ROCB A/P conducts the “Questionnaire on the Follow-Up Actions taken after the participation in the WCO Regional/Sub-Regional Workshop” to evaluate the impact that the WCO capacity building programs has had on the performance of the Regional Member administrations in terms of work efficiency and effectiveness as well as organizational development. In the questionnaire, workshop participants are asked to provide information on the follow-up actions, such as sharing training materials with colleagues and conducting inhouse training sessions that they have delivered at their home administrations 3 to 6 months after the respective workshops.

#### (5) Publication

The ROCB A/P issues a range of research and knowledge materials, including E-Newsletters, Customs Good Practice Reports, Training Management Compendiums, and Special Essays by Program Managers, to support capacity building and organizational development in the Asia/Pacific Region through the sharing of Regional knowledge, best practices, and WCO guidance.

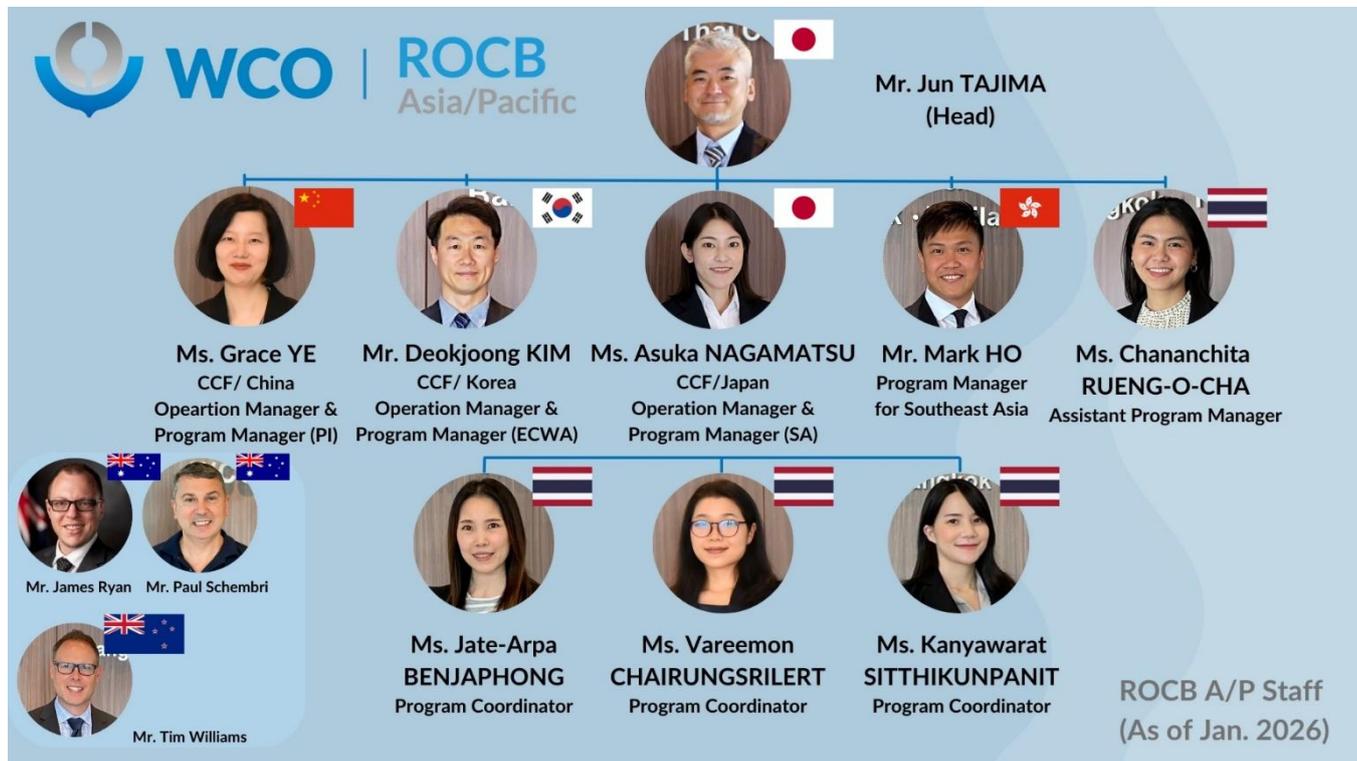
Modernization Among these materials, the latest Special Contribution authored by the ROCB A/P Program Manager, Mr. Jaemin Cho, entitled “Legal Framework for Single Window System Implementation” (Special Contribution Vol. 3, 2025), is particularly noteworthy. This publication highlights the increasing importance of effective Single Window systems in the context of rapidly changing international trade and ongoing digital transformation. Furthermore, by clearly explaining the national and international legal foundations required for the development and operation of Single



*Photo 10: Legal Framework for Single Window System Implementation (Special Contribution Vol. 3, 2025)*

Window systems, it demonstrates the strong commitment of the ROCB A/P to supporting Members in strengthening their readiness for digital trade facilitation.

**Staffing:**



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# WCO Asia/Pacific Regional Training Centre

## Cambodia

### Customs National School



The Customs National School was built from 2019 October to 2021 October, and it was inaugurated by Samdech Akka Moha Sena Padei Techo Hun Sen, former Prime Minister of the Kingdom of Cambodia on 23<sup>rd</sup> December 2021. The Customs National School building is located in the development area of Overseas Cambodian Investment Corporation (OCIC), in Vichet Selapak Blvd, Prek Leap Village, Sangkat Prek Leap, Khan Chroy Changva, Phnom Penh. The Customs National School, consists of 12 stories with a built-up area of 20,225 square-meter on an area of 10,026.31 square-meter. The building covers administrative offices, conference halls, a laboratory, workshop rooms, a library, dressing rooms, a dancing studio, a rehearsal room, a pray room, 48 bedrooms, a restaurant, a football pitch, a sport hall, and parking areas.

Likewise, the Customs National School is also equipped with standardized tools and modern equipment aiming to provide adequate leaning needs in the present day.

The Customs National School building shall be served not only for the contribution to capacity building and human resource development of the Cambodian Customs officials, but also to other line ministries, investors, researchers and other Customs Administrations in the Asia Pacific region and the globe. Furthermore, the Customs National School will further strengthen its capacity to serve as a catalyst for improving public services efficiency, human resource development, and modernization of customs administration in accordance with the Cambodian Customs administrations' Strategic Objectives for Customs Reform and Modernization.

### **Customs National School Become A WCO A/P Regional Training Centre**



CNS was officially inauguration as the 11<sup>th</sup> WCO Asia/Pacific Regional Training Center on 23<sup>rd</sup> September 2024 by His Excellency Akka Pundit Saphecha AUN PORNMONIROTH, Deputy Prime Minister, Minister of Economy and Finance.

### **Training Programs**

Over 15 years, the General Department of Customs and Excise of Cambodia has conducted successfully various training courses including national workshops and regional training courses in collaboration with the WCO, ABF, ASEAN, IMF, World Bank, UNODC, UNCTAD, INTERPOL, JICA, and ARISE Plus. After its establishment the Customs National School has been working actively with the WCO, the ROCB A/P and other development partners in providing the capacity building activities to

Cambodian Customs officers, Customs officers of the WCO members, and other relevant stakeholders. As a result, the Customs National School has provided technical and legal trainings courses by collaborating with line ministries, the WCO and other develop partners for a total of 29 courses in 2022, 30 courses in 2023 and 41 courses by October 2024 with total of approximately 8 000 participants.



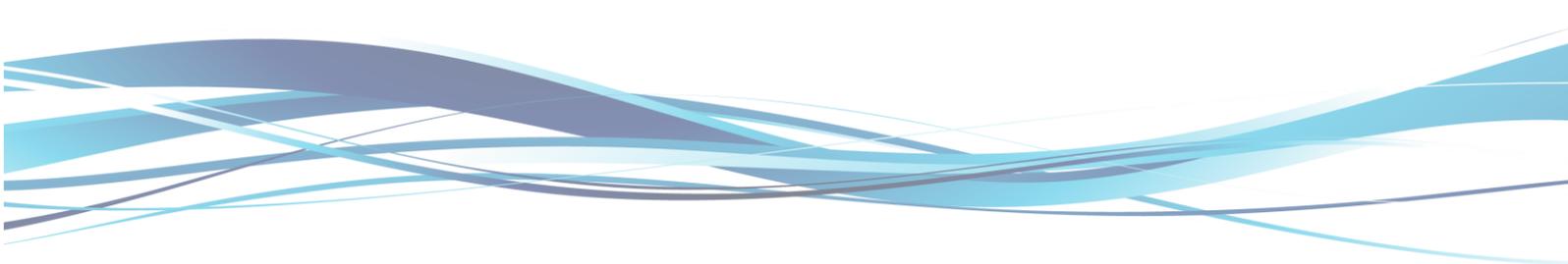
## Facilities and Equipment

The Customs National School building is well equipped with the latest and most modern equipment to be used for educating, training, and building the capacity of customs officials. Apparently, The National Customs School building has an administrative office, large and small conference halls, a laboratory, workshop rooms, study rooms, a library, a dance studio, a rehearsal room, accommodations, dressing rooms, sports halls, a football pitch, restaurants, male-female restrooms, and coffee rooms in each floor, including 210 carpark and motorbike-park, which include:

- At the basement is the car and motorcycle parking areas.



- At the Ground there is a large reception hall for welcoming leaders and national and international guests and as a place to communicate information related to the administration of the National Customs School, as well as the car-parking area and behind the building, there is a sport hall and a football pitch.
- The 1<sup>st</sup> floor is also for the car parking area.
- The 2<sup>nd</sup> floor is the administrative office of the NCS, in which there are 1 meeting room, and 5 office rooms, as well as the car parking area.
- The 3<sup>rd</sup> floor has 4 office rooms and 1 large laboratory that allowed trainees to study and research laboratory skills and for regular experiments of the General Department of Customs and Excise of Cambodia when needed, as well as the car parking area.
- The 4<sup>th</sup> floor has a large conference hall has approximately 480 seats which are equipped with a large screen presentation, 10 presentation televisions, speakers, modern chairs, and tables, including a waiting room for high-ranked officers.
- The 5<sup>th</sup> floor has 6 workshop rooms and a meeting room.
- The 6<sup>th</sup> floor has 8 workshop rooms, 4 of which are the study rooms for 27 trainees and another 4 study rooms for 45 trainees, which are equipped with speakers and screen projectors in each room.
- The 7<sup>th</sup> floor has a dance studio, a rehearsal room, a male dressing room, a female dressing room, and 4 workshop rooms for 27 trainees.
- The 8<sup>th</sup> floor has a library, a large workshop room for 170 trainees, a medium workshop room for 60 trainees, and a small workshop room for 27 trainees.
- The 9<sup>th</sup> floor and 10<sup>th</sup> floor have 24 bedrooms for trainees who come for training courses or workshops in the National Customs School, of which 16 bedrooms are twins, and 8 bedrooms are 4-beds. Each room has a wardrobe, a table, a chair for further study and 2 communal kitchens.
- The 11<sup>th</sup> floor and 12<sup>th</sup> floor have 24 bedrooms for trainers that come to give lectures in the training courses or workshops in the National Customs School,



of which 16 bedrooms are singles and 8 bedrooms are twins. Each room has a wardrobe, a table, a chair, a sofa, and 2 communal kitchens as well.



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# WCO Asia/Pacific Regional Training Centre China

## Shanghai Customs University (SCU)



### Brief Introduction

Shanghai Customs University (SCU) was formerly known as Shanghai Customs School (SCS) and Shanghai Customs College (SCC), which was founded in 1953. SCS was upgraded as Shanghai Customs School with the approval of the State Council in May 1980 and renamed Shanghai Customs Advanced School in April 1996 with the approval of the State Education Commission. In March 2007,



SCC was established as a full-time regular institution of higher education with the approval of the Ministry of Education, starting a new chapter in the cause of higher education on customs. In December 2012, SCC was designated by the Academic Degrees Committee of the State Council as a pilot institution with bachelor's degree



conferring authority under the Talents Development Program for National Special Needs and began to offer graduate programs. In May 2018, SCC was approved as a master's degree conferring institution with two graduates programs, Public Administration and Taxation. In the same year, the Customs Administration program was recognized as meeting the PICARD Professional Standards developed by the World Customs Organization (WCO). In 2024, SCC was renamed as Shanghai Customs University (SCU).



At present, SCU offers a diverse range of academic programs, comprising 12 undergraduate majors and 4 professional degree programs. These programs span various fields of study, including management education, economics, laws, language, literature and engineering.





To serve the field of customs and society, SCU is committed to cultivating practical, versatile, foreign-oriented and high-caliber personnel specialized in customs administration, port logistics and international business while actively devoting itself to customs-related theoretical research and international exchanges. SCU is also responsible for further education, knowledge updating and training of middle-level and senior officials in the customs system. In response to the requirements of WCO as well as the needs of countries in the Asia-Pacific region, SCU also provides

training to customs personnel from the region and undertakes international obligations. Aiming at turning itself into a first-class institution of higher education with customs characteristics and international influence to serve national strategies, SCU proactively follows through with customs reform and development and tries to contribute more to new customs with socialist characteristics in the new era.



SCU is situated in Pudong New Area, Shanghai, covering an area of 521 mu. It boasts modern teaching buildings, a library, advanced ATM campus network as well as classrooms furnished with multimedia equipment according to the requirement of the Ministry of Education. A sound learning and living environment is ensured for the students with facilities such as digital reading rooms, audiovisual rooms, a building for recreational activities, tennis courts, a swimming center, and a sports stadium.



SCU now has 2,568 students, including 78 master's degree candidates in Taxation and 47 master's degree candidates in Public Administration. With the spirit of being patriotic, tenacious, open-minded, and learned, SCC attaches great importance to the all-round development of the students with comprehensive qualities education and paramilitary management throughout the whole process of talents cultivation. Led by disciplinary construction in order to pursue education for all-round development with moral education at its core, SCU always focuses on teaching, scientific research and training, fosters students' practical ability and innovation spirit, promotes their individual development and comprehensively improves talents cultivation by shifting the philosophy on education, intensifying education reform and innovating the model of talents cultivation.

## Lingang Campus

Located at No. 11, Lingang Avenue, Pudong New Area, Shanghai, the SCU Lingang International Campus is divided into several functional areas, namely Teaching Area, Think Tank and Forum Area, Office Area, Dormitory Area, Dining Area, and Function Area.



The Teaching Area with rooms designated for various educational activities are mainly located on floors 2-4, including 1 case study room, 1 multifunctional lecture hall, 1 holographic intelligent lecture hall, 1 multimedia audio-visual room, 3 customs AEO practical training rooms, 1 digital integration panoramic classroom, 1 library and reading room, 9 smart classrooms, 2 seminar rooms, 1 cultural experience room, 1 promotion and exhibition room, and 1 cultural and sports activity room.

The Think Tank and Forum Area is located primarily on floors 10/11 in Zone A, comprising 10 rooms.

The Dormitory Area is located mainly on floors 2-9 in Zone A. There are 115 rooms in total, which include 97 standard rooms, 8 small single rooms, 8 small suites, and 2 large suites.



The Dining Area is located on floors 5 and 6 in Zone B, featuring 4 private rooms and a buffet area for 119 people on the 5th floor as well as a buffet area for 168 people and a halal dining area for 30 people on the 6<sup>th</sup> floor.

## Suzhou Campus

Situated in Wuzhong District of Suzhou with an area of 133 mu, the SCU Suzhou Branch Campus has a total of 12 teaching and support buildings, 229 dormitory rooms, dining seats for over 600 people, 18 meeting rooms of various sizes and classrooms, capable of hosting multiple large-scale training sessions simultaneously. The campus is also equipped with TV & telephone conference systems, multimedia classrooms, sports grounds, training grounds, basketball courts, tennis halls, and AEO practical training rooms.



## China Customs Xiamen Education and Training Center



### Introduction of RTC China (Xiamen)

China Customs Xiamen Education and Training Center, which is established by China Customs, locates in Xiamen, a southeastern city of Fujian Province. Xiamen is a famous harbor city and one of the five special economic zones in China. Thanks to the subtropical island



climate, its annual average temperature is about 20.8°C, which creates an evergreen landscape and flowers blooming all year round. For its abundant tourism resources, developed export-oriented economy, convenient traffic and active international exchanges, Xiamen is one of the best cities to host international customs training programs.

China Customs Xiamen Education and Training Center is located in Gulangyu – a none-motor island with fresh air and beautiful sceneries which make it an ideal destination for both traveling and living. Gulangyu is also considered an intersection of multicultural. With a large number of Chinese and western historical buildings, the island is honored as “the Museum of International Architecture” and enjoys a fame of “the Sea Garden” in the meantime. The island has been inscribed on the World cultural Heritage List in 2017. The Center was built on the former site of Xiamen Imperial



Maritime Customs Service Administration established in mid-19<sup>th</sup> century. The favorable location not only endows the Center with a bird's-eye view of the island, a short distance to the hot scenic spots, but also a delightful insular serenity. Furthermore, it would only take about 10

minutes by ferry to reach Downtown Xiamen. The convenient transportation enables the flexibility of the stay in the Center.

The Center occupies a floor area of 15,100 square meters, which makes it the biggest customs Center in south-eastern China, and came into service on May 18th, 2001. There are 7 training rooms and conference rooms of different size with a capacity of 343 seats. The largest conference room, Wuzhou Conference Hall, accommodates up to 178 seats. The Center also offers 165 beds of 96 rooms in different kind, 300 seats of Chinese and western restaurants, base-wide Internet, and electrified education devices.



Also, the Center established a tight cooperative teaching and training mechanism with Xiamen University and Shanghai Customs College to cultivate and transport capable customs officers with customs-related knowledge and translation & interpretation skills, covered several languages including English, French, Russian, German, Japanese and Korean, for various worldwide customs cooperation and communication events. The Center is mainly responsible for organizing meetings and trainings of employment of China Customs officers and promotion of customs ranks, supervision, technology, risk management and international cooperation and exchanges.



Since 2017, around 26 events of trainings and conferences have been held by the Center with 375 person-time participants from 61 countries, including the international (and regional) trainings and exchange activities for Sino-Russian Customs, Customs Attaches Club, and Mainland-Hong Kong/Macau Customs. The success of the holdings was highly recognized by the participants and also enriched the Center's experience in organizing international conferences and trainings.





In July 2017, the World Customs Organization (WCO) Council Session formally approved of setting up the WCO Asia-Pacific Training Center (Xiamen) at China Customs Xiamen Education and Training Center. In order to better fulfill the obligations of the WCO Asia-Pacific Training Center, the

following measures have been taken by China Customs Xiamen Education and Training Center.

First, carry out trainings of faculty targeted in WCO main business areas, for example, the implementation of trade facilitation, single window, intellectual property protection, classification and price evaluation, origin, AEO and so on; second, build customs operation practical training center, including free trade zone construction, bonded exhibition, cross-border e-commerce supervision, intellectual property protection, etc.; third, refine the database and improve the infrastructure construction of conference rooms; fourth, forwardly hold international customs training and exchange activities such as WCO. Since last July, it has held 9 international conferences, training and exchange activities including the WCO “Single Window” certified classes of experts and received 166 international customs officials and friends from 30 countries.

In July 2018, the third meeting of the BRICS Customs Cooperation Committee formally approved of setting up the BRICS Customs Training Center (Xiamen) on the basis of WCO Asia-Pacific Training Center (Xiamen). Since then, China Customs Xiamen Education and Training Center has become the only “double center” for China Customs to obtain the dual certification by WCO and BRICS customs.

After transforming into the WCO Asia-Pacific Training Center and the BRICS Customs Training Center (Xiamen), China Customs Xiamen Education and Training Center will earnestly fulfill the customs international exchange and training duties



endowed by WCO and BRICS Customs, and continuously expand the platform for exchanges and cooperation between WCO members and the BRICS customs. Moreover, China Customs Xiamen Education and Training Center will make greater contribution to strengthening the international cooperation and exchanges of customs, sharing the advanced concepts and experiences of the customs of various countries, jointly improving the global customs governance, and promoting the safety and convenience of world trade!

### **Chinese Academy of Customs Administration (CACA)**

### **China Customs Control Technology Research Centre (CTRC)**

### **China Customs Radiation Detection Training Centre (RDTC)**



### **Brief Introduction**

The Chinese Academy of Customs Administration (hereinafter referred to as "the Academy") was established in 1984 and covers an area of 24.27 hectares. It is the only institution in China Customs dedicated exclusively to the training of customs

officials. With a strong international orientation, it is primarily responsible for training and research in customs and related fields. The Academy conducts training for approximately 13,000 participants annually.



The Academy is located in Qinhuangdao, a beautiful coastal city in northeastern China. Qinhuangdao borders the Bohai Sea to the east and the Yanshan Mountains to the west. With mild summers and winters, it is one of China's well-known tourist destinations.



Adhering to its mission of developing education with distinct customs characteristics, the Academy currently offers three academic disciplines and seven majors, supported by 64 full-time faculty members and nearly 300 visiting professors and part-time instructors. Training can be delivered in multiple languages, including Chinese, English, and Russian. Training programs are categorized into six types, such as induction training, position-based training, in-service training, and rank-promotion training. The curriculum system covers the entire spectrum of customs business and related fields, comprising six training series and 37 sets of training and technical exercise programs.

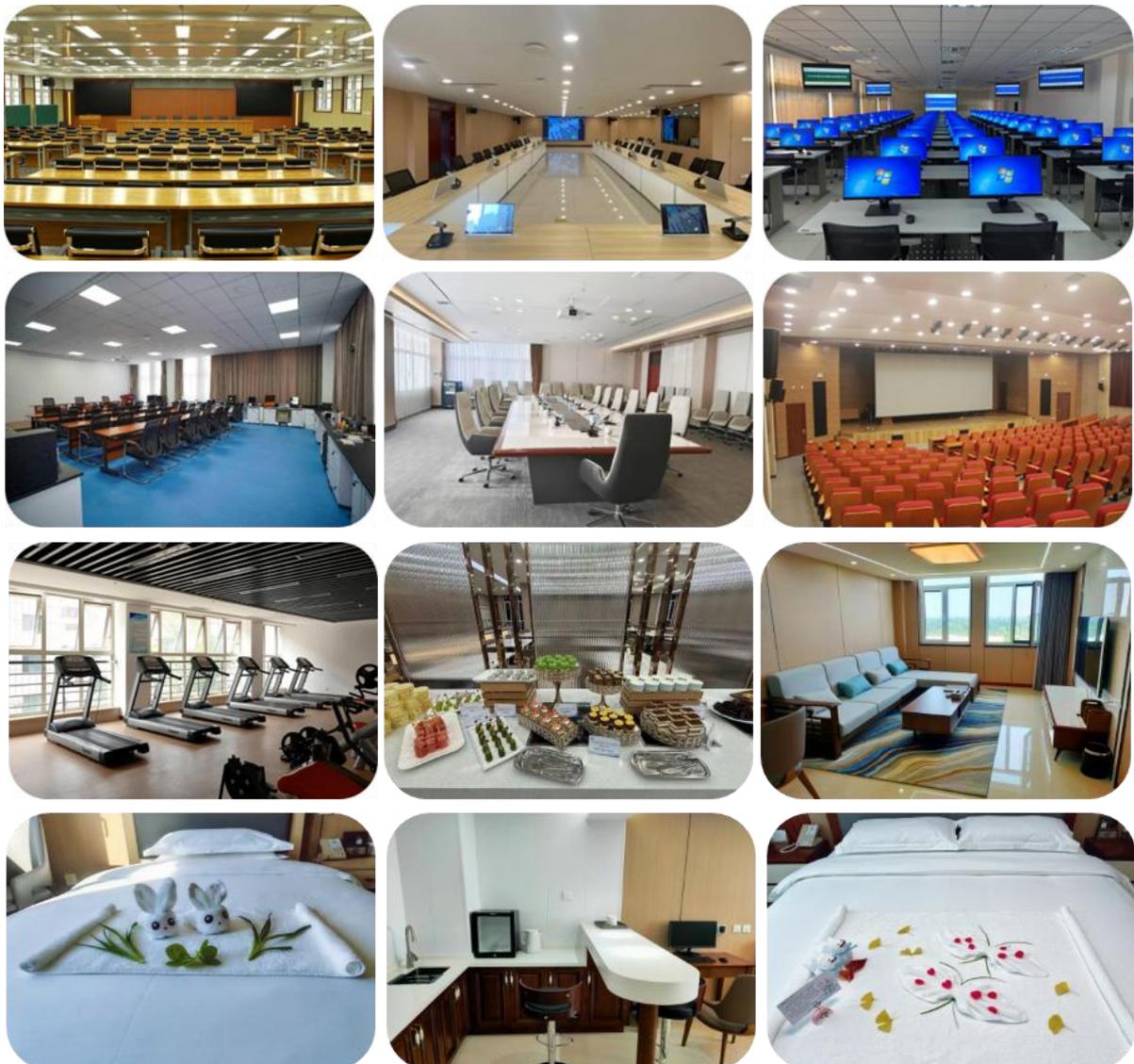


## Infrastructure and Facilities

To ensure the high-quality delivery of international training programs, the Academy continues to upgrade its training and research infrastructure and facilities. It has established both indoor and outdoor practical training sites for customs control and inspection, equipped with over 140 units (sets) of customs control and inspection equipment, including large-scale container and vehicle scanning systems, X-ray machines, CT scanners, radiation detection equipment, as well as training vehicles, radioactive sources, and other instructional tools. These facilities enable realistic simulations for customs scenarios of control and inspection on cargo, passenger belongings, postal parcel and express, supporting practical training on customs inspection and enforcement skills.



In addition, the Academy is equipped with 8 conference/meeting rooms, 10 workshop/seminar rooms, 23 classrooms, 6 practical training rooms, 3 multimedia classrooms, 3 simulation halls, 2 outdoor training sites, and 1 team-building training area, accommodating between 10 and 230 participants per venue. The campus provides 593 guest rooms with a total of 1,448 beds, as well as two Chinese restaurants and two international (including halal) restaurants, which can serve 1,106 diners simultaneously. The Academy also features a gymnasium, sports field, library, and cinema, enriching the extracurricular life of international participants.



## International Cooperation

The Academy continues to expand the depth and breadth of its international cooperation, having established cooperative mechanisms with more than 40 international organizations, foreign customs administrations, and related agencies, including the World Customs Organization (WCO), the International Atomic Energy Agency (IAEA), the International Network of Customs Universities (INCU), the United States Department of Energy, and Netherlands Customs. To date, the Academy has hosted over 100 international training programs and academic exchange activities, welcoming more than 600 participants from over 70 countries and international organizations.





Notably, as a new WCO Regional Training Centre, the Academy will provides capacity-building services and technical support to the Asia-Pacific region and beyond. At the same time, the China Customs Radiation Detection Training Center (RDTC) has been designated as the world's only IAEA

Collaborating Centre for Capacity Building of Nuclear Security Front Line Officers, and is also the only IAEA Collaborating Centre globally established within a Member State's customs administration. The RDTC is also a member of the IAEA International Network for Nuclear Security Training and Support Centres (NSSC Network) and the IAEA International Network of Front Line Officers and Organizations for Nuclear Security Detection (FLO Network). It is



currently applying to join the IAEA International Nuclear Security Education Network (INSEN), and is expected to become the only institution worldwide within a Member State to participate in all IAEA nuclear security cooperation mechanisms. In addition, the Academy has signed cooperation agreements with the Customs Administration of the Netherlands to jointly establish the China-Netherlands Customs Cooperation on Practical Training Center of Control and Inspection.



## Way Forward

As a “dual-center” institution jointly recognized by the World Customs Organization and the International Atomic Energy Agency, the Academy is committed to fulfilling the international training and technical exchange responsibilities entrusted to it. It will continue to strengthen and expand its role as a platform for international cooperation, share advanced concepts and best practices with the global customs community, jointly enhance global customs governance capacity, and make greater contributions to the security and facilitation of international trade.

## Contact point

- Mr. CHEN Hui, President of Shanghai Customs College, email: [chenhui@shcc.edu.cn](mailto:chenhui@shcc.edu.cn)
- Ms. LIU Xinxia, CACA Email: [xinxia\\_liu@hotmail.com](mailto:xinxia_liu@hotmail.com); [caca\\_lxx@customs.gov.cn](mailto:caca_lxx@customs.gov.cn)



# WCO Asia/Pacific Regional Training Centre

## Fiji

### Name of the institute

FRCS RTC (Fiji Revenue and Customs Service Regional Training Center)

### Date/ Year established

Established in August 20<sup>th</sup>, 2012

### Location

Building 3, level 2 of Fiji Revenue and Customs Service Complex  
Corner of Ratu Sukuna Road & Queen Elizabeth Drive  
Nasese, Suva, Fiji.



### Main functions/services provided

Fiji RTC caters for capacity building programs and events for trainings, seminars, meetings, workshops and other events for staff of the Fiji Revenue and Customs Service and guests from organizations in Fiji and the Asia/Pacific region. The RTC hosts these events in co-operation with our local and international partners who co-organize and co-fund these events.

The FRCS also utilizes the RTC for in-house training and other events. The trainings are in line with the Annual Training Plan which is determined based on Training Needs Analysis conducted with all staff of FRCS.

## Training facilities and equipment

Along with its unique sea view location, the main building consists of three (3) training rooms, a computer lab which is equipped with computers and projection tools, a nearby sick bay for emergency usage as well as meeting rooms for group discussions.



Specific information of training facilities is as follows:

Training Room 1	Inbuilt projectors 25 seats with rectangular study tables Multimedia White screen & Board Lectern Stand and portable mics LAN Internet & Wireless Internet (WIFI)
Training Room 2	Inbuilt projectors 25 seats with rectangular study tables Multimedia White screen & Board Lectern Stand and portable mics LAN Internet & Wireless Internet (WIFI)
Training Room 3	Inbuilt projectors 25 seats with rectangular study tables Multimedia White screen & Board Lectern Stand and portable mics LAN Internet & Wireless Internet (WIFI)
Computer Lab	Inbuilt projectors Computers White screen & Board Lectern Stand and portable mics LAN Internet & Wireless Internet (WIFI)
Meeting Rooms	Inbuilt projectors White board



## Training capacity

- Training Rooms (1, 2 & 3); 75 seats. These training rooms can be setup in various configurations according to the requirements of the event being organized. The three training rooms can also be combined into a single room.
- Computer lab - 19 seats
- Meeting room - 10 seats



## Accommodation Capacity

FRCS does not have an accommodation facility; however, FRCS will provide advice and assist in booking accommodation in Suva City.

## Other information

RTC Fiji promotes Customs reforms in the region and enhances Customs proficiency by strengthening the capacity and capability of officials from across the Pacific islands.

We are grateful for the co-operation with the WCO, ROCB, OCO and our other international partners who we have collaborated with in the past to organize trainings

and seminars in the Fiji RTC. We look forward to continuing the ongoing partnership with the new focus and mode of training. Furthermore, we also look forward to welcoming our various stakeholders and participants back to Fiji for face-to-face / in-person training.

## Contact point

- Mr. Rishad Khan / Tel: + 679 9987428 / Email: [ceo@frcs.org.fj](mailto:ceo@frcs.org.fj);  
[rkhan002@frcs.org.fj](mailto:rkhan002@frcs.org.fj); [technical-capability@frcs.org.fj](mailto:technical-capability@frcs.org.fj)



# WCO Asia/Pacific Regional Training Centre

## Hong Kong, China

### Hong Kong Customs College (HKCC)



*Photo 1: Parade Ground*

### Brief of Hong Kong Customs College

Hong Kong Customs College (HKCC), formerly known as Customs and Excise Training School (CETS), was commissioned in 1974. It provides training for new recruits and serving staff enabling them to have a thorough understanding of Customs work and procedures. It is also a Regional Training Centre (RTC) in the Asia-Pacific Region accredited by the World Customs Organization.



*Photo 2: Climbing Wall*



Photo 3: Multi-function Hall



Photo 4: Swimming Pool

With an area of 30 000 m<sup>2</sup>, HKCC has various training facilities including Auditorium, Meeting Rooms, Classrooms, IT Centre, National Security Information Zone, Teaching Resource Centre, Learning Resource Centre, Multi-function Hall, Firing Range, Parade Ground, Outdoor Sportsground, Fitness Room, Swimming Pool, Soccer Pitch, Abseiling and Sports Climbing facilities, Trainee Dormitories, Professional Development Training Block (PDTB), etc. The PDTB completed in 2013 provides a venue for conducting practical and simulated exercises in connection with the induction training of new recruits and

on-the-job training of serving staff. Its training facilities include Vehicle Search cum Cargo Examination Area, Cave Automatic Virtual Environment (CAVE)<sup>1</sup>, Mock Bilge, Mock Customs Arrival Hall, Simulated Shooting Ranges, Mock Residential Unit, Video Interview Room, Identification Parade Room and Mock Court. Currently, HKCC can accommodate 350 new recruits to undergo residential training at any one time.



Photo 5: Outdoor Sportsground



Photo 6: Auditorium

<sup>1</sup> CAVE employs advanced virtual reality technology to create interactive training modules simulating various operational environments of Customs clearance.

Structured training programme is adopted to provide specifically designed training to meet the training needs of Inspectorate and Customs Officer Grade officers at different stages of their Customs career. Induction courses are provided to new recruits to equip them with the fundamental knowledge and skills for the work in the frontline. Post-tied Functional Development Courses are provided to officers at the early stage of their career to strengthen their knowledge and skills in performing the Customs core duties. Specialized training courses are provided to officers to further enhance their professionalism in Customs enforcement work.



*Photo 7: IT Centre*



*Photo 8: Cave Automatic Virtual Environment (CAVE)*

The Customs and Excise Department obtained accreditation approval from the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ) in December 2018 to include the induction programmes for Inspectors and Customs Officers in the Qualifications Register. The two programmes accredited are “Professional Diploma in Customs Management for Inspectors” at Qualifications Framework (QF) Level 5 (pitched at the same QF level as a local Bachelor’s Degree) and “Professional Diploma in Customs Operations for Customs Officers” at QF Level 4 (pitched at the same QF level as a local Associate Degree or a Higher Diploma).



For the Inspector Induction Course, it is a 31-week residential course with a comprehensive training programme covering an introduction to the organisation and functions of the Government of the Hong Kong Special Administrative Region and Customs and Excise Department, Customs techniques and procedures,



*Photo 9: Firing Range*

legal training and legislation, social and psychological studies in law enforcement, service management, leadership skills, Putonghua, foot drill, firearms training, use of force, etc.



*Photo 10: Professional Development Training Block*

For the Customs Officer Induction Course, it is a 22-week residential course with a programme outline similar to that of the Inspector Induction Course. Main focus is put on practical operational procedures and techniques. Since June 2020, HKCC has collaborated with universities in Hong Kong to offer enhanced enforcement training to new recruits of the Induction Courses to cover various concepts of criminology, sociology and psychology and provide trainees with articulation pathways for degree programmes.

In 2021, two on-the-job training courses delivered by HKCC, namely Passenger Processing Course and Cargo Processing Course, were successfully accredited at QF Level 4 after assessment by HKCAAVQ. Graduates from 2022 onwards will be

awarded “Professional Certificate in Customs Control and Enforcement (Passenger Clearance)” and “Professional Certificate in Customs Control and Enforcement (Cargo Clearance)” respectively.

Apart from providing training to the Customs and Excise Service, being the RTC, HKCC is also the training venue for organizing regional training activities in cooperation with the WCO Asia/Pacific Regional Office for Capacity Building for the WCO members in the Region. Moreover, it coordinates training programmes for visiting Customs officials from the Mainland, Macau and other Customs administrations in the Asia Pacific region.

Officers taking up the training posts are required to attend instructor courses and to participate in attachment programmes coordinated by major formations to keep abreast of the latest operational skills, knowledge and developments at the fields, and to enable the instructors to identify the training needs of the field officers for future course planning and design.

## **Subject Officer**

Ms. LAU Ka-yan, Angel

Senior Staff Officer (Training and Development)

Office of Training and Development

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E-mail: [angel\\_ky\\_lau@customs.gov.hk](mailto:angel_ky_lau@customs.gov.hk)



# WCO Asia/Pacific Regional Training Centre

## India

The National Academy of Customs, Indirect Taxes and Narcotics (NACIN)

Palasamudram, Andhra Pradesh, India



*Photo 1: Administrative Block*

### Introduction:

Established in 1955, NACIN is India's premier institution for capacity building in Customs, GST, and Narcotics. Functioning under the Central Board of Indirect Taxes and Customs (CBIC), NACIN serves as a hub for developing expertise through comprehensive training programs. It partners in fostering international cooperation

and professional development for customs and taxation officials with foreign administrations.

### **World-Class, Sustainable Campus:**

NACIN's flagship campus, located in Palasamudram, Andhra Pradesh, epitomizes sustainability and excellence. It has two other WCO Accredited Regional Training Centers located in Bangalore and Faridabad.

**Eco-Friendly Certification:** A GRIHA 5-star rated campus reflecting cutting-edge green building practices.

**Natural Setting:** Spread over 500 acres with an adjacent 180-acre lake, the campus provides a serene, pollution-free environment conducive to focused learning.

**Convenient Access:** Strategically located along NH-44, 100 km from Bengaluru International Airport.

### **Training Programs and Global Outreach:**

As a WCO-accredited Regional Training Centre for the Asia-Pacific region, NACIN plays a pivotal role in advancing global customs practices. Highlights include:

**Customized Training:** Programs for Indian Revenue Service (Customs & Indirect Taxes) officers, Superintendent of Customs/GST/Appraising Officers, Inspector of Customs/GST, mid-career professionals and other Central/State Government agencies.

**Specialized Curriculum:** Courses under the National Policy on Narcotic Drugs and Psychotropic Substances, Illegal Wildlife Trade, Authorized Economic Operator (AEO), GST, Intellectual Property Rights, Cyber Forensics, etc.

**Global Engagements:** Collaborations with World Customs Organization (WCO), United Nations Environment Program (UNEP), UNODC (United Nations Office on Drugs and Crime (UNODC), ADB-SASEC, IMF-SARTTAC, UNSCR-STCE alongside partnerships with several customs academies.



## State-of-the-Art Facilities:

The Palasamudram campus is equipped with modern infrastructure tailored for comprehensive learning. An eco-friendly, sustainable campus that sets a benchmark in modern training facilities.

**Advanced Learning Spaces:** Immersive training rooms, virtual classrooms, a modern library, and Wi-Fi-enabled areas.

**Residential and Recreational Amenities:** Comfortable accommodation for 75 trainees, guest housing for faculty, a gym, swimming pool, sports grounds, and meditation spaces.

## RTC, Bengaluru



NACIN, Bengaluru Academy- aerial view

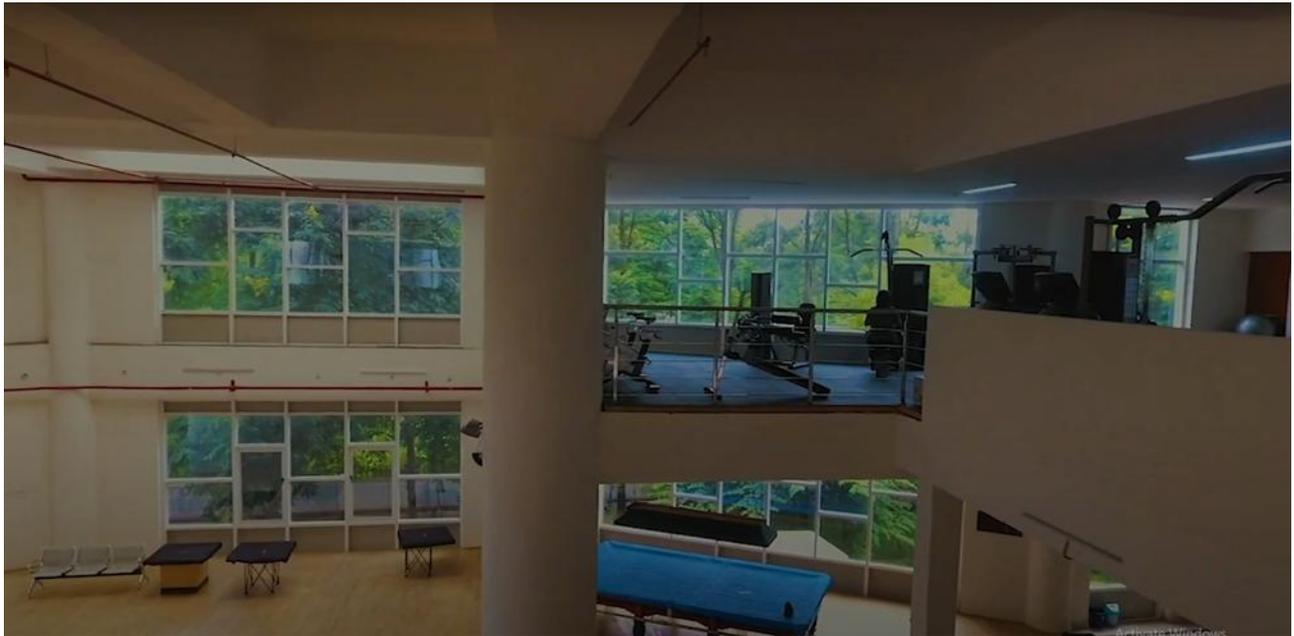


Training Hall



Auditorium





Gym



Billiards/Snooker Table





Swimming Pool

## RTC Faridabad



Administrative Block





Reception Block



Lecture Hall

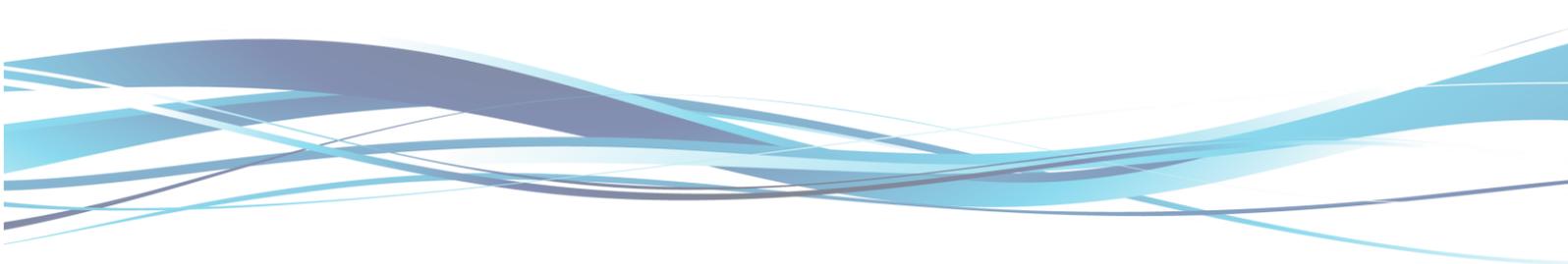




Conference Hall



UNODC CBT Lab





Computer Lab



Auditorium





Officers' Mess



Swimming Pool





Gymnasium



Squash Court





Snooker Table

### RTC, Palasamudram

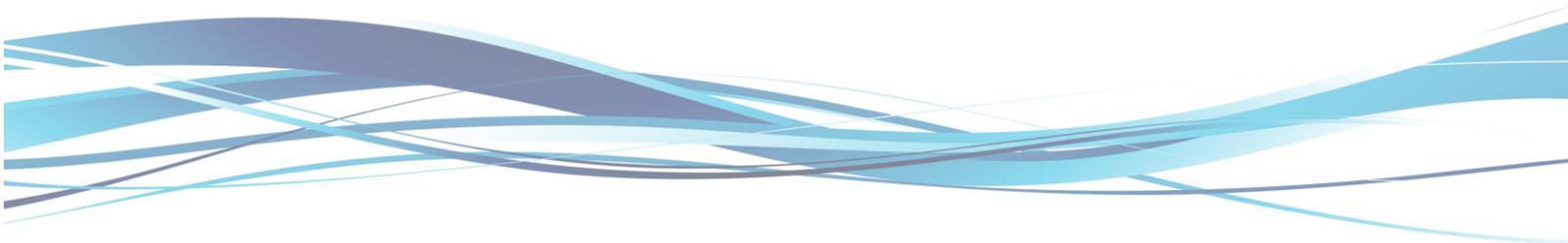




200-Seater Training Hall



200-Seater Senate Hall





**Immersive Learning Facility-XBIS training Centre**

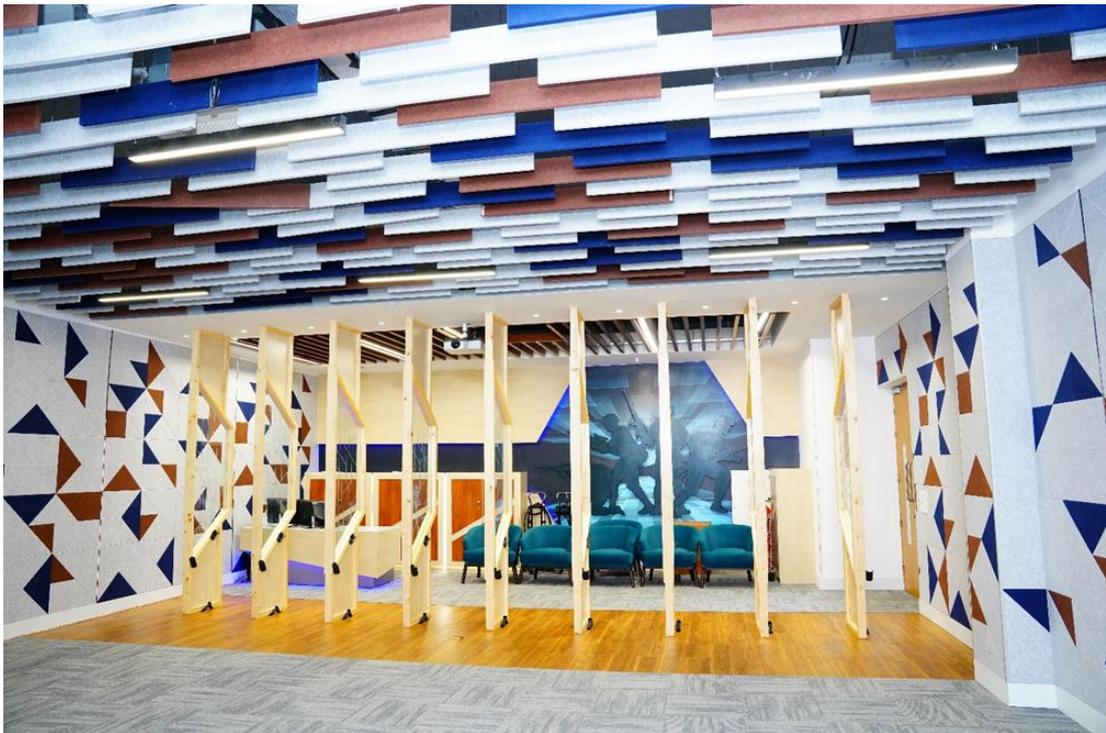


**Immersive Learning Facility- Green Customs Room**





**Immersive Learning Facility-Digital Learning Kiosks**



**Shooting Simulator**





Hostel Reception Lobby



Hostel Room





**Officers' Mess**



**Executive Dining Hall**





VIP Lounge at Academic Block



500-seater auditorium





**FIFA Certified Artificial Foot Ball Turf**



**400 meter synthetic running track**





**Basketball Court**



**Volleyball Court**



## Contact Details

NACIN is headed by Pr. Director General, Mr. Gaigongdin Panmei

Phone: +91-129-2504638 | Email: [dg-nacinpsm@gov.in](mailto:dg-nacinpsm@gov.in)

Website: [www.nacin.gov.in](http://www.nacin.gov.in)

International Cooperation & Training Wing Email: [supict-nacin@gov.in](mailto:supict-nacin@gov.in)



# WCO Asia/Pacific Regional Training Centre

## Indonesia

### General Description

The Indonesian Customs and Excise Education and Training Center (Pusdiklat BC) was established in 1966 to address the growing need for training in customs and excise expertise. Initially, Pusdiklat BC was under the Secretary of the Directorate General of Customs and Excise (DGCE). However, in 1975, a reorganization within the Ministry of Finance shifted its structure, and Pusdiklat BC began to be under the Financial Education and Training Agency (FETA). Despite this structural change, Pusdiklat BC has maintained a close technical and cultural connection to the DGCE administration, with the director always being an official from the DGCE. As of November 2024, Pusdiklat BC employs seventy-five staff members, including eleven full-time trainers. The center is led by a director who is supported by three deputy directors, each responsible for specific areas: planning and development, delivery, evaluation and performance reporting, and general affairs.

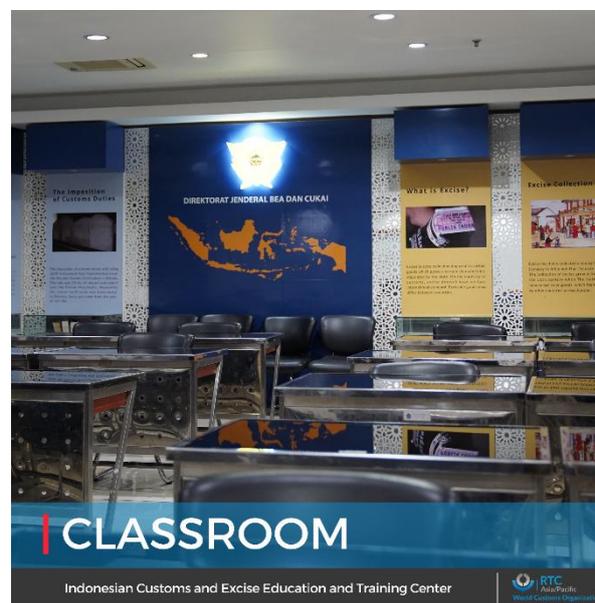


### Facilities and Capacity

Pusdiklat BC is located in Rawamangun, East Jakarta, covering an area of approximately four hectares. The facility features a multifunction hall with a seating capacity of 100, a 50-seat auditorium, and a dining hall that can accommodate up to 150 trainees. Additionally, there is a barrack for induction training, which can house 90 trainees, along with 60 dormitory rooms and 28 guest house rooms.

Pusdiklat BC is well-equipped with six classrooms, one computer laboratory, a mini laboratory, a mini office, and a studio. There are also five chambers dedicated to distance learning, a mock-up container, a set of VBSS (Visit, Board, Search, and Seizure) equipment, a Virtual Reality Training Room, and a Simulation Room equipped with X-ray technology.

For recreational activities, the facility includes entertainment equipment, a soccer stadium, a swimming pool, and a tennis court. With its extensive capacity, Pusdiklat BC can conduct up to five residential training programs with 30 trainees each, along with four facilitated e-learning or distance learning programs simultaneously.





## MINI OFFICE

Indonesian Customs and Excise Education and Training Center



## COMPUTER LABORATORY

Indonesian Customs and Excise Education and Training Center



## AUDITORIUM

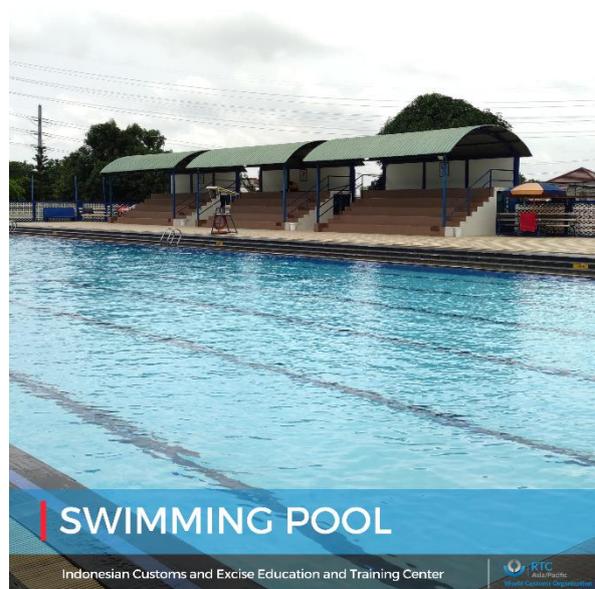
Indonesian Customs and Excise Education and Training Center



## DINING ROOM

Indonesian Customs and Excise Education and Training Center





## Establishment as RTC

In January 2021, Pusdiklat BC is officially become the Regional Training Center (RTC) for the Asia/Pacific region after being endorsed by the head of customs administrations in the Asia/Pacific region at the 21<sup>st</sup> World Customs Organization (WCO) A/P Regional Head of Customs Administration Conference on November 12, 2020. The Memorandum of Understanding was signed by the World Customs Organization and the Ministry of Finance of the Republic of Indonesia on January 29, 2021.

## Learning Method

Having a broader scope than that offered before, Pusdiklat BC facilitates the follow-up of the WCO programs in the Asia/Pacific region by organizing regional customs capacity building programs, while maintaining domestic face-to-face training courses in a various number of specialized fields through the annual scheduled training programs and other additional courses to meet the training needs that arise every year. Since 2019, Pusdiklat BC has adopted diverse strategies to promote digital learning activities that result in massive online courses such as facilitated and non-facilitated e-learning, non-facilitated open access e-learning, distance learning, webinars, and talk shows.

To provide distance training for domestic stakeholders, Pusdiklat BC uses the Ministry of Finance's Learning Management System (LMS), known as the Kemenkeu Learning Center (KLC). KLC offers a wide selection of e-learning programs, microlearning modules, and knowledge management resources for Ministry of Finance employees and the general public.



## Learning Program

As of December 2024, Pusdiklat BC offers a total of 281 training programs. This includes 131 face-to-face programs, 31 regular e-learning programs, 31 non-facilitated open access e-learning programs, 59 distance learning programs, 13 blended learning programs, and 16 classical international workshops. These programs encompass a wide range of customs and excise-related expertise and are primarily designed for over 16,000 officers from the Directorate General of Customs and Excise (DGCE).

Newly recruited officers are required to complete several mandatory training programs, which include Induction Training, E-learning on DGCE Organization Culture, and Distance Learning in Basic Knowledge of Customs and Excise. The Induction Training lasts for five weeks, during which trainees learn about marching rules, military ceremonies, first aid, inland navigation, weapon knowledge, and shooting practice, among other subjects. The E-learning program on DGCE Organization Culture is a self-



paced online course consisting of twelve training hours. Distance Learning in Basic Knowledge of Customs and Excise offers a comprehensive 278-hour program that introduces trainees to the fundamentals of customs and excise. This includes important topics like the Customs Act and the Excise Act. To instill discipline, residential trainees receive training from the Kopassus (Special Forces of the Indonesian Army).

To enhance its training delivery, Pusdiklat BC collaborates with various external partners, including:

### **1. Cross-Ministry Strategic Partner**

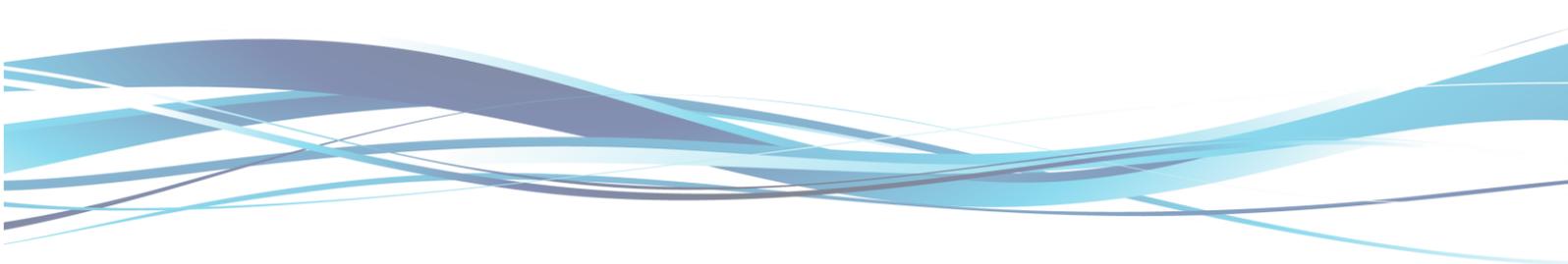
- a) The Indonesian Police, who serve as facilitators for customs investigators.
- b) The Indonesian Attorney General's Office, which provides training on money laundering crimes.
- c) The Ministry of Environment and Forestry, involved in curriculum design and training delivery related to monitoring and handling hazardous goods.
- d) The National Cyber and Crypto Agency, which assists in the curriculum design and delivery of digital forensic training and training for TNOC.

### **2. International Strategic Partner**

Pusdiklat BC collaborates on curriculum design and training facilitation with partners such as the Customs Capacity Building Working Group/CCBWG ASEAN, United States Embassy, US Pacific Command, Australia Border Force (ABF), and Fiji Revenue and Customs Service (FRCS). Additionally, collaboration occurs with international organizations like UNODC and UNESCAP.

In addition to organizing training for customs officers, Pusdiklat BC also provides training for non-customs personnel within and outside the Ministry of Finance, including training for the Indonesian National Air Force.

Beside hundred of domestic training and workshop held, Pusdiklat BC held various topics of international training or workshop for Customs Administration members in the Asia Pacific region from 2022 to 2024 as follows:



- ❖ Basic Technical Training for Timor Leste Customs Authority Officers
- ❖ Workshop on Passenger Assessment for Asia Pacific Customs Administration Officers
- ❖ WCO Asia Pacific Regional Workshop on The Revised Kyoto Convention
- ❖ WCO Training to Assist Indonesia Customs in Improving Its Preparedness to Face Natural Disasters and Other Disruptive Events
- ❖ Workshop on Information Communication Technology (ICT) for Customs Automation and Single Window
- ❖ Training on Goods Classification, Customs Value, and Rules of Origin for Timor-Leste Customs Authority (TLCA) Officers
- ❖ Workshop on Vessel Search for Asia Pacific Customs Officers
- ❖ Executive Training on Customs Modernization for TLCA Officers
- ❖ Workshop on the Pre-Accreditation of Customs Modernization Advisors specialized in HRMD
- ❖ Technical Assistance Post Clearance Audit : Strategic Planning of PCA and Risk Management (Malaysia)
- ❖ WCO Synthetic Drugs Detection Project (SDDP) Mail Channel Regional Workshop
- ❖ Regional Workshop on Disruptive Technologies for A/P Region
- ❖ Workshop on Authorized Economic Operator (AEO) Programme for the WCO Members of ASEAN Region

Furthermore, in gathering and disseminating academic paper relating customs, Pusdiklat BC also actively held international conference regularly with interesting and latest customs themes from 2022 to 2024 as follows:

- ❖ International Conference on Customs and Tax Cooperation (2022)
- ❖ 3rd WCO RTC Indonesia International Conference: Customs Role on Sustainability and Digital Economy (2023)
- ❖ 4th WCO RTC Indonesia International Conference: Building A Seamless Future Through Disruptive Technologies in Customs And MultiStakeholder Collaboration (2024)



For more information, please visit our website at [www.rtcindonesia.kemenkeu.go.id](http://www.rtcindonesia.kemenkeu.go.id)





### Contact Point:

Mr. Yudhi Dharma Naully, Director on Duty of Customs and Excise Education and Training Center, Tel: +62 812-9433-507/ Email: [training.center@customs.go.id](mailto:training.center@customs.go.id) ; [inacustoms.tc@gmail.com](mailto:inacustoms.tc@gmail.com)

# WCO Asia/Pacific Regional Training Centre

## Iran



**Name of institute:** Training, Research and Capacity Building Center, Islamic Republic of Iran Customs Administration

**Date/Year established:** 19 May 2022

**Location:** Customs Training and Cultural Complex, Azadi Square Mehrabad International Airport, Tehran, Iran

**Main functions/ services provided:**

The RTC in conjunction with other RTCs, WCO, and other international organizations offers a range of courses, from short-term to medium-term courses in all Customs related subjects to build strong capacity in Customs administrations. The RTC collaborates with recognized universities and academic entities to design and provide training courses. These courses aim at the development of Customs officers and stakeholders.

**Vision:** Achieving High Standard Customs and Trade Environment in the Region

**Mission:** Promoting the WCO standards, tools, and instruments; updating professionalism of regional and sub-regional customs administrations and stakeholders; and sharing knowledge

### Training facilities and equipment

Lecture hall, classrooms equipped with computers, auditorium, accommodation (modern hostels and guest house), computer lab, internet, restaurant, library, clinic, sports, grounds, vast and green campus, car parking spaces, welcome lounge, barber shop, laundry, and supermarket



Conference hall



Meeting room



Studio



Classroom



Library



Lobby



Office



Computer site

### Training capacity

Distinguished professors with PhD degree and relevant experience of various customs procedures of import, export, temporary import and export, and internal and external transit for trade commodities, passenger goods, parcels, in different customs administrations and agencies covering all trade regimes and transportation modes of marine, rail, air, and road, and multi-modals.

### Accommodation capacity

Various kinds of accommodations including modern hotels, hostels, and guesthouses in different cities of Iran with a wide variety of weather, climate, and environments such as Shiraz, Isfahan, Yazd, Mashhad, and Oromia





Restaurant



Hotel

### Contact points

#### First person

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Position: RTC Head

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Email: [sa.dastmardi@gmail.com](mailto:sa.dastmardi@gmail.com)

#### Second person

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Position: RTC Expert

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# WCO Asia/Pacific Regional Training Centre

## Japan

### Customs Training Institute (CTI)



Photo 1: Main Gate

### Overview of the RTC Japan

In 2004, Japan Customs and the WCO Secretariat reached an agreement to establish a WCO Regional Training Centre (RTC) in Japan and to utilise the Customs Training Institute (CTI) in Kashiwa as the RTC. Since then, the RTC Japan has hosted 41 WCO regional workshops.

The CTI was established as an institute attached to the Ministry of Finance (MOF) in 1953 and relocated several times in Tokyo. In 1989, it was transferred to its present location in Kashiwa, Chiba due to the locational

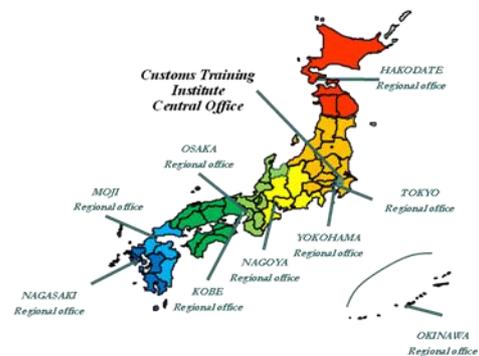


Photo 2: The location of CTI and branch offices

decentralization of the central government facilities. The CTI is the central office of the nationwide Customs training structure and has branch offices at the nine Regional Customhouses.

The CTI has the following facilities in its premises of 44,412 square meters.

- (i) Eleven lecture rooms (one large room for 200 trainees, one medium-sized room for 100 trainees, nine small rooms for 50 trainees)
- (ii) Ten seminar rooms (two medium-sized rooms for 30 trainees, eight small rooms for ten trainees)
- (iii) Library
- (iv) Exhibition hall
- (v) Auditorium (free lay-out, up to 400 seats)
- (vi) Tea-ceremony room
- (vii) Office/Administrative building (offices, cafeterias)
- (viii) Gymnasium (for indoor ball games, martial arts, etc.)
- (ix) Main dormitory building (181 rooms) \*
- (x) Annex dormitory building (80 rooms) \*



Photo 3: Induction Course



Photo 4: Induction Course



Photo 5: Induction Course



(xi) Other facilities (two tennis courts, a 25-meter-long swimming pool, sports field, etc.)

(\*) Dormitories are for domestic training courses only.

The CTI engages in the following activities:

(a) domestic training for Japanese Customs officials, and

(b) international cooperation on Customs matters.



Photo 6: Tea Ceremony



Photo 7: Int'l Technical Cooperation Course

The training programs conducted by the CTI aim to nurture Customs officials' competence so that they can appropriately respond to the changing environment surrounding Customs and carry out their duties properly and promptly. As a result, these programs help improve the quality of Customs services and operations. The CTI conducts unified training programs, such

as induction training for new recruits, while the branch offices conduct more operational and ad hoc training tailored to the specific needs of the respective regional Customhouses. In addition, it provides various kinds of training programs, which are layered and designed based on the trainees' skill levels. The training programs are provided by the CTI lecturers, officials from the Customs and Tariff Bureau of the Ministry of Finance, National Centres, regional Customs and other experts including university professors.

All training courses at the central and branch offices are carried out according to the annual training plan, which is developed every year before the beginning of the training year in April taking into consideration of the needs survey and evaluation of the previous training courses. In this regard, the impact of the training courses and its curricula is assessed based on the PDCA (Plan-Do-Check-Act) cycle. To provide high-quality training programs, trainees evaluate the courses after the completion of certain training courses. The feedback from trainees is reflected in the annual training plan for the next training year and modification of the program.



*Photo 8: Int'l Technical Cooperation Course*

It is worth mentioning that, on 7 February 2018, the International Cooperation Division and Trainers of the CTI received the National Personnel Authority President Award for their long-time dedication to the international cooperation programs and achievement of series of tangible accomplishments. This Award is granted to an individual or a group of the national public servants who contributed to raise the people's trust. Director of the International Cooperation Division had the honor of having an audience with Their Majesties the Emperor and Empress (the then Emperor Akihito and Empress Michiko) and received words of encouragement for the CTI's continued commitment to the international human resource development in the Customs domain.





*Photo 9: WCO Regional WS*



*Photo 10: WCO Regional WS*

For the details, please refer to the website of the CTI ([https://www.customs.go.jp/cti/top\\_eng.html](https://www.customs.go.jp/cti/top_eng.html)). If you have any questions, please feel free to contact with Mr. Nanri Shuji, at [cti@mof.go.jp](mailto:cti@mof.go.jp) by e-mail or +81-4-7133-9615 by phone.

# WCO Asia/Pacific Regional Training Centre

## Korea



*Photo 1: Main Building*

### **Name of the institute**

CHREDI (Customs Human Resources Development Institute)

### **Date/Year established**

Established in June 3<sup>rd</sup>, 1977

Moved to the current site in Feb. 2008

### **Location**

Chungeol-ro 1687, Byeongchenon-myeon, Dongnam-gu, Cheonan-si,  
Chungcheongnam-do, Korea (31254)

## Brief Introduction

In 1977, Customs Official Education Center was established to start full-scale training for customs experts. In 2006, as an independent agency, the center was turned into “Customs Border Control Training Institute” to enhance its status as the most powerful customs border management agency and expand the scope of work. The institute moved to Cheonan to get to where it is now, that is, a cradle to foster about 5,300 customs officials to become best professionals. Since CBCTI was designated as an Asia/Pacific WCO Regional Training Center in June 2010, the institute has contributed to capacity building and networking of Asia-Pacific customs officials by sharing advanced customs techniques through annual customs capacity building seminars and experts workshops as an international training center for international customs officials. The institute changed its name from CBCTI to the Customs Human Resources Development Institute (CHRDI) in 2021.

## Main functions/services provided

CHRDI, specialized in HRD, nurtures customs border management personnel dedicated to safeguarding the nation’s economy and protecting its people. With its need-based human resources development and training programs, CHRDI trains officials to become highly productive and practically skilled experts in customs administration. The main task of the institute is to train officials of the Korea Customs Service, public officials working in customs administration-



*Photo 2: Main Building & Dormitory Bird’s eye view*



related fields at home and abroad, and private sector players.

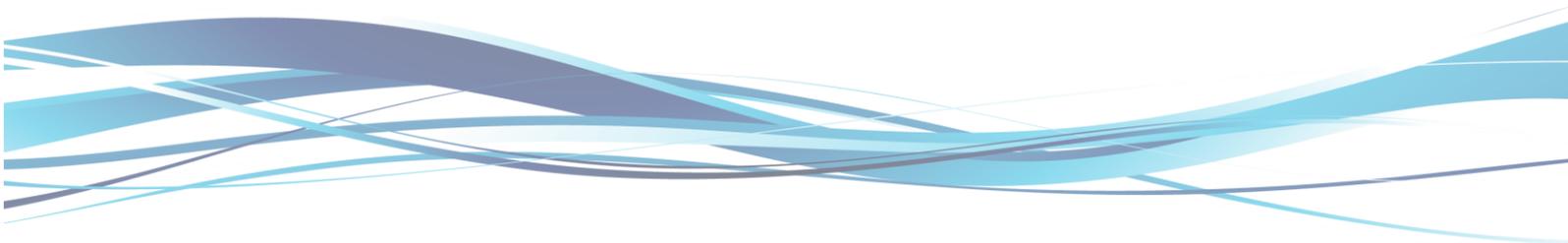
### Education System

Customs Officials				Detector Dogs and Handlers	General Public	
Leadership	Technical	Digital	Global		Business	Students
<ul style="list-style-type: none"> <li>• Future Strategy</li> <li>• Comprehensive</li> <li>• Performance Management</li> <li>• On-site management</li> <li>• Hands-on</li> </ul>	<ul style="list-style-type: none"> <li>• Clearance</li> <li>• Audit</li> <li>• Investigation</li> <li>• FTA</li> </ul>	<ul style="list-style-type: none"> <li>• ICT</li> <li>• Big Data</li> <li>• CDW</li> <li>• DX (Digital Transformation)</li> </ul>	<ul style="list-style-type: none"> <li>• K-ACE (Accredited Customs Experts) - Basic - Selection - Advance</li> <li>• International Customs Officials</li> </ul>	<ul style="list-style-type: none"> <li>• Canine Training</li> <li>• Training of New-comers</li> </ul>	<ul style="list-style-type: none"> <li>• Valuation</li> <li>• Drawback</li> <li>• C/O</li> </ul>	<ul style="list-style-type: none"> <li>• Experiential Learning</li> <li>• Passenger Clearance</li> <li>• Import/Export Clearance</li> </ul>

Onboarding Program

E-Learning & Micro-Learning

E-Learning



## Training facilities

CHREDI is well equipped with high-quality facilities for trainees. Along with its amazing environment, the main building consists of learning facilities and offices, in addition to lecture rooms, and rooms for e-learning and group discussion.



Photo 3: Customs Field Training Complex

The institute also has Customs Field Training Complex, where real working conditions are replicated to give trainees hands-on experience in customs work through practical exercises. As a three-story building, it includes spaces to practice import inspection, clearance, and investigation.

Specific information of training facilities is as follows.

Main Building	<ul style="list-style-type: none"> <li>1 Auditorium (220seats)</li> <li>1 International Seminar Room</li> <li>8 Lecture Rooms</li> <li>5 Digital Lecture Rooms</li> <li>6 Virtual Education Studios</li> <li>11 Discussion Rooms</li> </ul>
Customs Field Training Complex	1F Selected Cargo Inspection, HS Classification, AV Room, Import Inspection, UNI-PASS, VR Experience zone
	2F Passenger Baggage Inspection, Passenger Surveillance, e-Customs Training Room



	3F Investigation Training, Digital Forensics, Martial Arts Training
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Photo 4: Auditorium



Photo 5: International Seminar Room



Photo 6: Digital Lecture Room

### Accommodation capacity



Photo 7: Dormitory Room



Photo 8: Dormitory

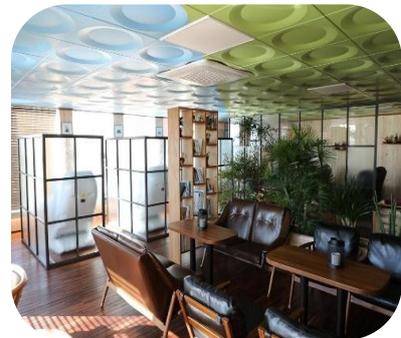


Photo 9: Lounge (Healing Center)



There is a dormitory building which has 147 rooms, sports facilities such as a fitness center, a table tennis room, a library and a lounge called “Healing Center.”

Besides, CBCTI has diverse sports grounds and a hiking trail that embraces the whole institution, providing venues to enhance physical strength.



Photo 10: Fitness Center



Photo 11: Cafeteria



Photo 12: Book Cafe

Dormitory	- 147 Rooms (Furnished with a bed, TV, desk, closet, bathroom, heating and air conditioning system.)
Amenities	Cafeteria, Fitness Center, Library, Yoga & Meditation Center, Book cafe, Laundry Room, Healing Center, Smart Work Place, Table tennis Room, Billiard Room

### Other information

CHRDI’s mission is to train and prepare reliable customs officials with innovation and expertise. To achieve its mission, it has set up the following strategic goals and the slogan that goes: Smart Customs, Excellent CHRDI.



In 2010, it was designated as a WCO RTC of the Asia/Pacific region. Since then, it has annually run various international training programs for customs officials worldwide to share advanced customs administration practices with neighboring countries.

As an WCO RTC specializing in IT and Single Window system, the institute has also contributed by sharing its customs information system with other countries.



*Photo 13: View map*

It conducts various training programs for customs officials and the general public to achieve the vision of the KCS: 'Dynamically Innovative Korea Customs Service for Forward-Leaping Korea as a Global Pivotal State.' CHRDI carries out training programs for customs officials at home and abroad, handlers of detector dogs as well as ex/import companies.

CHRDI will expand the range of information sharing and cooperation with foreign customs training organizations to make further contribution to the customs administration of Asia Pacific and African customs training organizations to make further contribution to the customs administrations of Asia/Pacific and African countries, and pursue mutually respective advanced customs administration.

## **Contact point**

Ms. Sunhee, Yoo E-mail: [cbcti@korea.kr](mailto:cbcti@korea.kr) / Tel: +82 41 410 8500

# WCO Asia/Pacific Regional Training Centre

## Malaysia

### RTC Malaysia (AKMAL)



**Address:** Akademi Kastam Diraja Malaysia, Peti Surat 160, Bukit Baru, Hang Tuah Jaya, 75730 Melaka

**Email:** [akmal.melaka@customs.gov.my](mailto:akmal.melaka@customs.gov.my)

**Website:** [akmal.customs.gov.my](http://akmal.customs.gov.my)

**Vision:** Leader in Sustainable Training Excellence of World-Class Standard

**Mission:** Empowering Training Based On Intellectual And Digital Mind Competency

**Slogan:** Empowering Success Towards Centre Of Excellence

## History of AKMAL

AKMAL was initially established in 1956 on a plot of land measuring 11 acres located at Jalan Penghulu Abas, Bukit Baru, Melaka. In its early stages, it was known as the Federal Customs Training Centre, consisting of two building blocks for offices, classrooms, and dormitory buildings.

In 1957, this Training Centre changed its name to the Federal Customs Training School, which conducted refresher courses for Customs Officers.

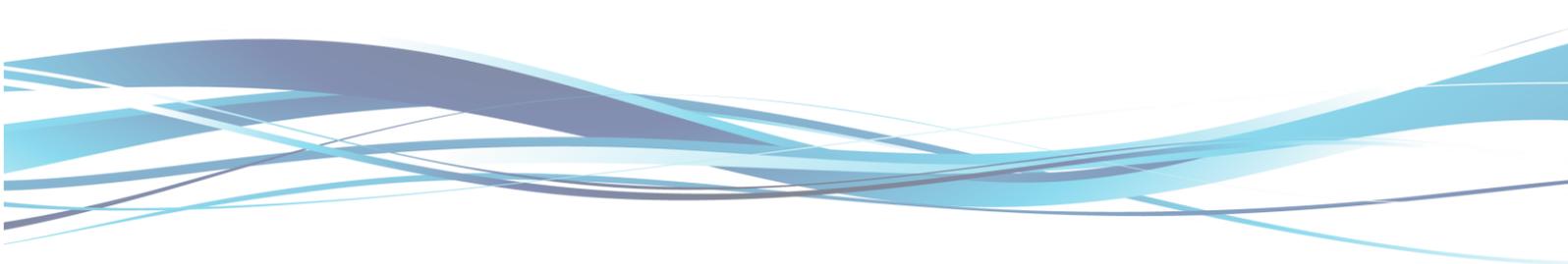
In 1960, its function was expanded to include training for Assistant Customs Superintendents.

With the conferment of the Royal title by His Majesty the Yang Dipertuan Agong on April 2, 1963, the name Federal Customs Training School was changed to the Royal Malaysian Customs Training College (Maktab Latihan Kastam Diraja Malaysia).

In 1987, the name of the Training College was changed to the Royal Malaysian Customs College (Maktab Kastam Diraja Malaysia), commensurate with its increasingly important role. Office buildings, dormitories, and lecture rooms were added and upgraded.

Facilities for training purposes, including a hall, surau (prayer room), playing courts, gymnasium, library, and swimming pool, were developed. In October 1989, the Royal Malaysian Customs College was upgraded to the Royal Malaysian Customs Academy (Akademi Kastam Diraja Malaysia), in line with its development and capacity as an Academy.

In 1990, the AKMAL Expansion Project began, which involved the construction of offices, a lecture hall, an auditorium, dormitories, a stadium, playing courts, and laboratories. This project was completed in 1991 and officially opened in 1993. With this expansion of AKMAL, courses could be conducted not only for department personnel but also for other agencies and the World Customs Organization.



AKMAL has been recognized by the World Customs Organization (WCO) as a Regional Training Centre (RTC) for the Asia Pacific region since March 30, 2004. This strengthens its role as a customs training centre recognized at the regional level.

The AKMAL main campus is located in Bukit Baru, Melaka. There are five (5) branches, namely.

- AKMAL Sabah Region, Menggatal Sabah
- AKMAL Sarawak Region, Kuching Sarawak
- AKMAL Langkawi Region, Bukit Malut, Langkawi Island
- AKMAL Southern Region, Tg Surat, Johor
- AKMAL Eastern Region, Kelantan



## Training Policy

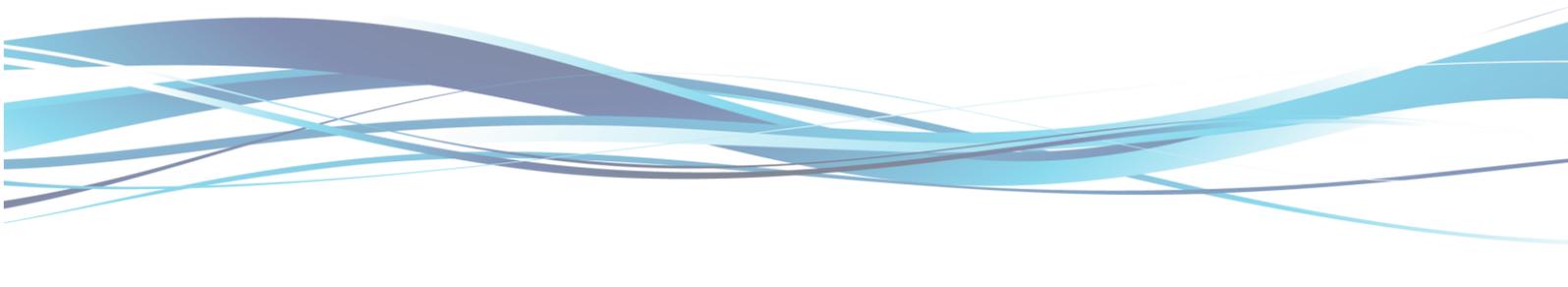
### AKMAL Training Policy

To produce knowledgeable individuals, possessing high levels of skill and ability in carrying out duties, adhering strictly to the Service Ethics, and practicing a positive attitude towards their duties and the organization through a comprehensive and integrated training approach based on balanced development in mental, spiritual, physical, and emotional aspects, implemented in a planned, continuous, and equitable manner.

### AKMAL Training Quality Policy

AKMAL is committed to providing customs training services that meet the needs of its customers. AKMAL will implement continuous improvement to enhance the effectiveness of its Quality Management System.

### AKMAL Training Implementation Policy

1. Focus on Basic Customs courses, especially for new Customs Officers, with an emphasis on building a strong character or core identity of a customs officer.
  2. A holistic, comprehensive, and all-encompassing training approach by developing complete modules that cover all core aspects of customs.
  3. Enhancing the knowledge and skills of Customs officers, particularly in the fields of management, finance and procurement, valuation and classification, investigation and prosecution, and account inspection and post-import audit.
  4. Exposure to international developments such as trade trends that impact customs services, as well as developments in international customs.
  5. Provision of quality training that is appropriate for the target groups, along with the logistical facilities and infrastructure provided at AKMAL, towards the development of the finest Customs human capital.
- 

6. AKMAL training serves as a catalyst and complement to capacity building programs as recommended by the Government, the Department, and the WCO (World Customs Organization).

7. The "WCO Customs Learning & Knowledge Community (CLiKC)" Program is integrated as part of the modules for the courses organized, in addition to providing familiarization programs for interested Customs Officers and assisting in the development of eLearning Centers in customs states/stations.

8. Concentration of all training towards generating human resources for Sales Tax and Service Tax activities.

9. AKMAL officers are prioritized as resource persons, alongside JKDM (Royal Malaysian Customs Department) officers identified as Subject Matter Experts (SME).

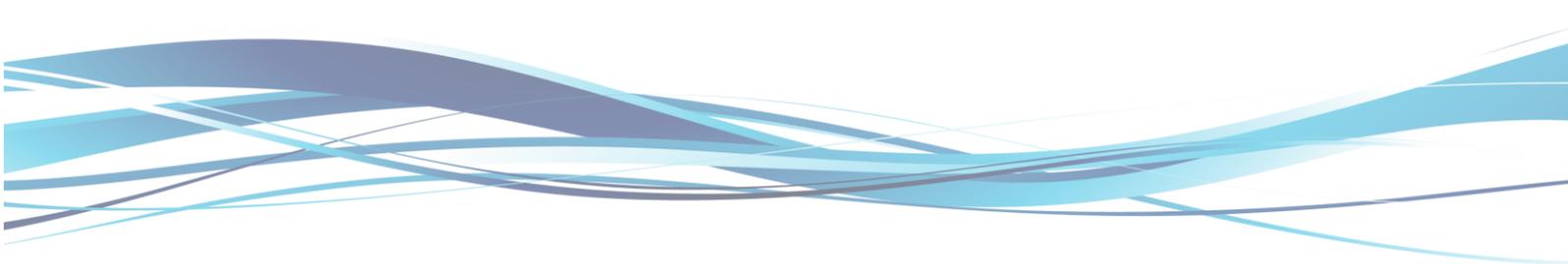
## Facilities

### AKMAL Facilities Overview

The Royal Malaysian Customs Academy (AKMAL) in Melaka is a fully equipped training institution designed to support local, regional, and international capacity-building programmes. With comprehensive training, accommodation, and recreational facilities, AKMAL is capable of hosting up to 461 participants at one time, making it ideal for large-scale courses, seminars, conferences, and international programmes.

#### AKMAL offers:

- Comfortable hostel accommodations that can house approximately 461 trainees, complete with essential amenities to ensure a conducive and secure learning environment.
- A multi-purpose hall suitable for official ceremonies, indoor activities, and large gatherings.



- Fully equipped classrooms and lecture halls designed for interactive teaching and learning sessions.
- A modern auditorium ideal for conferences, lectures, and high-level presentations.
- Updated computer laboratories to support ICT-based training and hands-on learning.
- A well-resourced library offering reference materials, digital resources, and study areas.
- Recreational and sports facilities, including a gymnasium, swimming pool, mini stadium, and playing courts, promoting physical well-being and team-building activities.
- A surau (prayer hall) that accommodates daily and congregational prayers.
- A shooting range, supporting specialized customs enforcement and operational training.

With these extensive facilities, AKMAL ensures a comfortable, effective, and holistic training environment while supporting its vision as a centre of excellence for customs training in the region.



**AKMAL MELAKA**



HOSTEL ACCOMODATIONS



HOSTEL ACCOMODATIONS



LECTURE ROOMS



LECTURE ROOMS





**MULTI-PURPOSE HALL**



**AUDITORIUM**



**COMPUTER LAB**



**MEETING ROOM**



**LIBRARY**



**PRAYER HALL**



MINI STADIUM



SHOOTING RANGE



GYMNASIUM



SWIMMING POOL



SEPAK TAKRAW COURT



NETBALL COURT

## Contact Point

1. Mdm Emifakinah binti Mohamed Eusoff – [fakinah.eusoff@customs.gov.my](mailto:fakinah.eusoff@customs.gov.my)
2. Mdm Kohila Swaminathan – [kohila.swami@customs.gov.my](mailto:kohila.swami@customs.gov.my)
3. Ms. Terry Hartheman – [terry.hartheman@customs.gov.my](mailto:terry.hartheman@customs.gov.my)
4. Mr. Asman bin Tola – [asman.tola@customs.gov.my](mailto:asman.tola@customs.gov.my)

# WCO Asia/Pacific Regional Training Centre

## Thailand

### Customs Academy



Customs Academy was situated in 1959 at the headquarters of Thai Customs Department for the purpose of facilitating and delivering capacity building programs for both Thai customs officers and entrepreneurs including the activities under the international cooperation framework.

According to the vision aiming to develop the Customs staff globally and nationally, in 2021, Thai Customs has established and relocated to a new training center building which provides extensive facilities and amenities. In 2022, with the intention to accelerate our supports towards WCO international activities, Thai Customs and the WCO Secretariat signed an MOU to establish a WCO Regional Training Center (RTC) for the Asia/Pacific region at the Customs Academy Training Centre in Bangkholaem District, Bangkok.

The Customs Academy has presently formed 5 units with 40 officers in order to design and deliver a variety of capacity building programs. In addition, the Customs Academy has founded a team dedicated to specifically manage international training, develop the RTC, and design training tools and materials needed by the region.

### Training Services

Currently, Thai Customs has more than 6,000 officers nationwide operating in both headquarters in Bangkok, and also across all 5 regions in Thailand. The Customs Academy is the main section responsible for all personnel training and development of the Administration.



Customs Academy has arranged more than 50 training programmes a year in Thai for our domestic trainees, which disseminated in various methods, in-class, online, and blended training methods. The framework of our training programs are categorized into four levels; 1) New-entry, 2) Practitioner & Professional, 3) Chief & Director, and 4) DG, DDG, Advisory, Expert, Head of Customs House, in order to design and deliver a variety of courses that are appropriate for the target group, who are our Customs officials in different levels with varying responsibilities, in order to improve their knowledge, skills, and expertise efficiently.

Furthermore, Thai Customs also has a close cooperation on capacity building aspect with foreign Customs administrations and international organizations by arranging the training, workshop, and study visit programs both in bilateral and multilateral levels continually.



Customs Academy is strongly committed to develop not only academic cooperation, but also capacity building programs for both customs officers and entrepreneurs, which is a pivotal mechanism for sustainable development of the nation, and strengthen Customs operations in the Asia-Pacific region towards international standards to become a leading Customs Administration.

### Training Facilities



Customs Academy owns comprehensive facilities at the new training center, situated by Chao Phraya River in Bang Kho Laem district, Bangkok. The building provides more than 5,000 square meters' usable area, which can accommodate approximately 500 participants. We have classrooms-each equipped with internet connectivity to enable trainee's active participation in class, a pier to facilitate marine customs training, theater room with the audio-visual system fully support all broadcastings, computer workstations, library, training center's office and lounge room, auditoriums, and dormitories referring to the capacity in table hereunder.



Room	Amount	Capacity
Auditorium	1 room	120 seats
Theater room	1 room	100 seats
Lecture rooms	1 large room	140 seats
	1 medium-sized room	70 seats
	3 small rooms	30 seats / room
Computer Laboratory	1 room	20 computers
Dormitory Building		100 rooms



Auditorium  
120 seats



Theater room  
100 seats



Lecture room  
140 seats



Lecture room  
70 seats



e-Learning & VR Room



First Aid Room



### Contact persons

Ms Ratha Kaewkullawej, Director of Thai Customs Academy

Email: [hrd3customs@gmail.com](mailto:hrd3customs@gmail.com) Tel: +662 667 6000 ext. 25-3432



Name of Training Center	Training Capacity (For 1 WCO WS)	Accommodation Capacity (For 1 WCO WS)	Location (Distance from the nearest airport/whether provide free pick-up and drop-off service?)	Visa Requirement (visa-free/on arrival visa for most AP Members)	Other Facilities (Gym, swimming pool, etc.)	Contact Information	Others (Some other advantages you may want to highlight)
<b>RTC Cambodia</b>	See the above from 4 <sup>th</sup> to 8 <sup>th</sup> Floor (Below 500 persons)	Not yet available. Awaiting for full furnishing	Located about 8km from city center and has shuttle buses to serve as transportation during the ws.		CNS has Sports hall which include badminton courts, pétanque courts, table tennis, and football pitch.	Mr. Hul Bunta Mr. Lang Thavrahk	
<b>RTC China</b>	Maximum 100 participants for 1 WS	Maximum 100 rooms for 1 WS	Located 30 km from the airport and offers paid airport transfer services.	Visa-free for Service Passport (Philippines/Russia/Papua New Guinea/Vietnam) Visa-free for Ordinary Passport (Brunei/Australia/South Korea/Malaysia/New Zealand/Singapore/Thailand)	Gym, tennis courts, football pitch, swimming pool and clinic	Chen Hui, chenhui@shcc.edu.cn	
<b>RTC China (Xiamen)</b>	7 training rooms and conference rooms of different sizes with nearly 350	Offers 165 beds of 96 rooms.	Located 12.9 km from the airport and offers paid airport transfer services.	Visa-free for Service Passport (Philippines/Russia/Papua New	Equipped with tennis courts, snooker hall, basketball courts, table tennis	Huang Baishan , 138578333@qq.com, 0592-2357970/ 13799283218	Located on Gulangyu Island in Xiamen City, which was ranked first

	seats, the largest conference room can accommodate 165 people.			Guinea/Vietnam ) Visa-free for Ordinary Passport (Brunei/Australia /South Korea/Malaysia/ New Zealand/Singapore/Thailand)	rooms, etc.		among the five most beautiful urban areas in China by Chinese National Geography Magazine. Surrounded by the sea and beautiful scenery, it is known as the "Garden of the Sea" and the "Museum of International Architecture". Gulangyu Island was included in the UNESCO The World Heritage List in 2017.
<b>RTC China (Qinhuangdao)</b>						Liu Xinxia xinxia_liu@hotmail.com	
<b>RTC Fiji</b>							
<b>RTC Hong Kong, China</b>	Around 20-30 participants	Not available (separate hotel accommodation is necessary)	30-min driving distance from Hong Kong International Airport	Visa-free	Auditorium, Meeting Rooms, Classrooms, IT Centre, Multi-function Hall, etc.	Mr Sunny YU Senior Inspector Office of Training and Development Hong Kong Customs E-mail Address: sunny_ym_yu@	

						customs.gov.hk	
<b>RTC Palasamudram</b>	Maximum 40-50 participants in one workshop	Hostel facility available for trainees as well as for faculty	Approx. 100 Kms (Pick-up & Drop-off from Airport on request)	<p>For diplomatic or official passport holders visa is exempt if there is an existing bilateral Agreement. (<a href="https://www.me.a.gov.in/bvwa-menu.htm">https://www.me.a.gov.in/bvwa-menu.htm</a>)</p> <p>Visa needs to be applied by Normal Passport holders at the nearest Indian Embassy/Consulate. The Visa applications will be supported by NACIN through internal communication with Ministry of External Affairs, Govt. of India.</p>	Upcoming facilities which are in final stages of completion: Gym, Badminton Courts, Yoga Room, FIFA Certified Artificial Football Turf, Running Track, Swimming Pools, Volleyball courts, Cricket Grounds, etc.	supict-nacin@gov.in	-
<b>RTC Faridabad (Delhi ZTI Branch)</b>	Maximum 25-30 participants in one workshop	Hostel facility available	Approx. 30 Kms (Pick-up & Drop-off from Airport on request)		Gym, Basketball Court, Swimming Pool, Squash Court	nacin.ztidelhi@gov.in; <a href="mailto:supict-nacin@gov.in">supict-nacin@gov.in</a>	RTC Faridabad (Delhi ZTI Branch)
<b>RTC Bengaluru (Branch)</b>	Maximum 85-90 participants in one workshop	Hostel facility available	Approx. 30 Kms (Pick-up & Drop-off from Airport on request)		Gym, Badminton Courts, Swimming Pool	nacen.bangalore@gov.in; nacen.bangalore@nic.in;	RTC Bengaluru (Branch)

						<a href="mailto:supict-nacin@gov.in">supict-nacin@gov.in</a>	
<b>RTC Indonesia</b>	30 person Classroom	30 room	39 km from Soekarno-Hatta International Airport Free pick-up and drop-off service	Free Tourist/Visit Visa for ASEAN Members, Timor Leste, and Hongkong  VOA / Visa on Arrival for most of East Asia  Regular Visa for most Oceania or Sub-Continent Members Visa Exemption for diplomatic/official Passport Holder for some of the AP Members	Gym, Swimming Pool, Tennis Court	Ardiana Puspaningtyas, International Program Officer, Tel: +62 856-4797-2680 Email: <a href="mailto:training.center@customs.go.id">training.center@customs.go.id</a> ; <a href="mailto:inacustoms.tc@gmail.com">inacustoms.tc@gmail.com</a>	Have a strategic position in Asia Pacific region  Providing excellent hospitality and professional Liaison Officers (LO) of Training Staff  The structure of RTC Indonesia that can collaborate with training halls in many significant/prominent cities in Indonesia (big airport/seaport/customs offices and rich culture diversity such as Bali, Lombok, Yogyakarta, Manado, etc)
<b>RTC Iran</b>							
<b>RTC Japan</b>	Maximum 30 participants for 1 WS	There is no accommodation capacity in RTC Japan. However, the following hotel is	90 minutes from NARITA (NRT) or HANEDA (HND) airport. We have no free pick-up and	Please refer to the Ministry of Foreign Affairs' Web site. <a href="#">Exemption of Visa (Short-Term</a>	Gymnasium, Library, Exhibition hall and tea-ceremony room	<a href="mailto:cti@mof.go.jp">cti@mof.go.jp</a>  +81-4-7133-9615	

		located one minute walk to RTC; Mitsui Garden Hotel Kashiwa-no-ha Park Side Address: 6-5-2 Kashiwa-no-ha, Kashiwa-city, Chiba, 277-0882 Tel: +81-4-7137-6131 Website: <a href="https://www.gardenhotels.co.jp/Kashiwa-no-ha-parkside/eng/">https://www.gardenhotels.co.jp/Kashiwa-no-ha-parkside/eng/</a> Check-in 15:00 Check-out 11:00	drop-off service.	<a href="#">Stay   Ministry of Foreign Affairs of Japan</a>			
RTC Korea	1 WS depending on the circumstances at the time as we generally host 3-4 capacity building programs annually, funded by the Korean government.	Up to 20 people	2-hour drive from the Incheon International Airport / Free pick-up service not available)	As of now (November, 2024), most of the AP members are required to apply for a visa, except for those from certain countries (ex: Malaysia, Thailand, Samoa, etc.) that can enter Korea with a K-ETA. ※ Visa applications are	Lecture rooms, Customs Field Training Complex, Gym, lounge, Cafeteria, Yoga & Meditation Center	cbcti@korea.kr	We will be able to offer some opportunities for a study visit to some places including Incheon Airport Customs, Express Cargo Clearance Center, etc.

				<p>not required for members from certain countries (Indonesia, Bangladesh, etc.) if they hold an official (service) passport.</p> <p>※ Verifying the information above is required. You may refer to the website below for the most up-to-date details.  <a href="https://www.visa.go.kr/openPage.do?MENU_ID=10101">https://www.visa.go.kr/openPage.do?MENU_ID=10101</a></p>			
<b>RTC Malaysia (AKMAL Melaka)</b>	30 participants for ONE international workshop	30 hostel rooms for an international workshop	<p>130km / 1 hour 30 minutes from Kuala Lumpur International Airport KLIA/KLIA2 (KUL)</p> <p>AKMAL can provide transportation to and from the airport</p>	<p>Visa-free for most AP members except for these countries;</p> <p>Afghanistan  Bangladesh  Bhutan  China  India  Myanmar  Nepal  Pakistan</p>	<p>Hostel for international participants</p> <p>Gymnasium</p> <p>Swimming pool</p> <p>Auditorium</p> <p>Lecture rooms</p> <p>Meeting rooms</p>	<a href="https://akmal.customs.gov.my/portal/">https://akmal.customs.gov.my/portal/</a>	

				Sri Lanka	Library Musollah Computer lab Mini stadium Outdoor Sport Court (netball, volleyball, badminton, etc)		
<b>RTC Malaysia (Langkawi Branch)</b>	30 participants for ONE international workshop	30 hostels rooms	15 km / 20 minutes from Langkawi International Airport (LGK). AKMAL Langkawi can provide transportation to and from the airport.		Hostel Gymnasium Lecture hall/Auditorium Meeting room Multipurpose hall Karaoke room Recreation rooms (Snooker, Dart & Carrom) Kayaks	<a href="https://akmal.customs.gov.my/portal/">https://akmal.customs.gov.my/portal/</a>	
<b>RTC Malaysia (Sabah Branch)</b>	30 participants for ONE international workshop	30 hostels rooms	23 km / 30 minutes from Kota Kinabalu International Airport (BKI). AKMAL Sabah can provide transportation to		Hostel Gymnasium Lecture hall Meeting room	<a href="https://akmal.customs.gov.my/portal/">https://akmal.customs.gov.my/portal/</a>	

			and from the airport.		Computer lab		
<b>RTC Malaysia (Sarawak Branch)</b>	30 participants for ONE international workshop	30 participants	14 km / 30 minutes from Kuching International Airport (KCH). AKMAL Sarawak can provide transportation to and from the airport.		Hostel Lecture hall Meeting room Multipurpose hall Tennis Court Computer lab	<a href="https://akmal.customs.gov.my/portal/">https://akmal.customs.gov.my/portal/</a>	
<b>RTC Malaysia (Rantau Panjang Branch)</b>	30 participants for ONE international workshop	30 participants	45 km / 1 hour from Kota Bharu Sultan Ismail Petra Airport (KBR). AKMAL Rantau Panjang <u>unable</u> to provide transportation to and from the airport.		Hostel Lecture room Meeting room Computer lab	<a href="https://akmal.customs.gov.my/portal/">https://akmal.customs.gov.my/portal/</a>	



RTC Thailand	35	No	<ul style="list-style-type: none"> <li>- 40 KM (45 minutes) from Suvarnabhumi Airport</li> <li>- 35 KM (45 minutes) from Donmueng International Airport</li> <li>- RTC Thailand provides transportation between airport-hotel</li> </ul>	<p>Visa free for ASEAN members            RTC Thailand provides visa supporting documents for requiring members.</p>	<ul style="list-style-type: none"> <li>Computer room</li> <li>e-Learning &amp; VR room</li> <li>First aid room</li> <li>Parking lot</li> <li>WIFI</li> </ul>	<p>Ms. Ratha Kaewkullawej            Email: <a href="mailto:hrd3customs@gmail.com">hrd3customs@gmail.com</a></p>	
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